



# Cyber Security Incident Notification

Target Audience - Qualified Vendors and Providers

Transmittal Date - 05/01/2026

DES/DDD was made aware of a cybersecurity incident that occurred on April 23, 2026, with the vendor Cognizant, which uses a product QNXT for claims adjudication. In addition, Availity (a claims clearing house) temporarily disconnected from Trizetto (owner of QNXT), which impacted some providers.

If your agency has been impacted by this cybersecurity incident, the Division requests that you notify [DDDCustomerService-Providers@azdes.gov](mailto:DDDCustomerService-Providers@azdes.gov) by May 5, 2026, with details surrounding the impact, including the impact to DDD membership, if applicable.