



Policy Update - March 18, 2026

Target Audience - Qualified Vendors and Providers

Transmittal Date - 03/19/2026

The DDD Policy Unit published a new and revised policies on Wednesday, March 18, 2026. The policies are available on the [Division's Policy webpage](#).

New Policies

[AdSS Medical Policy 300-3 Integrated System of Care Structure, Values, and Principles](#)

This policy was developed to align with the AHCCCS Medical Policy Manual (AMPM) 300-3 Exhibit.

[Division Medical Policy 300-3 Integrated System of Care Structure, Values, and Principles](#)

This policy was developed to align with the AHCCCS Medical Policy Manual (AMPM) 300-3 Exhibit.

[AdSS Medical Policy 1250-D Respite](#)

This policy was developed to outline the requirements for, and describe coverage of, Respite services for Members who are eligible for the Arizona Long Term Care System (ALTCS) and supported by the AdSS.

Revised Policies

[Division Provider Manual Chapter 34 Provider Publications](#)

This policy was revised to update the current requirements and to align with DDD's policy formatting standards.

[AdSS Operations Policy 409 Office of Individual and Family Affairs](#)

Revisions to AdSS Operations Manual Policy 409 include:

- Updated definitions
- Added description of OIFA Administrator responsibilities when assembling a MAC:
- Added guidance for an AdSS OIFA strategic plan to be developed in alignment with the Division OIFA strategic plan as outlined in the AHCCCS contract Section F, Attachment F3, Contractor Chart of Deliverables.
- Clarified guidance for submitting a Roster of Peer and Family Committee Members.
- Added guidance for AdSSs to ensure specific staff report directly to the OIFA Administrator.

[Division Operations Policy 409 Office of Individual and Family Affairs](#)

Revisions to Division Operations Manual Policy 409 include:

- Updated definitions
- Added description of OIFA Administrator responsibilities when assembling a MAC

- Clarified guidance for submitting a Roster of Peer and Family Committee Members

[AdSS Operations Policy 5000 Reinsurance Policy](#)

This policy has been revised to include contract information and Operational Review (OR) standards. Revisions include:

- Updated definitions
- Removed Division requirements
- Added information about Catastrophic Reinsurance requirements
- Updated policy timeframes
- Added requirement for the Pharmacy Services Administrative Organization (PSAO) to reimburse contracted pharmacies the actual acquisition cost submitted by the pharmacy.
- Added additional details in the Catastrophic Reinsurance Requirements for Biologic or High Cost Specialty Drugs section
- Added additional details in the Transplant Reinsurance Overview section
- Removed the section on Division Oversight

[Division Operations Policy 5000 Reinsurance Policy](#)

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- Updated definitions
- Updated policy timeframes
- Added information about Catastrophic Reinsurance requirements
- Added additional details in the Catastrophic Reinsurance Requirements for Biologic or High Cost Specialty Drugs section
- Added additional details in the High Dollar Catastrophic Reinsurance Coverage section
- Added additional details in the Transplant Reinsurance Overview section
- Formatted to align with Policy Unit standards

[AdSS Medical Policy 300-1 Covered and Non-Covered Services with Special Circumstances](#)

This policy was updated to align with the current AHCCCS Medical Policy Manual (AMPM). Revisions include:

- Updated the definitions
- Changed policy statement to include that Cochlear Implants for Members over the age of 21 are now covered
- Added the information about the Arizona Smokers Helpline
- Added a new section for Traditional Healing Services that includes:
 - ☒ Coverage of traditional healing services for Members with limitations
 - ☒ Criteria for coverage of traditional healing services

[Division Medical Policy 300-1 Covered and Non-Covered Services with Special Circumstances](#)

This policy was updated to align with the most recent AMPM revisions to include:

- Updated the definitions
- Changed policy statement to include that Cochlear Implants for Members over the age of 21 are now covered
- Added the information about the Arizona Smokers Helpline
- Added a new section for Traditional Healing Services that includes:

- ☒ Coverage of traditional healing services for Members with limitations
- ☒ Criteria for coverage of traditional healing services

[AdSS Medical Policy 310-JJ Orthotic and Prosthetic Devices](#)

This policy was revised to align with the current AHCCCS Medical Policy Manual (AMPM). Revisions include:

- Added a definition for Cochlear Implants
- Added a new Section that outlines all of the requirements pertaining to Cochlear Implants, including:
 - ☒ Reference to Policy 430 for Members under the age of 21
 - ☒ Coverage of Cochlear Implants when medically necessary
 - ☒ The criteria Division Members must meet for Cochlear Implants
 - ☒ The criteria for coverage of Cochlear Implantation
 - ☒ The criteria for when Cochlear Implants are not covered
 - ☒ Added additional information to the Supplemental Information section

