

AZ ABLE Oversight Committee Meeting Minutes

April 4, 2023

10:00am-11:00am (MST)

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In Attendance (via Google Meets):

Brittaney Chipley, AZ ABLE Executive Director
Robert B. Fleming, Committee Member, Chairman
Jason Alan Snead, Committee Member
Cassidy Taylor, Committee Member
Grahame Richards, Committee Member
Wendi Scharnhorst – Committee Member
Tara Cochran – AHCCCS Policy Team
Shannon Goodman – Davidson Belluso Account Executive
Lauren Larson – Davidson Belluso Account Executive
Gloria Ludolph – Davidson Belluso Project Manager

1. Mr. Robert Fleming calls the meeting to order at 10:02am.
2. Mr. Fleming welcomes everyone, and all in attendance introduces themselves for the record.
3. Mrs. Brittaney Chipley and Ms. Tara Cochran provides an update on AHCCCS' progress with updating forms and training. Mr. Fleming provides feedback and concerns about AHCCCS' questioning of ABLE distributions transactions. Ms. Cochran will relay Mr. Fleming's concern and follow up with Mrs. Chipley.
4. Mrs. Chipley introduces Ms. Shannon Goodman to provide a brief, status overview of the AZ ABLE marketing campaign. Ms. Goodman presents a campaign overview, answering questions along the way. Mrs. Chipley will send a copy of the presentation to the Committee.
5. Mr. Fleming motions to approve the meeting minutes for 11/2/22. There are none opposed, and the motion carries unanimously.
6. Mrs. Chipley asks if there are any questions, comments, or concerns regarding the reports. There are none.
7. Mrs. Chipley provides an update on the ABLE Age Adjustment Act [S.331 H.R.1219](#). The Act was passed and will go into effect on January 1, 2026.
8. Mrs. Chipley discusses the following:

- a. Marketing Materials – Marketing brochures are outdated and will need to be updated. Committee members provide feedback and suggestions. Mrs. Chipley will reach out to Ohio to discuss proposed changes, photo changes, and ideas.
 - b. 2022 Customer Service Survey – Mrs. Chipley provides a summary of the survey's feedback. Moving forward, Mrs. Chipley will add "N/A" to the questions regarding contacting a customer service representative. OH will be provided a copy of the survey.
 - c. ADOA Benefits & AZ ABLE – ADOA's benefits website now includes AZ ABLE information. However, Mrs. Chipley is waiting on information to be included on the ADOA Benefits Summary and New Hire Enrollment pages.
 - d. DCS & AZ ABLE Partnership – Mrs. Chipley discusses HB2559, SB14430.
9. Mr. Fleming opens the forum for public comments. There are none.
10. Mr. Fleming adjourns the meeting at 11:00am.