ARIZONA DEPARTMENT OF ECONOMIC SECURITY Family Assistance Administration Arizona Health Care Cost Containment System (AHCCCS)

## **APPLICATION FOR BENEFITS**

## Tear off and keep pages A through K for your records.

## What is this application for?

Use this application to see if you and members of your household qualify for:

- Free or low-cost health insurance from AHCCCS Medical Assistance
- Help with your Medicare costs
- Nutrition Assistance/SNAP (formerly "Food Stamps")
- Cash Assistance/Temporary Assistance for Needy Families (TANF)
- Tuberculosis Control
- A tax credit that can help pay your health insurance premiums

See pages B and C for a description of each program.

## Who can use this application?

An application may be completed by you or anyone you choose who knows or can get the information needed to complete the application for you and your household members. You can use this application to apply for anyone in your household, even if they already have benefits, including health insurance.

Your household includes:

- Your spouse, if married
- Your children under age 22 who live with you
- Your partner who lives with you (but only if you have a child together who needs health insurance or Cash Assistance)
- People you claim on your income tax return even if they do not live with you
- Relatives in your care who are under the age of 19 and live with you
- People who live with you that purchase and prepare food with you

If you want to select a representative to complete your application, complete the Authorized Representative form on page 2 and 3 of the application.

### What if I need help?

IMPORTANT: For NA and CA, applications are not valid and cannot be used without an address where mail can be delivered. When you do not have an address where you can get mail, talk to a worker before you give us this application so we can help you.

If you need help filling out this application, please tell us. If you need a language interpreter or accommodations for a disability, please check the kind of help you need on page 2 of the application.

Online: www.healthearizonaplus.gov Phone: 1-855-HEA-PLUS (432-7587) In person: Visit <u>https://des.az.gov/</u> to find the office closest to you.

## Where else can I apply?

You can apply faster online at www.healthearizonaplus.gov.

You can also apply in person at any local Department of Economic Security (DES)/Family Assistance Administration (FAA) office.

You can find a list of local FAA offices at https://des.az.gov/ or call our 24 hour Interactive Voice Response system at 1-855-HEAPLUS (432-7587).

#### **Address Requirements**

This application must contain a valid home or mailing address where you can receive mail. Applications without an address where mail can be received are not valid and cannot be used.

When you do not have an address for receiving mail, talk to a worker so we can help you.

#### **Domestic Violence Considerations**

Some program requirements may be difficult or dangerous for victims or survivors of domestic violence, sexual harassment, sexual assault, or stalking, and their families. Speak with your eligibility specialist, to determine whether you may be exempt from these requirements.

### All information you provide will remain confidential as required by law.

The Helplines listed below can provide information about sexual and domestic violence-related resources available in your community. They cannot answer questions regarding your application for NA, CA, or MA benefits.

- Arizona Sexual and Domestic Violence Services Helpline Monday-Friday 8:30 a.m. to 5:00 p.m., and until 7:00 p.m. on Tuesdays. You may call them at (602) 279-2980, 1-800-728-6400, or text (520) 720-3383
- National Domestic Violence Hotline Available 24 hours 1-800-799-SAFE (7233) or TTY 1-800-787-3224
- National Sexual Assault Hotline Available 24 hours 1-800-656-HOPE (4673)

### Why do we ask for so much information?

We ask about income and other information to make sure you and members of your household get the correct benefits for your household.

### All information you provide will remain confidential as required by law.

### What happens next?

Send your signed application to the address on page 31 or take it to your local DES office. If you do not have all of the information available, you can still submit your application and we will help you get the rest of the information.

### **Program Information:**

You can use this application to apply for one or more programs. Each program has a symbol. On the application, look for the symbol for the program(s) you want to apply for and answer those questions. These are the symbols you will see on this application:

- = Health Insurance Costs (AHCCCS Medical Assistance, Medicare Savings Program, Tax Credits)
- = Nutrition Assistance
- S = Cash Assistance
- 💪 = Tuberculosis Control

## What are Nutrition Assistance benefits?

Nutrition Assistance benefits help low-income families or individuals buy food for a healthier diet. If you have little or no money, you may be eligible for Emergency Nutrition Assistance benefits. Be sure to answer the Emergency Nutrition Assistance benefits questions on page 4 of this application. If you qualify for Emergency Nutrition Assistance benefits, you can get them within 7 days of your application date.