[Division Medical Policy 310-JJ Orthotic and Prosthetic Devices](#)

This policy was revised to align with the current AHCCCS Medical Policy Manual (AMPM). Revisions include:

- Added a definition for Cochlear Implants
- Added a new Section that outlines all of the requirements pertaining to Cochlear Implants, including:
 - ☒ Reference to Policy 430 for Members under the age of 21
 - ☒ Reference to Policy 820 for information on Cochlear Implants for fee-for-service (FFS) Members
 - ☒ Coverage of Cochlear Implants when medically necessary
 - ☒ The criteria Division Members must meet for Cochlear Implants
 - ☒ The criteria for coverage of Cochlear Implantation
 - ☒ The criteria for when Cochlear Implants are not covered
 - ☒ Added an additional information to the Supplemental Information section

[AdSS Medical Policy 310-V Prescription Medication Pharmacy Services](#)

This policy was revised to align with the current AHCCCS Medical Policy Manual (AMPM). Revisions include:

- Removed the AHCCCS FFS prior authorization (PA) criteria effective 10/1/22
- Updated definitions
- Added a policy statement where the Division shall maintain its own drug list to meet the needs of Members
- Added information about establishing PA criteria based on clinical appropriateness, scientific evidence, and standards of practice and listed an entire subscription
- Removed reference to Geographic Service Area
- Added additional details in the Naloxone section
- Revised the Vaccines and Emergency Medications Administered by Pharmacists to Members section

[Division Medical Policy 310-V Prescription Medication/Pharmacy Services](#)

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- Removed the AHCCCS FFS prior authorization (PA) criteria effective 10/1/22
- Updated definitions
- Added a policy statement where the Division shall maintain its own drug list to meet the needs of Members
- Added information about establishing PA criteria based on clinical appropriateness, scientific evidence, and standards of practice and listed an entire subscription
- Removed reference to Geographic Service Area
- Added additional details in the Naloxone section
- Revised the Vaccines and Emergency Medications Administered by Pharmacists to Members section

[AdSS Medical Policy 430 Early Periodic Screening, Diagnostic and Treatment Services](#)

This policy was revised to align with AHCCCS Medical Policy Manual (AMPM) 430. Revisions include:

- Updated definitions
- Updated EPSDT vaccination requirements
- Formatted to align with Policy Unit standards

[Division Medical Policy 430 Early Periodic Screening, Diagnostic and Treatment Services](#)

This policy was revised to align with AHCCCS Medical Policy Manual (AMPM) 430. Revisions include:

- Updated definitions
- Updated EPSDT vaccination requirements
- Formatted to align with Policy Unit standards

[AdSS Medical Policy 450 Out-of-State Placement for Children and Young Adults in Behavioral Health Treatment](#)

This policy was revised to align with AHCCCS Medical Policy Manual (AMPM) 450. Revisions include:

- Updated the title of the policy
- Updated definitions
- Formatted to align with Policy Unit standards

[Division Medical Policy 450 Out-of-State Placement for Children and Young Adults in Behavioral Health Treatment](#)

This policy was revised to align with AHCCCS Medical Policy Manual (AMPM) 450. Revisions include:

- Updated the title
- Updated definitions
- Formatted to align with Policy Unit standards

[Division Medical Policy 969 Collaborating with Peers and Families](#)

This policy has been revised to include:

- Updated definitions
- Updated guidance for reporting PRSS and CFSP involvement in service delivery
- Updated title from “OIFA Bureau Chief” to “OIFA Administrator” where applicable.
- Added Language regarding accessibility to recovery support services delivered by individuals with lived experience offered at Peer Run Organizations and Family Run Organizations.

[Division Medical Policy 1250-D Respite](#)

This policy has been revised to align with current guidance. Revisions include:

- Where Respite can be provided
- Requirements for Direct Support Professionals
- Provision of HCBS as included in the Member's Service Plan, in conjunction with Respite while the Member is receiving Respite in their own Home
- Skilled nursing provision of Respite
- CDH and ADH licensees to provide Respite, to ensure Respite is within the conditions as stated on the CDH or ADH license.

Policy Public Comment

The Division is currently accepting public comments regarding Division policies. The policy revisions can be found on the [Policy page](#) of the Division's website. This form, <https://forms.gle/4MGCsdyKTRPJna3m9>, can be used to submit public comments.