



DEPARTMENT OF ECONOMIC SECURITY

Your Partner For A Stronger Arizona

DIVISION OF DEVELOPMENTAL DISABILITIES

Sent on Behalf of DES/DDD

POLICY UPDATE

Target Audience - Qualified Vendors and Providers

Transmittal Date - 02/22/2023

The DDD Policy Unit published new and revised policies on Wednesday, February 22, 2023. The policies are available on the Division's [Policy web page](#).

NEW POLICY

[AdSS Medical 310-BB Transportation for Physical and Behavioral Services](#)

This policy was developed to align with AMPM 310-BB. This is a new policy that describes covered transportation services for Physical and Behavioral Health services for ALTCS members. This policy applies to DDD's Administrative Services Subcontractors (AdSS).

REVISED POLICIES

[Division Operations Policy Manual 6003-F Fair Hearings and Appeals](#)

Division Operations Policy Manual 6003-F has been revised. Updates include the timeline for filing, as well as language and formatting to improve readability and clarify the Division's role when an appeal of an Administrative Review decision is requested.

[Division Medical Policy Manual 310-BB Transportation for Physical and Behavioral Health Services](#)

This policy has been revised to align with the AHCCCS Medical Policy Manual (AMPM) 310-BB. This policy describes covered transportation services for Physical and Behavioral Health services for ALTCS members. The title of the policy was changed from "Transportation" to "Transportation for Physical and Behavioral Health Services" to differentiate between transportation provided by Health Plans vs. DDD under long-term care and support. Formatting and language were updated throughout the policy to reflect current Policy Unit standards. The language was updated throughout the policy for clarity. Information was added that prior authorization is not required for emergency transportation. The section regarding transporting a member to participate in local community-based support programs was removed to align with changes to AMPM 310-BB.

[AdSS Medical Policy Manual 1240-D Emergency Alert System](#)

Revisions to the AdSS Medical Manual Policy 1240-D Emergency Alert System include:

- Addition of a purpose statement and definition to the policy.
- Clarified the criteria that must be met for members enrolled in AdSS health plans to receive and use Emergency Alert System (EAS) equipment.
- Updated to align with the AHCCCS Medical Policy Manual and Division Medical Policy 1240-D Emergency Alert System.
- Updated the documents to align with DDD's policy formatting standards.