## What is Cash Assistance?

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Cash Assistance gives temporary cash benefits to low income families. Parents or relatives of dependent children who are in their care may be eligible.

### What is Tuberculosis Control?

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Tuberculosis Control gives cash support to individuals who are determined unable to work by the Department of Health Services as a result of communicable Tuberculosis.

## What is AHCCCS Medical Assistance?

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AHCCCS stands for Arizona Health Care Cost Containment System, and it is the State of Arizona's Medicaid program. AHCCCS can provide medical benefits and help with Medicare costs to Arizona residents who meet certain income and other eligibility standards. AHCCCS Medical Assistance covers the following medical services:

- Prescription Medication\*
- Medical Supplies
- Chemotherapy
- Doctor's Office Visits
- Medically Necessary Transportation
- Emergency Medical Care
- Laboratory and X-ray Services
- Medically Necessary Specialist Care
- Rehabilitation Services
- Hospital Services
- Behavioral Health Care
- 90 days of nursing care
- Dialysis
- Immunizations (shots)

\*AHCCCS prescription coverage is limited for people who have Medicare.

## What is Medicare Savings Program?

Medicare Savings Program may pay:

- Medicare Part A premium
- Medicare deductibles and copayments
- Medicare Part B premium
- Automatic Extra Help for Medicare Part D prescription expenses

## What if I am not eligible for AHCCCS Medical Assistance?

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If you are not eligible for AHCCCS Medical Assistance, you may be eligible for federal tax credits to help with your health insurance premiums. If you are not eligible for any programs through AHCCCS, we will send your information to the federal Health Insurance Marketplace to see about health insurance tax credits.

If you are waiting for your application to be processed or you are not eligible for AHCCCS Medical Assistance, you may qualify to receive drug and alcohol and mental health treatment services through other funding sources administered by the Regional Behavioral Health Authority, or RBHA. For more information, contact the RBHA in your area at: Central Arizona – (602) 586-1841 or toll-free (800) 564-5465; Northern Arizona – (800) 640-2123; or Southern Arizona – (866) 495-6738.

## How does AHCCCS Medical Assistance work?

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If you are approved for AHCCCS Medical Assistance, you will receive your health care from an AHCCCS health plan unless:

- You are an American Indian and you choose American Indian Health Program as your health plan.
- You are only asking for help with your Medicare costs. If you are approved for one of the Medicare Savings Programs (QMB), AHCCCS may pay your Medicare premiums and Medicare coinsurance and deductibles.
- AHCCCS can only pay for your emergency services because of your status with United States Citizenship and Immigration Services (USCIS). If you are approved for emergency services only, you may receive medical services from any provider (doctor, hospital, etc.) that has an agreement to bill AHCCCS for covered emergency services.

### How much does AHCCCS Medical Assistance cost?

## Premiums:

- Most people do not have to pay a monthly premium for AHCCCS Medical Assistance.
- Some people with income too high to qualify for AHCCCS Medical Assistance with no monthly premium may be able to get it by paying a monthly premium. If you have to pay a premium, the premium amounts are:
  - \$10 to \$35 for customers on the Freedom to Work program.
  - \$10 to \$70 for customers on the KidsCare program.

### **Copayments:**

- A co-payment is the amount you pay a health care provider when you receive a medical service. Your co-payment amount will vary depending on which AHCCCS program you are enrolled in and the services you need. For some AHCCCS programs, the provider can deny services if the co-payments are not made. Remember to report any changes in income because this may change your co-payment amount. Co-payments for services are:
  - $\circ~$  \$2.30 to \$10 for prescriptions.
  - \$0 to \$30 for non-emergency use of an emergency room.
  - \$3.40 to \$5 for outpatient visits for evaluation and management services including doctor's office visits.
  - \$2.30 to \$3 for physical, occupational or speech therapy.

