

# Policy Update - June 17, 2026

Target Audience - Qualified Vendors and Providers

Transmittal Date - 06/18/2026

The DDD Policy Unit published revised policies on Wednesday, June 17, 2026. The policies are available on the [Division's Policy webpage](#).

## Revised Policies

### [Division Operations Policy 109 Institution for Mental Disease 15-Day Limit](#)

This policy was revised to align with AHCCCS Contractors Operations Manual (ACOM) updates, including:

- Added requirement for the completion and submission of ACOM 109 Attachment A - IMD Placement Exceeding 15 Days within one business day of identification of an IMD stay greater than 15 days
- Formatted to align with Policy Unit standards

### [AdSS Operations Policy 109 Institution for Mental Disease 15-Day Limit](#)

This policy was revised to align with AHCCCS Contractors Operations Manual (ACOM) updates, including:

- Added notification requirements when two different Contractors are responsible for physical and behavioral health services
- Updated the Supplemental Information Section
- Formatted to align with Policy Unit standards

### [Division Operations Policy 434 Coordination of Benefits and Third Party Liability](#)

This policy was revised to align with updated regulations.

- Updated Definitions
- Added a requirement for Entities and contractors of entities providing services under grants awarded as part of the Human Immunodeficiency Virus (HIV) Health Care Services Program under 42 U.S.C. 300ff et seq
- Added details to align with AHCCCS Contractors Operations Manual (ACOM) Policy 203
- Updated the reference for Contract Section F, Attachment F3, Contractor Chart of Deliverables
- Deleted the Supplemental Information section
- Formatted to align with Policy Unit standards

### [AdSS Operations Policy 434 Coordination of Benefits and Third Party Liability](#)

This policy was revised to align with updated regulations.

- Updated Definitions
- Added details to align with AHCCCS Contractors Operations Manual (ACOM) Policy 203

- Added requirements for the AdSS to complete Provider and credit balance audits
- Added a 10 business day timeframe upon identifying verified liable Third Parties
- Updated the reference for Contract Section F, Attachment F3, Contractor Chart of Deliverables
- Formatted to align with Policy Unit standards

#### [Division Operations Policy 436 Network Standards](#)

This policy was revised to align with AHCCCS Contractors Operations Manual (ACOM) updates, including:

- Updated Definitions
- Updated the network standard requirements
- Revised reporting requirements
- Updated language regarding required documents
- Formatted to align with Policy Unit standards

#### [AdSS Operations Policy 436 Network Standards](#)

This policy was revised to align with AHCCCS Contractors Operations Manual (ACOM) updates, including:

- Updated Definitions
- Revised reporting requirements
- Updated language regarding required documents
- Formatted to align with Policy Unit standards

#### [Division Operations Policy 438 Administrative Services Subcontracts](#)

This policy was revised to align with AHCCCS Contractors Operations Manual (ACOM) updates, including:

- Changed Title
- Updated Definitions
- Added ACOM Policy 438 Attachments A and B to references
- Updated how required documents are submitted to AHCCCS
- Changed the requirement for Division review if a complete AMPM Attachment A is required
- Changed the requirement for the Division to notify AHCCCS if the subcontractor is found to be non-compliant
- Changed the CAP information required in the Subcontractor Evaluation Report

#### [Division Operations Policy 449 Behavioral Health Services for Children in Department of Child Safety Custody and Adopted Children](#)

This policy was revised to align with AHCCCS Contractors Operations Manual (ACOM) updates, including:

- Revised to align with Jacob's Law requirements
- Updated applicability to children eligible for Title XIX services who are in the legal custody of the Arizona Department of Child Safety
- Updated Definitions
- Added contact information for reporting failure to receive behavioral health services to AHCCCS
- Added requirement to have a designated contact person for the Tribal Health Program for accepting and responding to inquiries and issues of concern

### [AdSS Operations Policy 449 Behavioral Health Services for Children in Department of Child Safety Custody and Adopted Children](#)

This policy was revised to align with AHCCCS Contractors Operations Manual (ACOM) updates, including:

- Revised to align with Jacob's Law requirements
- Updated applicability to children eligible for Title XIX services who are in the legal custody of the Arizona Department of Child Safety
- Updated definitions
- Added contact information for the AHCCCS Clinical Resolution Unit
- Added specific designated contact person requirements for the AdSS
- Added tracking and reporting requirements for the AdSS if Members don't receive medically necessary services within 21 days
- Added the requirement for AdSS to use ACOM 449 Attachment C to monitor and report Integrated Rapid Response information for children in the legal custody of DCS

### [Division Medical Policy 310-B Title XIX/XXI Behavioral Health Services Benefit](#)

This policy was revised to align with AHCCCS Medical Policy Manual (AMPM) updates, including:

