



Types of Roles for Assisting Nutrition, Cash and Medical Assistance Applicants

The Arizona Department of Economic Security (DES) is proud to work with dozens of partners around the state to provide support to individuals applying for Nutrition, Cash and Medical Assistance. Partners are able to provide support at several different levels.

AHCCCS Assistors

AHCCCS Assistors are actually able to enter an applicant's information and data directly into the Health-e-Arizona Plus application. While these Assistors usually focus on Medical Assistance, they are also trained to support Nutrition and Cash Assistance applications as well.

- Nutrition, Cash and Medical Assistance, with an emphasis on Medical Assistance
- Enters client information
- Uploads documents
- Reviews letters for AHCCCS

SNAP Outreach Partners

SNAP Outreach Partners provide varying levels of support for individuals applying for Nutrition Assistance specifically.

- Tier 1 - Raises awareness about the availability of Nutrition Assistance and how it can help support individuals and families.
- Tier 2 - Assists where needed as a client applies through Health-e-Arizona Plus themselves.
- Tier 3 - Completes the application on behalf of the client, with paper applications and as an AHCCCS Assistor entering into HEA Plus.

SNAP Outreach Partner organizations are reimbursed 40% of the operational costs for supporting Nutrition Assistance applicants.

This institution is an equal opportunity provider.

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