## The following people are never asked to pay co-payments:

- Children under age 19.
- People determined to be Seriously Mentally III (SMI) by the Arizona Department of Health Services.
- Individuals through age 20 who receive services from the Children's Rehabilitative Services (CRS) program.
- People who are residing in nursing home or residential facilities such as an Assisted Living Home and only when the acute care member's medical condition would otherwise require hospitalization. The exemption from co-payments is limited to 90 calendar days in a contract year.
- People who receive hospice care.

#### <u>The following services are always provided</u> <u>at no cost for anyone enrolled in an AHCCCS</u> program:

- Hospitalizations
- Services paid on a fee for service basis
- Emergency services
- Pregnancy related health care including tobacco cessation for pregnant women
- Family planning services

## Do I have to give information about my citizenship and immigration status?

To get the most help, you need to give us information about citizenship and immigration status for each person who is applying for help.

- Giving us the citizenship and immigration status for all people who are eligible for benefits allows us to include them in the Nutrition Assistance and/or Cash Assistance benefit. When you do not give us this information, it will not affect the eligibility of the people you are applying for who have given us verification of their citizenship or qualified non-citizen status, but it may affect the amount of the benefits for these people.
- If you choose not to give us information regarding immigration status but still want AHCCCS Medical Assistance, you may only be eligible for emergency medical services.
- You do not need to give us information about citizenship and immigration status for any person who is not applying.
- Under federal law, certain non-citizens such as refugees or political asylees may qualify for Medical Assistance, Nutrition Assistance, and/or Cash Assistance. For those non-citizens, United States Citizenship and Immigration Services (USCIS) guidelines state that use of these benefits will not affect your ability to become a Lawful Permanent Resident.
- If you are not applying for any benefits or if you chose not to provide citizenship or immigration information, we will not try to find out this information from USCIS.
- We will not report you, a family, or a household member to U.S. Immigration and Customs Enforcement (ICE) unless you inform us that you, your family, or a household member is in the U.S. illegally.
- Households with different immigration statuses may apply for benefits on behalf of U.S. citizen children and other eligible family members.

## Will I have to do an interview?

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When applying for AHCCCS Medical Assistance and/or help with Medicare costs, an interview is not needed. When applying for Nutrition Assistance, Cash Assistance, and/or Tuberculosis Control you or your representative must complete an interview in person or by phone. If you need special accommodations for an interview, please tell us on page 1 of the application so we can be ready for your interview.

## How long does it take to find if I am eligible after you receive my application?

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For AHCCCS Medical Assistance and/or help with Medicare costs, we will make a decision within 45 calendar days.

- If you are pregnant, we will make a decision within 20 calendar days.
- If you need a disability determination report, we will make a decision within 90 calendar days.

For Nutrition Assistance, we will make a decision within 30 calendar days.

• If you are eligible for Emergency Nutrition Assistance, we will make a decision within 7 calendar days. For Cash Assistance, we will make a decision within 45 calendar days.

• If you are a relative or legal guardian applying only for children who are not your own, we will determine if the children qualify within 20 calendar days.

## How will I know if I am eligible?



If you are approved, you will receive a letter explaining the benefits you are eligible for and the amount of benefits you will get, or you will be provided information on AHCCCS medical coverage.

If you are denied, we will send you a letter explaining the reason for our decision.

## How can I get my benefits when my application is approved?

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If you are approved for AHCCCS Medical Assistance and/or help with Medicare costs, you will get an approval letter. You will get your AHCCCS ID card from your enrollment plan 10 to 14 business days after you get your approval letter. If you need medical services before you get your AHCCCS ID card, contact your enrollment plan.

If you are approved for Nutrition Assistance, Cash Assistance, and/or Tuberculosis Control, you will get an Electronic Benefit Transfer (EBT) card. This card works like a debit card. You will get a pamphlet with instructions on how to use your card. It can take up to 48 hours for the benefits to be available after approval. You can call the Customer Service number on the back of the card to check the balance of your benefits.

