

# DIVISION OF DEVELOPMENTAL DISABILITIES

Sent on Behalf of DES/DDD

# **POLICY UPDATE**

Target Audience - Qualified Vendors and Providers

Transmittal Date - 06/22/2022

The DDD Policy Unit published new and revised policies on Wednesday, June 22, 2022. The policies are available on the Division's <u>Policy webpage</u>.

#### **NEW POLICIES**

<u>Division Medical Policy Manual 230 Support and Rehabilitation Services for Children, Adolescents and Young Adults</u>

This policy was developed pursuant to the Division's contractual obligations with AHCCCS and as an AHCCCS Contractor. This policy applies to the AHCCCS System of Care for ALTCS eligible members. The policy defines the Division's Behavioral Health Administration's role in providing oversight of the Administrative Services Subcontractors and the Support Coordination unit.

AdSS Medical Policy Manual 230 Support and Rehabilitation Services for Children, Adolescents and Young Adults

This policy was developed pursuant to the Division's contractual obligations with AHCCCS and as an AHCCCS Contractor. This policy applies to the AHCCCS System of Care for ALTCS eligible members. This policy establishes the expectations for the implementation of support and rehabilitation services as they are used in Child and Family Team practice.

#### Division Medical Policy Manual 310-HH End-of-Life and Advance Care Planning

This policy combines end-of-life care and advance planning into one policy. It explains end-of-life care, advance planning, and advance directives. It also specifies that the Division will oversee the Administrative Services Subcontractors' (AdSS) provider network, provider staff and appropriate AdSS staff have completed training on end-of-life care concepts, advance planning, and advance directives. It also defines how the Division will provide oversight of the AdSS activities.

#### **REVISED POLICIES**

## AdSS Medical Policy Manual 310-HH End-of-Life and Advance Care Planning

This policy combines end-of-life care and advance planning into one policy. It explains end-of-life care, advance planning, and advance directives. The policy requires the AdSS provider network, provider staff and appropriate AdSS staff complete training on end-of-life care concepts, advance planning, and advance directives. It also outlines the reporting requirements by the AdSS to the Division.

#### AdSS Medical Policy Manual 310-V Prescription Medication/Pharmacy Services

This policy was revised to align with AHCCCS Medical Policy Manual Chapter 310-V Prescription Medication/ Pharmacy Services and includes information from AHCCCS Contractor Operations Manual Chapter 414 Requirements for Service Authorization Decisions and Notices of Adverse Benefit. Revisions were made to the policy to state prior authorization is required for long acting opioids and additional monitoring of opioids.

### Division Medical Policy Manual 580 Behavioral Health Referral Process

This policy was revised in response to recent AHCCCS policy updates. This policy was extensively revised and should be reviewed by all applicable staff.

## AdSS Medical Policy Manual 580 Behavioral Health Referral Process

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#### RETIRED OPERATIONAL POLICIES

- Division Operations 6002-A Definitions of Incidents and Serious Incidents
- Division Operations 6002-B Incident Management System Definitions
- Division Operations 6002-E Incident Reports

#### **POLICY PUBLIC COMMENT**

The Division is currently accepting public comments regarding Division policies. The policy revisions can be found on the <u>Policy page</u> of the Division's website. This form, <u>https://forms.gle/4MGCsdyKTRPJna3m9</u>, can be used to submit public comments.