Employees Receiving Family Assistance Benefits



The Employee Benefit Unit is for current Division of Benefits and Medical Eligibility (DBME) employees who would like to apply for Cash Assistance, Nutrition Assistance, and Medical Assistance and for employees who currently have open cases.

This includes employees of the following administrations:

- Disability Determination Service Administration (DDSA)
- Family Assistance Administration (FAA)
- Quality Management Administration (QMA)



If you would like to apply for benefits, report a change, complete an interview, provide information, or need any other assistance with your case please contact the Employee Benefit Unit.

Save the contact information below and use it to contact the EBU to request or provide information regarding your case while your case is assigned to the EBU.

The Employee Benefit Unit can be reached by:



Call: Toll Free 1 (844) 493-8879



Fax: (928) 373-9223



Email: FAAEmployeeBenefitUnit@azdes.gov

Online: https://myfamilybenefits.azdes.gov

Equal Opportunity Employer / Program • Auxiliary aids and services are available upon request to individuals with disabilities • TTY/TDD Services 7-1-1 FAA-1820A FLYENG (1-22)