



DEPARTMENT OF ECONOMIC SECURITY

Your Partner For A Stronger Arizona

DIVISION OF DEVELOPMENTAL DISABILITIES

Sent on Behalf of DES/DDD

POLICY UPDATE

Target Audience - Qualified Vendors and Providers

Transmittal Date - 05/25/2022

The DDD Policy Unit published new and revised policies on Wednesday, May 25, 2022. The policies are available on the Division's Policy webpage.

REVISED POLICIES

[AdSS Medical Policy Manual 965 Community Service Agencies](#)

This policy has been revised to reflect recent updates as follows:

- Revises definitions to Behavioral Health professional, paraprofessional and technician to comport with AHCCCS Medical Policy Manual.
- Adds definitions for CSAs and lead contractor.
- Clarifies language to make credentialing and monitoring processes clearer including the collaboration among AHCCCS contracted health plans when the CSA participates with more than one.
- Removes language from the section on denial suspension or revocation by AHCCCS.

RETIRED POLICY

[Division Operations Policy Manual 1001-D Program Values and Guiding Principles](#)

This policy was retired and the information can be located in Division Medical Policy Manual 1610 Guiding Principles and Components of Support Coordination.

POLICY PUBLIC COMMENT

The Division is currently accepting public comments regarding Division policies. The policy revisions can be found on the [Policy page](#) of the Division's website. This form, <https://forms.gle/4MGCsdyKTRPJna3m9>, can be used to submit public comments.