



DEPARTMENT OF ECONOMIC SECURITY

Your Partner For A Stronger Arizona

DIVISION OF DEVELOPMENTAL DISABILITIES

Sent on Behalf of DES/DDD

AHCCCS NON-EMERGENCY MEDICAL TRANSPORTATION (NEMT) POLICY CHANGE AND REINSTATEMENT OF NEMT MEMBER SIGNATURE REQUIREMENTS

Target Audience - Qualified Vendors and Providers

Transmittal Date - 06/30/2022

For dates of services on or after 07/01/2022, due to the changes in AHCCCS Medical Policy Manual Policy 310-BB, AHCCCS will discontinue covering NEMT transports to the following local community-based support programs:

- Alcoholics Anonymous (AA)
- Narcotics Anonymous (NA)
- Cocaine Anonymous
- Crystal Meth Anonymous
- Dual Recovery Anonymous
- Heroin Anonymous
- Marijuana Anonymous
- Self-Management and Recovery Training (SMART Recovery)
- National Alliance on Mental Illness (NAMI) Programs
- Living Well with a Disability and Working Well with a Disability Program

Reinstatement of Member Signature Requirements for NEMT Services Provided by Fee-for-Service Providers

For dates of services on or after 07/01/2022, AHCCCS is reinstating the requirement for NEMT drivers to collect a passenger's written or electronic signature on the AHCCCS Fee-For-Service (FFS) Daily Trip Report.

Please refer to [AMPM Policy 310-BB, Transportation Services](#) for additional information.

Questions may be sent via email to Providertrainingffs@AZHCCCS.GOV.