



DEPARTMENT OF ECONOMIC SECURITY

Your Partner For A Stronger Arizona

DIVISION OF DEVELOPMENTAL DISABILITIES

Sent on Behalf of DES/DDD

POLICY UPDATE

Target Audience - Qualified Vendors and Providers

Transmittal Date - 01/26/2022

The DDD Policy Unit published new and revised policies on Wednesday, January 26, 2022. The policies are available on the Division's [Policy webpage](#).

REVISED POLICIES

[DDD Operations Policy Manual 6002-I Incident and Quality of Care Concern Corrective Actions and Closure](#)

This policy has been revised to reflect recent updates as follows:

- Name changed from “Incident Closure and Corrective Actions” to “Incident and Quality of Care Concern Corrective Actions”
- Corrective action plans
- Incident closure
- Duties of member’s planning team following an incident

[AdSS Operations Policy Manual 415 Provider Network Development and Management Plan; Periodic Network Reporting Requirements](#)

This policy has been revised to reflect recent updates as follows:

- Purpose section added
- Reflects changes to standard value-based purchasing plan and Centers for Excellence checklist
- Language to clarify and ensure members receive appointments within current standards
- Updates to align with AHCCCS ACOM 415 added on 10/1/2021

[AdSS Operations Policy Manual 417 Appointment Availability, Transportation Timelines, Monitoring and Reporting](#)

This policy has been revised to reflect recent updates as follows:

- Purpose name revised
- Reporting standards were added
- Language to clarify and ensure members receive appointments within current standards
- Updates align with AHCCCS ACOM 417 added on 10/1/2021