



Policy Update - June 10, 2026

Target Audience - Qualified Vendors and Providers

Transmittal Date - 06/10/2026

The DDD Policy Unit published revised policies on Wednesday, June 10, 2026. The policies are available on the Division's Policy webpage.

Revised Policies

[Division Provider Manual Chapter 37 Therapy Services \(Occupational, Physical, and Speech-Language\)](#)

This policy has been revised to align with the Division's updated practices. Updates include:

- Revised the Service Encounter Signature Requirements section
- Updated Definitions
- Updated the Supplemental Information section

[AdSS Operations Policy 103 Fraud, Waste, and Abuse](#)

This policy has been revised to align with AHCCCS Contractor Operations Manual (ACOM) 103.

Updates include:

- Removed Applicability from the Purpose Statement
- Updated Definitions
- Added the term "Clinically Integrated Network" to the Administrative Services Contract definition
- Added the following language: "The AdSS shall submit data that indicates a review of allegations that were not reported to AHCCCS OIG, that were resolved internally, and were not identified as FWA."
- Clarified timelines
- Updated the Supplemental Information section
- Formatted to align with Policy Unit standards

[Division Operations Policy 103 Fraud, Waste, and Abuse](#)

This policy has been revised to align with AHCCCS Contractor Operations Manual (ACOM) 103.

Updates include

- Removed Applicability from the Purpose Statement
- Updated Definitions
- Added the term "Clinically Integrated Network" to the Administrative Services Contract definition
- Changed "Provider" to "Service Provider" throughout the policy
- Added the following language: "The Division shall submit data that indicates a review of allegations that were not reported to AHCCCS OIG, which were resolved internally, and were not identified as FWA. The Division shall submit the allegations not reported to AHCCCS OIG to

AHCCCS as specified in the Contractor Chart of Deliverables.”

- Updated the Supplemental Information section
- Formatted to align with Policy Unit standards

[AdSS Medical Policy 310-DD Covered Transplants and Related Immunosuppressant Medications](#)

This policy has been revised to outline the coverage for transplants, related services, and immunosuppressant medications for Division of Developmental Disabilities (Division) Members who are enrolled with an Administrative Services Subcontractors (AdSS) to include:

- Updated references
- Updated Definitions
- Added Visceral transplantation as an additional transplant covered by the Division
- Added a policy statement outlining transplant services the Division will cover, as specified in Arizona State laws and regulations
- Added a policy statement outlining excluded services from coverage that are experimental or are provided for the purpose of research
- Deleted out-of-date conditions about a plan of containment and identified neoplasms being assessed
- Added information to the Supplemental Information section
- Formatted to align with Policy Unit standards

[Division Medical Policy 310-DD Covered Transplants and Related Immunosuppressant Medications](#)

This policy has been revised to outline the coverage for transplants, related services, and immunosuppressant medications for Division of Developmental Disabilities (Division) Members to include:

- Updated references
- Updated Definitions
- Added Visceral transplantation as an additional transplant covered by the Division
- Added a policy statement outlining transplant services the Division will cover, as specified in Arizona State laws and regulations
- Added a policy statement outlining excluded services from coverage that are experimental or are provided for the purpose of research
- Deleted out-of-date conditions about a plan of containment and identified neoplasms being assessed
- Updated standard language for Division Oversight
- Added information to the Supplemental Information section
- Formatted to align with Policy Unit standards

Policy Public Comment

The Division is currently accepting public comments regarding Division policies. The policy revisions can be found on the [Policy page of the Division's website](#). This form, <https://forms.gle/4MGCsdyKTRPJna3m9>, can be used to submit public comments.

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