Important: It is illegal to use your EBT card to do any of the following:

- Withdraw Cash Assistance benefits at ATMs located inside liquor stores, casinos, and horse or dog racing facilities.
- Make purchases at Point of Sale machines located inside liquor stores, casinos, horse or dog racing facilities, adult entertainment establishments, or Medical Marijuana Dispensaries (A.R.S. §46-297)
- Use your EBT card to purchase lottery tickets.
- Pay for food purchased on credit with Nutrition Assistance benefits.

If you request more than three EBT replacement cards in a 12 month period, you will be required to contact DES to answer questions to determine whether fraud is being committed.

If you use more than 10% of your Cash Assistance balance on out-of-state purchases in a 6 month period, you will be required to contact DES to answer questions to determine whether fraud is being committed. If you lose your EBT card you may have to pay for a new one.

## What is expected of me?

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## For all programs:

- You must provide DES and/or AHCCCS with the needed information to correctly determine your eligibility and authorize DES and/or AHCCCS to investigate and contact any sources necessary to confirm the accuracy of the information for your eligibility.
- If you are approved for benefits, you will get a letter telling you what changes you must report. You MUST report your changes timely.

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## Program-specific expectations:

If applying for Cash Assistance, you must take necessary steps to obtain any annuities, pensions, retirement and disability benefits to which you may be entitled, including, but not limited to, Social Security benefits, Railroad retirement, Veterans benefits and unemployment compensation.

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For Cash Assistance, you must give us any information you have about an absent parent. If you have reason for not providing this information (such as adoption pending, abuse, incest, neglect, etc.) you may claim good cause. You must cooperate with the Division of Child Support Services (DCSS) to establish paternity, unless you can prove good cause.

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For AHCCCS Medical Assistance, the requirement to cooperate with DCSS in establishing the identity of a child's parents and in obtaining medical support is suspended under a temporary waiver from 09/01/2023 through 05/31/2024.

## What are my rights?



## You have the RIGHT to:

- Courteous and professional treatment.
- Be treated fairly and equally regardless of race, color, religion, national origin, sex, age, disability, or political beliefs.
- Apply for benefits and be given a letter that tells you if you are eligible or not, and/or get a letter before your benefits are reduced or stopped.
- Review DES and AHCCCS policy manuals that show the rules and regulations of AHCCCS Medical Assistance, Medicare Savings Program, Nutrition Assistance, Cash Assistance, and Tuberculosis Control if you want to know the reason for our decision.
- Talk about your case with a worker or supervisor.
- Ask for a legal review of your case if you disagree with a decision or action taken by DES. This review is called an Appeal. You can ask for an Appeal on any DES decisions, actions, or inaction, which may or may not affect the participation of the household in any program.
- Ask for an appeal if a request for supplemental or replacement benefits is denied or is not acted on in a timely manner.
- Ask for an appeal if an overpayment determination or amount of an overpayment is disputed.
- Ask for an appeal if a change is not acted on.
- Ask for an appeal if you disagree with a decision made on your application or if a decision is not made on your application within the allowable number of days and the delay is due to DES or AHCCCS.
- Look at your file before the appeal.
- Bring an attorney or any other person to the appeal.
- Have all information you give regarding your eligibility kept private according to state and federal law.
- File for Nutrition Assistance benefits separately or at the same time you apply for other programs
  listed on the application. All Nutrition Assistance applications, regardless of whether they are joint
  applications or separate applications, must be processed for Nutrition Assistance purposes in
  accordance with procedural, timeliness, notice and appeal requirements. No household shall have its
  Nutrition Assistance benefits denied solely on the basis that another program applied for has been
  denied. A separate determination for Nutrition Assistance must be completed. When another program
  that is applied for is denied, a new application for Nutrition Assistance shall not be required. Eligibility
  shall be determined based on Nutrition Assistance processing time frames from the date the joint
  application was initially accepted by the State agency.

