

## HOURS OF OPERATION, WEBSITES AND TELEPHONE NUMBERS

To file an initial claim application, re-open an existing claim and obtain information or assistance:

### Websites

<http://www.azdes.gov>  
for general assistance

<http://www.azui.com>  
to file an initial claim application

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### ARRA

|                  |   |
|------------------|---|
| Phoenix Area     | (602) 364-2722                                  |
| Tucson Area      | (520) 791-2722                                  |
| Toll Free Number | 1-877-600-2722                                  |
| Monday-Friday    | 8:00 a.m. - 4:00 p.m.<br>Mountain Standard Time |

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### TIPS Line

To obtain information regarding your last benefit check:

|                  |                |
|------------------|----------------|
| Phoenix Area     | (602) 417-3800 |
| Tucson Area      | (520) 884-8477 |
| Toll Free Number | 1-877-766-8477 |

**Internet** <http://www.azui.com>

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### TTY

ARRA and TIPS 1-877-877-6226



### Use the Internet for:

- Initial claim applications
- Weekly claim certifications
- Information and assistance

## ARRA

### Arizona Re-employment Rapid Access

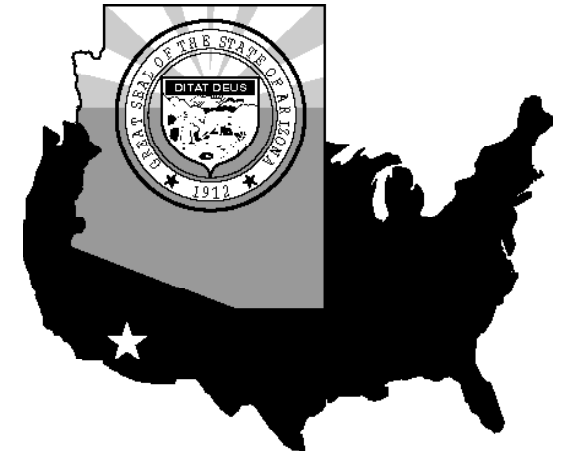
Equal Opportunity Employer/Program • Under Titles VI and VII of the Civil Rights Act of 1964 (Title VI & VII), and the Americans with Disabilities Act of 1990 (ADA), Section 504 of the Rehabilitation Act of 1973, the Age Discrimination Act of 1975, and Title II of the Genetic Information Nondiscrimination Act (GINA) of 2008; the Department prohibits discrimination in admissions, programs, services, activities or employment based on race, color, religion, sex, national origin, age, disability, genetics and retaliation. The Department must make a reasonable accommodation to allow a person with a disability to take part in a program, service activity. Auxiliary aids and services are available upon request to individuals with disabilities. For example, this means if necessary, the Department must provide sign language interpreters for people who are deaf, a wheelchair accessible location, or enlarged print materials. It also means that the Department will take any other reasonable action that allows you to take part in and understand a program or activity, including making reasonable changes to an activity. If you believe that you will not be able to understand or take part in a program or activity because of your disability, please let us know of your disability needs in advance if at all possible. To request this document in alternative format or for further information about this policy, contact your local office manager; TTY/TDD Services: 7-1-1. • Free language assistance for DES services is available upon request. Disponible en español en la oficina local.



DEPARTMENT OF ECONOMIC SECURITY  
*Your Partner For A Stronger Arizona*

UIB-1015APAMPD (6-15)

# Take Care Of Unemployment Business By The Internet Or Telephone



**UI** UNEMPLOYMENT  
INSURANCE

Arizona Department of Economic Security

## **HOW TO PREPARE TO FILE FOR UNEMPLOYMENT BENEFITS**

If you have worked in Arizona at any time during the past 18 months and are unemployed or working part-time, you may be eligible to file an unemployment insurance claim.

Please have the following information available when you call:

- Social Security Number
- Alien Registration Number  
(If you are not a U.S. citizen)
- Your residence address, city, state, and zip code
- County of residence
- Federal Forms SF-8 and SF-50  
(If you worked for the Federal Government in the last 18 months)
- DD-214  
(If you separated from active military service in the last 18 months)
- Name, mailing address, and zip code of your last employer, whether you worked full-time or part-time
- Be prepared to provide complete names and addresses of all employers that you worked for in the past 18 months

If you are currently receiving Arizona unemployment insurance benefits and you have moved to another state, you must call to re-open your claim

## **HOW TO FILE AN UNEMPLOYMENT INSURANCE CLAIM APPLICATION ON THE INTERNET**

You may file your initial claim, additional claim, or you may re-open an existing claim online. The Internet is a secure website to file your UI claim. The Internet access is open from 12:01 a.m. Sunday until 5:00 p.m. Friday. The web site address is <http://www.azui.com>

**YOUR INITIAL CLAIM APPLICATION  
DOES NOT BEGIN UNTIL THE WEEK  
YOU FILE**

Calls can only be placed on certain days of the week depending on the last digit of your Social Security Number. Refer to the schedule below.

If your Social Security number ends with:

1, 2 or 3 calls are accepted on Monday

4, 5 or 6 calls are accepted on Tuesday

7, 8, 9 or 0 calls are accepted on Wednesday

Thursday and Friday are open for anyone to call

## **INTERNET WEEKLY FILING**

Weekly Certification Filing may be accomplished online beginning 12:01 a.m. Sunday until 5:00 p.m. Friday.