



## DEPARTMENT OF ECONOMIC SECURITY

*Your Partner For A Stronger Arizona*

# DIVISION OF DEVELOPMENTAL DISABILITIES

Sent on Behalf of DES/DDD

## HEALTH PLAN NAME CHANGE

Target Audience - Qualified Vendors and Providers

Transmittal Date - 04/22/2022

The DDD Policy Unit published new and revised policies on Wednesday, April 20, 2022. The policies are available on the Division's [Policy webpage](#).

### REVISED POLICIES

[Division Medical Policy 920 Quality Management/Performance Improvement Program Administrative Requirements](#)

Revisions:

- Added definitions for performance measures, performance standards, quality management unit, quality improvement team & work plan evaluation.
- Removed definition for statistically significant.
- Incorporated the health disparity summary & evaluation report into the policy.
- Added best practices & follow up on previous year's external quality review report recommendations.

[AdSS Medical Policy 920 Quality Management/Performance Improvement Program Administrative Requirements](#)

Revisions:

- Added details related to the content of the QMPI program narrative, work plan evaluation, and work plan.
- Added new reporting requirements around health disparities and engaging members through the use of technology.

### NEW POLICIES

[Division Medical Policy 966 Immediate Jeopardy](#)

This policy was created to identify the Division's responsibilities for investigating and resolving situations that involve allegations of immediate jeopardy (IJ):

- Addresses steps to take when a potential IJ situation is defined by AHCCCS or the Division.
- Details the timeframes for response and making site visits.
- Defines the circumstances when members might be relocated from a facility.
- Outlines the investigation, evaluation, and resolution of IJ findings.
- Defines how incidents will be tracked and trended.

- Defines the analysis, review, and discussion of IJ data at the monthly Quality Management subcommittee meeting, monthly Performance Improvement Monitoring subcommittee meeting, and the quarterly Quality Management Program Improvement committee meeting.

#### **POLICY PUBLIC COMMENT**

The Division is currently accepting public comments regarding Division policies. The policy revisions can be found on the [Policy page](#) of the Division's website. This form, <https://forms.gle/4MGCsdyKTRPJa3m9>, can be used to submit public comments.