DIVISION OF DEVELOPMENTAL DISABILITIES

Sent on Behalf of DES/DDD

POLICY UPDATE

Target Audience - Qualified Vendors and Providers

Transmittal Date - 01/18/2023

The DDD Policy Unit published new and revised policies on Wednesday, January 18, 2023. The policies are available on the Division's Policy webpage.

NEW POLICIES

Division Operations Policy Manual Chapter 7001 Privacy Incident and Breach Notification

This is a new policy that describes the process the Division follows when a privacy incident occurs.

Division Medical Policy Manual Chapter 590 Behavioral Health Crisis Services and Care Coordination

This policy describes the requirements related to the behavioral health crisis system for Arizona Long Term Care System (ALTCS) eligible members. This policy outlines:

- The medically necessary services and care provided to members following a crisis episode.
- The Division's financial responsibility for services after the initial 24 hours of a crisis episode.
- The coverage of emergency and non-emergency transportation from crisis receiving facilities.
- Where the Division publishes crisis services contact information.
- A Support Coordinator's role in the post-crisis care coordination process.
- The requirement for DDD Health Plans to develop policies specific to post-crisis care coordination.

AdSS Operations Policy Manual Chapter 1022 Justice Reach-In

Information in this policy was previously available in AdSS Operations Policy Manual 1020. This information is now a standalone policy. Further changes include updates to reflect current formatting standards and the removal of outdated information.

REVISED POLICY

Division Operation 1003 District Independent Oversight Committees

Revisions to this policy include updates to reflect current formatting standards, clarification of technical language, and slight language changes regarding Independent Oversight Committees.

POLICY PUBLIC COMMENT

The Division is currently accepting public comments regarding Division policies. The policy revisions can be found on the Policy page of the Division's website. This form, https://forms.gle/4MGCsdyKTRPJna3m9, can be used to submit public comments.