## What are the rules and penalties?

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## If you get Nutrition Assistance and/or Cash Assistance, you must follow the rules below:

- It is mandatory for you to cooperate with a fraud investigation. For Cash Assistance, failure to cooperate may result in case closure and the termination of benefits within ten (10) days from the agency's notice of termination.
- Do not make false statements or hide information. If you are not truthful, you may have to pay back DES for benefits you receive and you may be taken to court.
- Do not do anything dishonest to get benefits that you are not supposed to get.
- Do not buy, sell, trade, exchange or otherwise transfer yours or someone else's Nutrition Assistance benefits or EBT card.
- Do not buy containers with deposits for the purpose of discarding the product and returning the containers to get cash refund deposits.
- Do not sell products bought with Nutrition Assistance benefits to exchange those products for cash or items other than eligible food.
- Do not steal Nutrition Assistance or Cash Assistance benefits.
- Do not use your Nutrition Assistance benefits to buy non-food items such as alcohol or tobacco.
- Do not alter an EBT card.
- Do not use someone else's EBT card unless you are an authorized user.
- For Cash Assistance, if you refuse to sign and comply with the Personal Responsibility Agreement (PRA) you will not be eligible. We give you the PRA during the interview process.
- An adult recipient (18 years or older) of Cash Assistance will be disqualified when any of the following apply:
  - The recipient does not return the completed Illegal Drug Use Statement. We send the Illegal Drug Use Statement by U.S. Mail after Cash Assistance has been approved.
  - The recipient fails to take a required drug test.
  - The recipient fails the drug test.

# You or a household member will not be eligible to get Nutrition Assistance and/or Cash Assistance benefits if you or the household member:

- Has their Cash Assistance benefits sanctioned. You or the household member will be sanctioned 50% for the first occurrence and 100% for the second occurrence of noncompliance, This includes, if any adult has voluntarily quit a job without good cause or has sold, possessed or used a controlled substance in violation of A.R.S. Title 13.
- Knowingly breaks the rules to get Cash Assistance or Nutrition Assistance benefits. We will disqualify you for a period of time for the first and second offences and permanently for all other offences.
- Is a fleeing felon or probation/parole violator.
- When convicted of the following crimes and are not in compliance with the terms of the sentence, is a fleeing felon, or is a parole or probation violator:
  - Aggravated sexual abuse
  - Murder
  - $\circ\,$  Sexual Exploitation and other abuse of children involving sexual assault
- Has committed and was convicted of a federal or state felony on or after August 23, 1996 for the
  possession, use or distribution of a controlled substance. If the person with the felony drug conviction
  agrees to random drug testing and they meet at least one additional requirement, they may be eligible
  to receive Nutrition Assistance.

• For Nutrition Assistance the following applies:

A person who is convicted of a felony offense which has as an element of the offense "the use or possession of a controlled substance," may be eligible for Nutrition Assistance if the person agrees to random drug testing and meets at least one of the following:

- Is currently accepted for treatment in a substance abuse treatment program but is on a waiting list. The person remains enrolled in the treatment program and enters the treatment program at the first available opportunity.
- Is currently accepted for treatment, and is participating in a substance abuse treatment program.
- Has successfully completed a substance abuse treatment program after the offense in question.
- $\circ$  Is determined by a licensed medical provider to not need substance abuse treatment.
- If on probation/parole for a felony drug conviction, is in compliance with the terms of probation/ parole.
- For Cash Assistance the following applies:
  - End for the CA Drug Conviction Sanction
    - The person who is convicted August 9, 2017 or later, can end the sanction for others in the household when they agree to random drug testing and meet at least one of the following criteria:
- Successfully completes, or is accepted into, a substance abuse treatment program. The person also meets this criteria if they are either of the following:
  - Currently accepted for treatment in a substance abuse treatment program but is on a waiting list. The person remains enrolled in the treatment program and enters the treatment program at the first available opportunity.
  - Currently accepted for treatment, and is participating in a substance abuse treatment program.
- Is determined by licensed medical provider to not need substance abuse treatment.
- If applicable, is in compliance with all terms of probation related to the conviction they were sanctioned for.

