

AZ ABLE Oversight Committee Meeting Minutes

May 7, 2019

10:00am-11:00am

Location: 1789 W. Jefferson St.

Phoenix, AZ 85007

3rd Floor, SE DBF Conference Room

Call-In Number: **240-454-0879**

Meeting number/Access Code: **808 725 269**

Meeting link: [Join Webex Meeting](#)

Meeting password: **AZABLE**

In Attendance:

Brittaney Chipley – Executive Director
Robert Fleming - Committee Chair (via WebEx)
Grahame Richards - Committee Member (via WebEx)
Joyce Millard-Hoie - Committee Member (via WebEx)
Karla Phillips - Committee Member (via WebEx)
Jason Snead – Committee Member (via WebEx)
Rebecca Reigelsberger – Committee Member

Absent:

Debra Peterson – Committee Member

1. Meeting is called to order at 10:00am by Chairman Robert Fleming.
2. Welcome/Introductions – All attendees state their names for the record.
3. Minutes Approval for 2/12/19 - Mr. Fleming motions to approve 2/12/19 meeting minutes. There are none opposed, and the motion carries unanimously.
4. Reports Review
 - a. Monthly & Transaction Reports (Jan-March 2019) - Ms. Chipley asks if there are any questions regarding the reports. There are none.
 - b. Outreach Report - Ms. Chipley asks if there are any questions regarding the reports. There are none.
 - a. 4Q2018 National ABLE Account Numbers – Mr. Fleming and Ms. Reigelsberger highlights and speak about Missouri's numbers. Ms. Chipley states that she will be reaching out to Missouri to discuss their outreach efforts.
5. Webinar Presentation - Closed Captioning & Costs (Brittaney Chipley) – Ms. Chipley discusses the opportunity and costs to create a Spanish closed captioning AZ ABLE webinar. Ms. Millard-Hoie inquires about an English closed captioning webinar, and its importance. Ms. Chipley states that an English one will be created additionally, as the costs for a Spanish one includes an English one free of charge. Ms. Millard-Hoie and Ms. Phillips share their thoughts and

concerns regarding Spanish presentation translation; Ms. Chipley will be reaching out to Raising Special Kids for assistance with reviewing translation. Additionally, Ms. Chipley will discuss the costs for approval with committee member Debra Peterson.

6. National Association of State Treasurers (NAST) May 2019 Conference (Providence, RI) – Ms. Reigelsberger will attend sessions on both the financial and ABLE tracks. Ms. Chipley will also be attending, as she was selected to be part of a panel that will discuss how partnering with various disability organizations can take your ABLE program to the next level. Both Ms. Reigelsberger and Ms. Chipley will be sharing their experiences and any applicable information with the Committee at the next meeting.
7. OH Partner State Advisory Board Meeting & Updates – Ms. Chipley discusses the following:
 - a. Direct Deposit for State Employees - OH is embarking on a Direct Deposit campaign where they are working to partner with many state agencies or businesses to help promote the program while they advertise the opportunity for their applicable employees to direct deposit into a STABLE Account. Ms. Chipley will discuss this opportunity further with committee member Debra Peterson.
 - b. Website Enhancements – Some participants have stated that they are having a hard time finding where to go to sign up for a STABLE Card. In order to accommodate this feedback, links were added to the Resource section of the site.
 - c. Trulink Debit Card – STABLE’s new card provider Trulink will be showing the power of the STABLE loadable debit cards; the provider would like willing participants/beneficiaries who use the card to participate. Trulink will be filming onsite and there is no compensation.
 - d. National Updates - 41 states and DC have ABLE programs. Legislative/NAST Updates include advocating the ABLE Age Adjustment Act and guidance from U.S. Dept. of Education regarding Free Application for Federal Student Aid (FAFSA). The U.S. Dept. of Housing and Urban Development recently released guidance regarding ABLE accounts.
 - e. Outreach – OH is renewing the focus on outreach/grassroots efforts (working with governmental partners, reaching out to advocates to spread the gospel, building out a team of individuals to present and spread the message about ABLE accounts). OH is working on expanding social media & paid social media (google, pandora, etc.), and reaching out to public & private employers to expand direct deposit access.
 - f. Program Updates –
 1. Testimonial Website Page – OH is currently working on a separate subpage for testimonials; AZ ABLE’s website has a testimonial video featuring the Hill family.

2. An updated one-two page brochure is coming soon. The idea is to condense the current 4-page brochure to make it more cost effective when printing.
- g. Roundtable –
 1. AZ (Ms. Chipley) asked about beneficiaries having the capability to direct deposit SSI into their ABLE account. OH is currently working with SSA for the capability. OH has the functionality but confirming with SSA. The only issue is that SSI cannot be divided like a payroll/employer check; thus, this may limit contributions if the individual is receiving a high SSI payment, which will be entirely direct deposited.
 2. OH - STABLE is now front and center with the NAST ABLE Committee – OH's Treasurer is Vice Chair.
8. AZ ABLE Updates/ Follow-Up (Brittaney Chipley)
 - a. Customer Service Survey – Committee members Mr. Richards, Mr. Fleming, Ms. Reigelsberger, and Ms. Millard-Hoie all discuss their thoughts, concerns and ideas regarding a customer service survey upon enrollee sign-up. Committee members will send their proposed questions to Ms. Chipley individually, and the final questionnaire will be decided at the next meeting.
 - b. HB 2564 – Ms. Chipley discusses HB 2564. Mr. Fleming provides an overview and update on the bill's status.
 - c. Rules – Mr. Chipley states that the AZ ABLE rules' process is completed, and the rules were published on the Secretary of State's website.
9. Newsletter – Ms. Chipley provides an update on the costs, options, and capability of issuing both an electronic and paper newsletter. Mr. Fleming, Ms. Millard-Hoie, Mr. Richards, and Ms. Reigelsberger all discuss their thoughts and ideas about content and frequency of the newsletter. The Committee is okay with Ms. Chipley working with the Communications Dept. on design and sending it out when it's ready for release.
10. Open Forum & Call to the Public – Mr. Fleming announces a call to the public. There are no public comments.
11. Adjournment – Mr. Fleming adjourns the meeting at 10:47am.