

ARIZONA DEPARTMENT OF ECONOMIC SECURITY
Workforce Administration
Supplemental Nutrition Assistance Employment and Training (SNA E&T) Program

RIGHTS AND RESPONSIBILITIES

The purpose of the SNA E&T Program is to help you become economically independent. In order to reach this goal, you must prepare for, obtain and retain a job.

PARTICIPANT'S NAME (Last, First, M.I.)	AZTECS CASE NO.	JAS ID NO.
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PARTICIPANT RIGHTS AND RESPONSIBILITIES

I have the following right and/or responsibility to:

1. Prepare for and obtain employment to support myself and my family as soon as possible.
2. Attend scheduled appointments with the SNA E&T Program. If I fail to do so without a good reason, my Supplemental Nutrition Assistance Program Benefits could be cut or stopped.
3. Complete required assessments that will help the SNA E&T Program assist me in developing an Employment and Career Development Plan (ECDP) to help me become economically independent.
4. Be involved in developing my ECDP.
5. Participate in activities identified on my ECDP. If I fail to do so without a good reason, my Supplemental Nutrition Assistance Program Benefits could be cut or stopped.
6. Tell SNA E&T Program staff if I have any problems preventing my participation with the SNA E&T Program requirements.
7. Tell SNA E&T Program staff when I will be absent from an appointment or activity identified on my ECDP and be prepared to submit proof that verifies a good reason for not participating. I will request help from my SNA E&T Specialist if I have trouble getting proof.
8. Have information in my case record kept confidential.
9. Request help from the SNA E&T Program Specialist and/or supervisor if I do not agree with my ECDP or believe I have been treated unfairly or discriminated against by any SNA E&T Program staff member.
10. Request help from the Employment Administration (EA) Client Advocate when I believe my concerns have not been resolved through the SNA E&T Program Specialist and/or supervisor. I can request help from the EA Client Advocate using any of the following methods.
Email: EAClientAdvocate@azdes.gov
Phone: 602-771-1307 or Toll free 1-877-371-1307
Fax: 602-277-0568
Mail: Arizona Department of Economic Security
 EA Client Advocacy – Site Code 720A
 P.O. Box 6123
 Phoenix, AZ 85005-6123
11. Request a Fair Hearing if I believe my Nutrition Assistance benefits have been cut or stopped unfairly.
12. Notify the SNA E&T Specialist if I receive an allowance for transportation or training expenses from other programs.
13. Report changes such as a job, new address and new telephone number the SNA E&T Program.

SNA E&T PROGRAM RIGHTS AND RESPONSIBILITIES

The Arizona Department of Economic Security (DES) SNA E&T Program agrees to:

1. Use information you share to develop an ECDP that is the most effective in helping you become economically independent while staying within federal guidelines.
2. Help you find solutions to issues.
3. Provide information on child care, medical assistance and other employment-related services.
4. Reassess and change your ECDP when needed.
5. Treat you with dignity and respect
6. Keep personal information confidential and give information, only when needed, to approved providers, contractors, other DES administrations or as required by law.

My rights and responsibilities have been explained to me and I fully understand them. I also understand that my SNA Program Benefits could be cut or stopped if I fail to meet the requirements of my ECDP.

PARTICIPANT'S SIGNATURE	DATE
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As a representative of the DES SNA E&T Program, I have carefully explained the above rights and responsibilities.

SNA E&T SPECIALIST'S SIGNATURE	DATE
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Routing: Original - Case file; Copy – Participant

See reverse for EOE/ADA/LEP/GINA disclosure.

Equal Opportunity Employer/Program • Under Titles VI and VII of the Civil Rights Act of 1964 (Title VI & VII), and the Americans with Disabilities Act of 1990 (ADA), Section 504 of the Rehabilitation Act of 1973, the Age Discrimination Act of 1975, and Title II of the Genetic Information Nondiscrimination Act (GINA) of 2008; the Department prohibits discrimination in admissions, programs, services, activities or employment based on race, color, religion, sex, national origin, age, disability, genetics and retaliation. The Department must make a reasonable accommodation to allow a person with a disability to take part in a program, service or activity. Auxiliary aids and services are available upon request to individuals with disabilities. For example, this means if necessary, the Department must provide sign language interpreters for people who are deaf, a wheelchair accessible location, or enlarged print materials. It also means that the Department will take any other reasonable action that allows you to take part in and understand a program or activity, including making reasonable changes to an activity. If you believe that you will not be able to understand or take part in a program or activity because of your disability, please let us know of your disability needs in advance if at all possible. To request this document in alternative format or for further information about this policy, contact your local office manager; TTY/TDD Services: 7-1-1. • Free language assistance for DES services is available upon request. • Disponible en español en línea o en la oficina local.