As part of the change reporting requirements, all households must report when any household member receives lottery or gambling winnings of **\$4250** or more **in a single game**.

You must pay DES back for any Nutrition Assistance and/or Cash Assistance benefits you received for which your household was not eligible. You can make a repayment agreement. If you do not keep your repayment agreement, we may reduce your Nutrition Assistance and/or Cash Assistance benefits, take your income tax refunds, or take other legal action, including taking the amounts from your earnings.

## Health Insurance Tax Credit Information

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If you are not eligible for help with health Insurance costs, you may be eligible for federal tax credits to help with your health insurance premiums. If you are not eligible for any programs through AHCCCS, we will send your information to the Federal Health Insurance Marketplace to see about health insurance tax credits.

or call 1-855-HEA-PLUS (432-7587).

#### How to choose a health plan

## You need to choose a health plan that serves your county.

- All AHCCCS health plans provide the same covered medical services.
- Before choosing a health plan, check with your doctor, pharmacy or hospital to see if they work with the plan that you want. If you want more information about the doctors, specialists or hospitals that work with a health plan that serves your county, call the number listed below for the health plan or visit the plan's website.
- American Indian members may choose from American Indian Health Program or an AHCCCS health plan.
- If you do not choose a health plan, one will be assigned to you.
- If you have been enrolled in an AHCCCS health plan within the past 90 days, you may be enrolled with your previous health plan.
- If you need help selecting a health plan you may visit www.azahcccs.gov/choice; or speak to a Beneficiary Support Specialist by calling (602) 417-7100.

North• Apache• Navajo• Coconino• Yavapai• Mohave	<ul> <li>American India</li> <li>Care1st Health</li> <li>Health Choice</li> </ul>		
<ul> <li>Central</li> <li>Maricopa</li> <li>Gila</li> <li>Pinal, excluding ZIP codes 85542, 85192, and 85550</li> </ul>	<ul> <li>American Indian Health Program</li> <li>Arizona Complete Health - Complete Care Plan (formerly Health Net Access)</li> <li>Banner-University Family Care</li> <li>Molina Health Care</li> <li>Mercy Care</li> <li>Health Choice Arizona</li> <li>UnitedHealthcare Community Plan</li> </ul>		
South• Cochise• Santa Cruz• Graham• Yuma• Greenlee• ZIP codes 85542,• La Paz85192, and 85550• Pima	<ul> <li>Arizona Compl Health Net Acc</li> <li>Banner-Univer</li> </ul>	,	
Health Plan Name	Phone Number	Website	
	Phone Number Maricopa County: 602-417-7100 All other counties: 1-800-334-5283	Website www.azahcccs.gov/AmericanIndians/AIHP/	
Health Plan Name	Maricopa County: 602-417-7100 All other counties:		
Health Plan Name American Indian Health Program Arizona Complete Health - Complete	Maricopa County: 602-417-7100 All other counties: 1-800-334-5283	www.azahcccs.gov/AmericanIndians/AIHP/	
Health Plan Name American Indian Health Program Arizona Complete Health - Complete Care Plan (formerly Health Net Access)	Maricopa County: 602-417-7100 All other counties: 1-800-334-5283 1-888-788-4408	www.azahcccs.gov/AmericanIndians/AIHP/ www.azcompletehealth.com/completecare	
Health Plan Name American Indian Health Program Arizona Complete Health - Complete Care Plan (formerly Health Net Access) Banner-University Family Care	Maricopa County: 602-417-7100 All other counties: 1-800-334-5283 1-888-788-4408 1-800-582-8686	www.azahcccs.gov/AmericanIndians/AIHP/ www.azcompletehealth.com/completecare www.bannerufc.com/acc	
Health Plan Name American Indian Health Program Arizona Complete Health - Complete Care Plan (formerly Health Net Access) Banner-University Family Care Care1st Health Plan	Maricopa County: 602-417-7100 All other counties: 1-800-334-5283 1-888-788-4408 1-800-582-8686 1-866-560-4042	www.azahcccs.gov/AmericanIndians/AIHP/ www.azcompletehealth.com/completecare www.bannerufc.com/acc www.care1staz.com	
Health Plan Name American Indian Health Program Arizona Complete Health - Complete Care Plan (formerly Health Net Access) Banner-University Family Care Care1st Health Plan Molina Health Care	Maricopa County: 602-417-7100 All other counties: 1-800-334-5283 1-888-788-4408 1-800-582-8686 1-866-560-4042 1-800-424-5891	www.azahcccs.gov/AmericanIndians/AIHP/ www.azcompletehealth.com/completecare www.bannerufc.com/acc www.care1staz.com www.mccofaz.com	

