



DEPARTMENT OF ECONOMIC SECURITY

Your Partner For A Stronger Arizona



Arizona Provider Network Development Consultation

Provider Network Development Consultation

BURNS & ASSOCIATES

A DIVISION OF HEALTH MANAGEMENT ASSOCIATES



Human Services
Research Institute

NASDDDS

National Association of State Directors of Developmental Disabilities Services

Provider Network Development Consultation

Project Purpose:

Support DDD to improve service models and contract design, with stakeholder input, aligned with the Division's "True North"

"True North" means the DDD empowers Arizonans with developmental disabilities to lead self-directed, healthy, and meaningful lives

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We conducted research and talked to stakeholders to recommend ideas for improving services and contracts

We focused on:

What would make services better?

What would make contracts or the process of becoming a vendor better?

What would support vendors to deliver the best possible services?

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DDD decided to focus on three areas for improvements to the contract including:



Quality



Employment



Training

Some of the changes we recommend will be ongoing beyond when the new contract is implemented. No changes will be final until after the public comment period.

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Proposed “New” Contract

Future

Quality Management Plan

Accreditation

Workforce Development Plan

Strengthening employment training for some employment services

Quality Monitoring

Expanding DSP training requirements

Vendor Standards

Changing Service Specifications

Focus on Employment Services

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Current Contract

Application Submittal Checklist

Section 1 - Notice of Request for Qualified Vendor Application

Section 2 - Table of Contents

Section 3 - Instructions to Applicants

Section 4 - Background

Section 5 - Services Requirements / Scope of Work

Section 6 - Standard Terms & Conditions

Section 7 – Service Specifications

Section 8 - Arizona Geographic Map

Section 9 – Attachments, Certifications, Agreements, Plans

Proposed “New” Contract

Section 0 – Cover Page

Section 1 – Introduction

Section 2 – Table of Contents

Section 3 – Standard Terms & Conditions

Section 4 – Instructions

Section 5 – Scope of Work

Section 6 – Exhibits

Section 7 – Attachments

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Current Services

- Attendant Care
- Career Preparation Readiness
- Center-Based Employment
- Day Treatment and Training, Adult
- Day Treatment and Training, Child (After School)
- Day Treatment and Training, Child (Summer)
- Employment Support Aid
- Group Supported Employment
- Habilitation, Communication
- Habilitation, Community Protection and Treatment Hourly
- Habilitation, Consultation
- Habilitation, Early Childhood Autism Specialized
- Habilitation, Group Home
- Habilitation, Hourly Support
- Habilitation, Individually Designed Living Arrangement
- Habilitation, Music
- Habilitation, Nursing Supported Group Home
- Habilitation, Specialized Behavior: Service Not Being Solicited
- Habilitation, Vendor Supported Developmental Home (Child and Adult)
- Home Health Aid
- Homemaker
- Individual Supported Employment
- Nursing
- Occupational Therapy
- Person Center Planning Facilitation: Service Not Being Solicited
- Physical Therapy
- Respiratory Therapy
- Respite
- Room and Board, All Group Homes
- Room and Board, Vendor Support Developmental Homes (Child and Adult)
- Speech Therapy
- Support Coordination (Case Management): Service Not Being Solicited
- Transition to Employment
- Transportation

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Service Changes

Removed:

- Support Coordination (Case Management)
- Person Center Planning Facilitation
- Habilitation, Specialized Behavior
- Habilitation, Consultation
- Habilitation, Early Childhood Autism Specialized

Transitioned:



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Current Section 9 – Attachments, Certifications, Agreements, Plans

- Section 9A – Application and Award Agreement
- Section 9B – Qualified Vendor Application and Directory System
- Section 9C – Certification Regarding Lobbying
- Section 9D – Debarment
- Section 9E – Data-Sharing Request/Agreement View Sample
- Section 9F – Developmental Home Third Party Agreement
- Section 9G – Request for Central Registry, Background Check
- Section 9H – Business Plan
- Section 9I – Contingency Plan
- Section 9J – Business Associate Agreement
- Section 9K – Utilization Data
- Section 9L – Participation Boycott of Israel
- Amendment #7 with Signature Page