- Added the requirements for Division oversight and monitoring of duties delegated to the AdSS
- Updated Definitions
- Added references to the AHCCCS Fee-for-Service Provider Billing Manual and the AHCCCS IHS/Tribal Provider Billing Manual
- Added life skills and employment services to the covered support services
- Formatted to align with Policy Unit standards

### [AdSS Medical Policy 310-B Title XIX/XXI Behavioral Health Services Benefit](#)

This policy was revised to align with AHCCCS Medical Policy Manual (AMPM) updates, including:

- Updated Definitions
- Added references to the AHCCCS Fee-for-Service Provider Billing Manual and the AHCCCS IHS/Tribal Provider Billing Manual
- Added life skills and employment services to the covered support services
- Formatted to align with Policy Unit standards

### [Division Medical Policy 310-GG Nutritional Therapy, Metabolic Foods and Total Parenteral Nutrition](#)

This policy was revised to align with AHCCCS Medical Policy Manual (AMPM) updates, including:

- Updated the Reference section
- Updated Definitions
- Added requirement for the Division to cover a nutritional assessment provided by a registered dietitian when ordered by the Member's PCP or specialty provider
- Added requirement for the Division to follow Medicare requirements for the provision of Total Parenteral Nutrition (TPN) services
- Deleted the section on Total Parenteral Nutrition
- Updated the Division oversight section
- Added additional supplemental information statements
- Formatted to align with Policy Unit standards

### [AdSS Medical Policy 310-GG Nutritional Therapy, Metabolic Foods and Total Parenteral Nutrition](#)

This policy was revised to align with AHCCCS Medical Policy Manual (AMPM) updates, including:

- Updated the Reference section
- Updated Definitions
- Added requirement for the AdSS to cover a nutritional assessment provided by a registered dietitian when ordered by the Member's PCP or specialty provider
- Added requirement for the AdSS to follow Medicare requirements for the provision of Total Parenteral Nutrition (TPN) services
- Added a new section for Provider requirements
- Added additional supplemental information statements
- Formatted to align with Policy Unit standards

### [Division Medical Policy 320-Q General and Informed Consent](#)

This policy was revised to align with AHCCCS Medical Policy Manual (AMPM) updates, including updated Definitions.

### [AdSS Medical Policy 320-Q General and Informed Consent](#)

This policy was revised to align with AHCCCS Medical Policy Manual (AMPM) updates, including updated Definitions.

### [Division Medical Policy 920 Quality Management and Performance Improvement Program Administrative Requirements](#)

This policy has been revised to align with updates to AMPM Policy 920 and contractual requirements. Updates include:

- Updated Definitions
- Revisions made to align with Contract changes
- Added "Performance Summary Requirements" section
- Added language to include Performance Improvement Plan initiations and closures
- Added language to clarify that all Quality Improvement-specific extension requests are submitted to the assigned AHCCCS Operations Compliance Officer and AHCCCS Quality Improvement Manager
- Formatted to align with Policy Unit standards

### [AdSS Medical Policy 920 Quality Management and Performance Improvement Program Administrative Requirements](#)

This policy has been revised to align with updates to AMPM Policy 920. Updates include:

- Updated Definitions
- Added "Performance Summary Requirements" section
- Added language to include Performance Improvement Plan initiations and closures
- Formatted to align with Policy Unit standards

### [Division Medical Policy 980 Performance Improvement Projects](#)

This policy has been revised to align with updates to AMPM Policy 920 and contractual requirements. Updates include:

- Updated Definitions
- Removed outdated and duplicative language
- Removed the section referring to AHCCCS 980 Attachment A

- Added and revised language to clarify AHCCCS requirements
- Revised language to reflect that for each newly identified PIP, a Self-Selected PIP Initiation Notification and associated PIP Methodology document for AHCCCS' review and approval must be submitted at least 90 days prior to initiation
- Formatted to align with Policy Unit standards

#### [AdSS Medical Policy 980 Performance Improvement Projects](#)

This document has been revised to align with Division and AHCCCS Policy 980 updates.

- Updated Definitions
- Removed outdated and duplicative language
- Removed the section referring to AHCCCS 980 Attachment A
- Added and revised language to clarify Division and AHCCCS requirements
- Revised language to reflect that for each newly identified PIP, a Self-Selected PIP Initiation Notification and associated PIP Methodology document for review and approval must be submitted at least 90 days prior to initiation
- Formatted to align with Policy Unit standards

#### [Division Medical Policy 1620-N Service Termination and Case Closures](#)

This document has been revised to align with the current Division practices. Updates include:

- Changed the Title
- Updated Definitions
- Revised language in Section A to improve clarity of when a Member's case shall be closed
- Retitled Section B to more clearly distinguish it from the previous section
- Removed the "Notices" section
- Added a "Supplemental Information" section

## **Policy Public Comment**

The Division is currently accepting public comments regarding Division policies. The policy revisions can be found on the [Policy page of the Division's website](#). This form, <https://forms.gle/4MGCsdyKTRPJna3m9>, can be used to submit public comments.