



Rehabilitation Services Administration

Understanding Order of Selection

What is the Order of Selection?

When every eligible person cannot begin receiving Vocational Rehabilitation (VR) services due to limited funding, federal law requires that AZRSA determine the order in which persons will receive services as funding becomes available.

The Order of Selection is organized by Priority Category. All eligible persons in the state of Arizona are assigned to a Priority Category based on how significantly their disability impacts their ability to work. The law requires that persons with the most significant disabilities be served first; therefore Priority

Categories are served in the following order as funding allows:

- Priority Category 1- Persons with the most significant disabilities
 - Priority Category 2- Persons with significant disabilities
 - Priority Category 3- All other eligible persons
- Persons within each category are served based on application date.

How does AZRSA determine my significance of disability and Priority Category?

Your counselor will determine your significance of disability and Priority Category after reviewing your medical records, assessment reports, and speaking with you about your ability to complete work related tasks. These work related tasks are categorized into 7 functional capacity areas. These areas are:

- communication
- mobility
- self-direction
- work tolerance
- interpersonal skills
- self-care
- work skills

Your counselor will also determine what services you might need in order to obtain and maintain employment and for how long those services might be needed.

What are the criteria for each Priority Category?

Priority Category 1 – Eligible persons with the most significant disabilities

A person with a severe physical or mental impairment that seriously limits three or more functional capacities in terms of an employment outcome; and whose vocational rehabilitation can be expected to require 2 or more vocational rehabilitation services over an extended period

of time. Persons in Priority Group 1 are selected for services before all other eligible persons.

Priority Category 2 – Eligible Persons with significant disabilities

A person with a significant physical or mental impairment that seriously limits one or more functional capacities in terms of an employment outcome; and whose vocational rehabilitation can be expected to require 2 or more vocational rehabilitation services over an extended period of time.

Priority Category 3 – All other eligible persons

A person with a physical or mental impairment that that seriously limits one functional capacity in terms of an employment outcome; and whose vocational rehabilitation can be expected to require one vocational rehabilitation service over a limited period of time.

How will I know what Priority Category I am assigned to and if I can start receiving services?

Once your Priority Category has been determined, a letter notifying you of the decision will be mailed to the address you have provided to us. The letter will state your Priority Category and if you may begin services, or if you have been placed on a waitlist.

How can I find out about my status on the waitlist or what Priority Category is being served?

AZRSA will contact you by mail at least once every 6 months regarding your status on the waitlist. As soon as funding is available to serve your Priority Category, AZRSA will notify you by mail that you may come to your local VR office to begin services.

Am I automatically served if I am on SSI or SSDI?

No. However, a person who receives SSI or SSDI based on their own disability will be considered at least Priority Category 2, and may qualify for a higher Priority Category based on the actual number of functional capacity limitations.

How do I request a review of my Priority Category assignment?

You may request a review of your Priority Category assignment at any time by providing your counselor with evidence that your disability has become more significant.

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allows you to take part in and understand a program or activity, including making reasonable changes to an activity. If you believe that you will not be able to understand or take part in a program or activity because of your disability, please let us know of your disability needs in advance if at all possible. To request this document in alternative format or for further information about this policy, call your local RSA office or call toll free 1-800-563-1221; TTY/TDD Services: 7-1-1. • Free language assistance for DES services is available upon request. • Disponible en español en línea o en la oficina local.

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