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Do you need help with this application? Visit www.healthearizonaplus.gov

or call 1-855-HEA-PLUS (432-7587).

Arizona Department of Economic Security/Family Assistance Administration (DES/FAA) For Agency use Arizona Health Care Cost Containment System (AHCCCS)

## **APPLICATION FOR BENEFITS**

Date: \_\_\_\_\_ Case# \_\_\_\_\_

#### **Contact Information:**

Tell us how w	ve can cor	ntact a	in adult me	mber o	of your housel	hold. If the post of	fice does not deliv	er mail to where you
live, please g	jive us a n	nailing	address. I	f you de	o not have a	mailing address to	give us, please c	ontact us for help.
Legal Name	(First, Mi	ddle,	Last):					
Home Addre	ess (inclu	de su	ite numbe	r/aparti	ment numbe	r):		
City:					Stat	e:	ZIP Code	
Mailing Add	ress (if di <sup>.</sup>	fferen	t):					
City:					Stat	e:	ZIP Code	
Do you live i	in a shelte	er?	Yes	No	lf Yes, wha	t kind of shelter?		
Phone Num	ber (Hom	ie, Wo	ork, Cell, N	lessag	le):			
What is the	preferred	langu	lage you a	and you	ur household	l speak?		
English	Spar	nish	Other					
What is the	preferred	langu	lage you a	and you	ur household	l read?		
English	Spar	nish	Other					
I would like	to get info	ormati	on about t	this ap	plication by:			
Email:	Yes	No	Email add	ress: _				
Text:	Yes	No	Number to	o text (s	standard tex	t rates apply): _		
	t marked	for Ei		-		r this application		

### SIGN THE APPLICATION:

For Nutrition Assistance (NA) and Cash Assistance (CA), this application is not valid without a signature. We can accept your application if it contains at least your name, address, and signature. For Medical Assistance (MA), we can accept your application without a signature.

However, DES and/or AHCCCS cannot determine eligibility until all questions for each program you are applying for are answered and the application is signed under penalty of perjury.

I affirm under penalty of perjury that I will answer questions on this application about myself and persons on this application applying for benefits truthfully to the best of my knowledge. This includes any information regarding citizenship or alien status. I have not and will not withhold any information. I affirm under penalty of perjury that any photocopied information I provide is the same as the original documents and any documents I provide are true and correct to the best of my knowledge. For NA and CA, I also affirm under penalty of perjury that the statements I provide regarding felony convictions and compliance with probation/parole are true and correct. I understand my rights and responsibilities for each program. For CA, I understand I must agree to the assignment of rights to other benefits on page 31. For MA, I understand I must agree to the assignment of rights to other benefits on page 31.

