

DIVISION OF DEVELOPMENTAL DISABILITIES

Sent on Behalf of DES/DDD

CLAIMS PAYMENT CHANGES EFFECTIVE APRIL 7, 2025

Target Audience - Qualified Vendors and Providers

Transmittal Date - 03/10/2025

As discussed during the public town hall meetings held on February 12, 2025, the Division continues to see an increase in members eligible for DDD services. As membership increases, the number of claims submitted by Qualified Vendors has increased proportionately. The Division is now processing more claims per month than it has at any time in the past. As outlined in [Section 4.1.1 of RQFVA DDD–2024](#), *“Upon delivery of goods or services, the Qualified Vendor Shall submit a claim. Submission of the claim constitutes an affirmation by the Qualified Vendor that the claim is accurate. Nothing in this QVA requires the State to pay claims any sooner than thirty (30) Days after receipt of a Clean Claim.”*

Effective April 7, 2025, the Division will change claims payment processing to weekend batches to allow for system capacity and streamlining. Qualified Vendors may continue to submit claims per contract after services are provided. The change will be reflected in when the payments are delivered. See the table below for specifics.

Claims Submitted	Claims Processed	Claims Paid
Week 1	Week 2	Week 3
Week 2	Week 3	Week 4
Week 3	Week 4	Week 1 (the following month)
Week 4	Week 1 (the following month)	Week 2 (the following month)

The Division recognizes that this change will initially shift payments by two weeks but thereafter will allow payments to be made to Qualified Vendors on a regular payment cadence.