Sent on Behalf of DES/DDD

POLICY UPDATE

Target Audience - Qualified Vendors and Providers

Transmittal Date - 05/12/2022

The DDD Policy Unit published new and revised policies on Wednesday, May 11, 2022. The policies are available on the Division's Policy webpage.

NEW POLICIES

Division Medical 961 Incident, Accident, and Death Reporting

This policy is based on the new AMPM policy and incorporates specific types of incidents that may be relevant to the DD population. Specifically, definitions of incidents and serious incidents from Division Operations Policy Manual Chapters 6002-A and 6002-B have been moved to this policy.

AdSS Medical 961 Incident, Accident, and Death Reporting

This policy is based on the new AMPM policy and incorporates specific types of incidents that may be relevant to the DD population. Specifically, definitions of incidents and serious incidents from AdSS Operations Policy Manual Chapters 6002-A and 6002-B have been moved to this policy.

REVISED POLICIES

Provider Policy Manual Chapter 17 Prior Authorization Requirements

This policy has been revised to reflect recent updates including:
- Updated AdSS health plan contact information for prior authorization
- Added AHCCCS contact information for prior authorization
- Added timelines for prior authorization
- Added list of potential services needing prior authorization
- Gave guidance on pharmacy prior authorization

Provider Policy Manual Chapter 22 Pharmacy Services

This policy has been revised to reflect recent updates including:
- Provides information on accessing the preferred drug list (PDL)
- Provides information on how to submit prior authorization requests

POLICY PUBLIC COMMENT

The Division is currently accepting public comments regarding Division policies. The policy revisions can be found on the Policy page of the Division's website. This form, https://forms.gle/4MGCsdyKTRPJna3m9, can be used to submit public comments.