



## DEPARTMENT OF ECONOMIC SECURITY

*Your Partner For A Stronger Arizona*

# DIVISION OF DEVELOPMENTAL DISABILITIES

Sent on Behalf of DES/DDD

## SERVICES REQUIRING ELECTRONIC VISIT VERIFICATION

Target Audience - Qualified Vendors and Providers

Transmittal Date - 01/09/2023

The 21st Century Cures Act requires that states implement Electronic Visit Verification (EVV) for non-skilled in-home services and in-home skilled nursing services. AHCCCS is also using the system in Arizona to measure members' access to care.

DDD's Home and Community Based Services that require EVV include:

- Attendant Care
- Homemaker/Housekeeping
- Habilitation (HAH & HAI)
- Home Health Services
- Respite & Nursing Respite

**Services including Speech Therapy, Occupational Therapy, and Physical Therapy provided by a Qualified Vendor that is enrolled as a "Provider Type 39-Habilitation Provider" or as a "Provider Type 01 Group Biller" are not required to use Electronic Visit Verification when providing services.**

Additionally, EVV is only required for the following Place of Service (POS) codes:

- 12-Home
- 13-Assisted Living Facility
- 99-Other

The hard claim edit period began on January 1, 2023. This means that Qualified Vendor staff, Direct Support Professionals, members/legally responsible individuals must all be using the EVV system. Providers will not receive payment unless all the required EVV visit data is present.

At a minimum, the EVV system must electronically verify the:

- Type of service performed
- Individual receiving the service
- Date of the service
- Location of service delivery
- Individual providing the service
- Time the service begins and ends

Additional information about EVV can be found on the [AHCCCS EVV website](#) and in the [Division's Provider Manual Chapter 62 Electronic Visit Verification](#).