



DEPARTMENT OF ECONOMIC SECURITY

Your Partner For A Stronger Arizona

DIVISION OF DEVELOPMENTAL DISABILITIES

Sent on Behalf of DES/DDD

PROPOSED QUALIFIED VENDOR AGREEMENT CHANGES

Target Audience - Qualified Vendors and Providers

Transmittal Date - 06/28/2021

DDD has been working with Burns & Associates (a Division of Health Management Associates) and the Human Services Research Institute since September 2019 on a project to improve the quality of services our members receive. Over the last year and a half, with the input of various stakeholders including vendors, providers, members and families, improving the Qualified Vendor Agreement (QVA) was identified as one way to support vendors in delivering high quality services to DDD members.

Several meetings have been held and staff from Burns & Associates or HSRI have presented at DDD's monthly town hall meetings outlining the work done to develop these proposed changes and to explain how the public comment process will work. The proposed changes are currently posted on the [Division's website](#) and public comments will be accepted for 60 days. The Division encourages all Qualified Vendors and Providers to review the documents in-depth and provide detailed feedback during the public comment period.