

DIVISION OF DEVELOPMENTAL DISABILITIES

Sent on Behalf of DES/DDD

POLICY UPDATE - MARCH 19, 2025

Target Audience - Qualified Vendors and Providers

Transmittal Date - 03/25/2025

The DDD Policy Unit published new and revised policies on Wednesday, March 19, 2025. The policies are available on the Division's [Policy webpage](#).

REVISED POLICIES

[Division Operations Policy 417 Appointment Availability, Transportation Timeliness, Monitoring, and Reporting](#)

This policy was revised to align with AHCCCS Contractor Operations Manual Chapter 417. Revisions include:

- Updated the Definitions section.
- Formatted to align with current Policy standards.

[AdSS Operations Policy 417 Appointment Availability, Transportation Timeliness, Monitoring, and Reporting](#)

This policy was revised to align with AHCCCS Contractor Operations Manual Chapter 417. Revisions include:

- Updated the Definitions section.
- Formatted to align with current Policy standards.

[Division Operations Policy 6004-E Subcontracted Health Plan Operational Reviews](#)

This policy was revised to include the following updates:

- Updated the policy title from “Operational Reviews” to “Subcontracted Health Plan Operational Reviews”.
- Updated the Definitions section.
- Formatted to align with current Policy standards.

POLICY PUBLIC COMMENT

The Division is currently accepting public comments regarding Division policies. The policy revisions can be found on the [Policy page](#) of the Division's website. This form, <https://forms.gle/4MGCsdyKTRPjNa3m9>, can be used to submit public comments.