Proposed “New” Section 7 – Attachments

Section 7A – Assurances

Section 7B – Business Plan

Section 7C – Contingency Plan

Section 7D – Developmental Home Subcontract

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Join us in the public comment period

- During public comment, the contract will be posted for people with disabilities, families, vendors, and advocates to review and provide feedback.
- Expected to start in May 2021
- Will last for approximately 60 days
- Comments will be used to make changes and finalize the contract
- We're having meetings this month to discuss with different stakeholders

- Developmental Disabilities
- Individuals & Families
- Find Out If You Are Eligible for Services
- Providers & Vendors**
- Licensing & Certification
- Accomplishments & Initiatives
- DDD Health Plans Information
- Policy & Rules
- Public Councils & Committees
- Contact Developmental Disabilities
- How To Print Page Content
- Language Assistance

Qualified Vendor Agreement (QVA) Public Comment



In September 2019, the Division of Developmental Disabilities (DDD) partnered with Burns & Associates Inc. to improve the quality of services that our members receive. A new, draft Qualified Vendor Agreement (QVA) has been developed with input from stakeholders including Qualified Vendors, members, families and other organizations. All parts of the QVA have been reviewed and revised in some manner as a result of this project, and as such, all portions are being posted for public comment.

Resources

- [Structure Comparison](#)
- [Summary of Changes \(Plain Language\)](#)

Instructions

- Click on the name of the document in the *Qualified Vendor Agreement Draft Documents* section to view each revised document.
- Use the Google Form link to the right of each document to submit comments about each specific document.
- Be as specific as possible when submitting comments including referencing the line number.

If you have questions related to the project, but unrelated to a specific document, please submit them using this form, <https://forms.gle/BqvkgTSyXfJX2AVr8>.

- [Qualified Vendor Agreement Draft Documents](#)
- [Timeline](#)
- [Frequently Asked Questions](#)

Resources

- Structure Comparison
- Summary of Changes (Plain Language)

Instructions

- Click on the name of the document in the *Qualified Vendor Agreement Draft Documents* section to view each revised document.
- Use the Google Form link to the right of each document to submit comments about each specific document.
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Qualified Vendor Agreement Draft Documents ^

- Section 1 - Introduction
- Section 2 - Table of Contents
- Section 3 - Standard Terms & Conditions (Use this link to submit comments, <https://forms.gle/KsCnACnYAp2MBUYj9>.)
- Section 4 - Instructions
- Section 5 - Scope of Work (Use this link to submit comments, <https://forms.gle/24B12vziLdnpugmx9>.)
- Section 6 - Exhibits
 - Section 6A - Pathways to Employment (Use this link to submit comments, <https://forms.gle/vogXcLCDJTMUGP1p6>.)
 - Section 6B - Center Based Employment (Use this link to submit comments, <https://forms.gle/XamFrFGTGPqQnv8j6>.)
 - Section 6C - Group Supported Employment (Use this link to submit comments, <https://forms.gle/QVJWZy2HKaKMMSJj8>.)
 - Section 6D - Individual Supported Employment (Use this link to submit comments, <https://forms.gle/ZaV4gUzyYfdn9b8P6>.)
 - Section 6E - Day Treatment and Training Adult (Use this link to submit comments, <https://forms.gle/udpnY5hVNvsdNis3A>.)

DEPARTMENT OF ECONOMIC SECURITY

Division of Developmental Disabilities

RFQVA Public Comment Submission Form - Section 6G Transportation

The Arizona Department of Economic Security ("Department" or "ADES")/Division of Developmental Disabilities ("Division" or "DDD") proposes new or revisions to Section 6G - Transportation of the Qualified Vendor Agreement. Use this form to submit your comments regarding these revisions.

Written comments and opinions on the proposed policy will be accepted until 11:59 PM (Arizona Time) on XX/XX/2021.

Please complete this form in its entirety.

* Required

Email address *

Your email

First Name *

Your answer

Last Name *

Your answer



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Stay Involved!

Meetings

- We'll join a townhall to update you about the final changes

Website

- Check DDD's website for details at <https://des.az.gov/qualified-vendor-network-project>

Email

- Contact us anytime through the project to make sure we hear your ideas: AZnetworkdev@burnshealthpolicy.com