



## DEPARTMENT OF ECONOMIC SECURITY

Your Partner For A Stronger Arizona

Sent on Behalf of DES/DDD

# WELLSKY CLAIMS SYSTEM

Target Audience - Qualified Vendors and Providers

Transmittal Date - 03/17/2021

As part of the Division's Current 2 Future Initiative, a vendor was selected to help DDD update its claim system in order to be compliant with state and federal regulations and to resolve the AHCCCS HIPAA TCS Compliance Claims Processing System Notice to Cure. This determination was based on DDD not utilizing the Healthcare Common Procedure Coding System (HCPCS) and standard Centers for Medicare & Medicaid Services (CMS) claims forms when reimbursing Qualified Vendors for submitted claims.

This will include the use of standardized Health Insurance Portability and Accountability Act (HIPAA) Transactions and Code Sets (TCS) in lieu of DDD proprietary codes currently being used by vendors when submitting claims. WellSky, a vendor offering healthcare software solutions, was selected for this project. DDD and WellSky have been working together since June 2020 with the intent of **implementing the first phase on September 1, 2021.**

When the WellSky system is implemented, vendors must submit claims on official, nationally-recognized forms. The current DDD billing template will be replaced by these forms. Vendors will have three options for submitting claims:

1. Submit a CMS 1500 form in paper form
2. Submit an electronic 837 form
3. Manually enter claims directly in WellSky for each authorization

Along with using the proper HCPCS/CPT codes, the rates will be adjusted to match the appropriate billing unit. Most of the HCPCS/CPT codes are billed in 15-minute increments. The adjustment to the rates will be a calculation to adjust from an hourly rate to a 15-minute rate. This adjustment will not decrease the revenue in comparison to billing for a full hour.

For example:

*A vendor provided two hours of attendant care for Member A. The vendor would need to submit a claim using the HCPCS code, S9125 for 8 units for Member A.*

**The Division is planning a robust training period for all vendors, along with having a small set of vendors participate in early testing of the system.** More information about the various training sessions and testing will be announced later.