Signature of Applicant or Authorized Representative:	Date:
Signature of Spouse (CA and NA ONLY):	Date:
Signature of Other Adult in Household:	Date:
Signature of Witness (if signed with mark):	Date:

Help and Special Accommodations:				
I need the following help with this application (check all	that apply	<b>(</b> ):		
Reading/understanding this application	Filling o	out this application		
American Sign Language	Langua	Language Interpreter		
Other:	What la	What language?		
I have an impairment that requires the following accom	modation	s for this application (check all that apply):		
Hearing Speaking Visual Writing	Walking	0 Other:		
Does the customer, authorized representative, or legal	guardian	have a visual impairment that requires an		
alternative format for printed letters? Yes No				
If yes, who needs the accommodation:				
If yes, what kind of alternative format do you need? Ple	ase choo	se one option:		
Letters in Health-e-Arizona Plus account (note: this	person m	ust have an HEAplus account)		
Readable PDF sent by secure email				
Large print: larger print letters sent by U.S. mail will	be provid	ed in Arial 24 point font.		
Other:		-		
Emergency Nutrition Assistance:				
Your application will be screened for Emergen	-			
eligible, your household will receive NA benef	its within	7 days of your application date.		
<ul> <li>Households with less than \$150 in monthly great accounts</li> <li>Migrant or seasonal farm worker households waccounts are \$100 or less</li> <li>Households with combined monthly gross inc than the households monthly housing and util</li> </ul>	who are d ome and	estitute provided their cash and bank		
To determine if your household is eligible for Emerge	gency Nu	trition Assistance, fill out this section.		
What is the total amount of income before deduction	ons you e	xpect to get this month? \$		
What is the total amount of cash on hand and mone \$	ey in you	r checking and savings account?		
What is your total monthly rent or mortgage costs?	•			
Are you billed separately (from your rent or mortgag	e) and re	sponsible for paying any of the utility		
expenses listed below? If yes, check all the utilities	you are p	aying.		
Electricity Gas or propane	Coal, o	il, or wood		
Garbage, sewer, or trash Water				
How do you heat (central heating, stove, fireplace) home?	or cool (a	ir conditioning, evaporative cooler) your		
Are you responsible for paying a telephone bill?	Yes	Νο		
Does anyone receive Tribal Food Distribution?	Yes	Νο		
Is anyone a migrant or seasonal farm worker?	Yes	Νο		

Authorized Representative:						
+ - S & This section is OPTIONAL. You may authorize someone else to represent you in the application process. DES and/or AHCCCS cannot release any information about your eligibility, unless you give us written permission.						
Representative's Name:						
Is representative your legal guardian? Yes No						
Is the representative acting on behalf of an organization? Yes No						
Name of Organization:						
Representative's Mailing Address:						
City: State: ZIP Code						
Representative's Phone Number:						
This number is:   Home   Cell   Work   Message   Other:						
What is the representative's preferred language to speak?						
English Spanish Other						
What is the representative's preferred language to read?						
English Spanish Other						
My representative would like to get information about this application by:						
Email:   Yes   No   Email address:						
Text: Yes No Number to text (standard text rates apply):						
If 'Yes' is not marked for Email or Text, all information for this application will be sent via U.S. Mail to the mailing address provided.						
This section must also be completed when requesting a Nutrition Assistance (NA) Authorized Representative:						
I understand that if my NA Authorized Representative is currently disqualified from NA for an intentional program violation (IPV), they cannot act as an NA Authorized Representative. (when this						

happens, check one of the fo	(	unless there is no one else suitable to represent this individual.		
I will select another perso	on to serve as my NA	Please provide your date of birth		
Authorized Representativ	′e.	and check one of the following boxes: <i>(this is the</i>		
This is the only person th	at is available to be my	NA Authorized Representative's date of birth)		
NA Authorized Represent	ative.	I am currently serving a disqualification for a		
		Nutrition Assistance IPV.		
		I am not currently serving a disqualification for a		
		Nutrition Assistance IPV.		
Signature of Applicant:	Date:	Signature of Representative: Date:		

Authorized Representative Authorization	
Applicant:	Authorized Representative:
<ul> <li>By signing below, I (the customer) give permission for the person listed on previous page to act on my behalf as my representative. That person is allowed to help me in the process of qualifying for help with insurance and Medicare costs, Nutrition Assistance, Cash Assistance, and/or Tuberculosis Control. I do give permission and agree that my representative may do all the following on my behalf:</li> <li>Complete and sign my application.</li> <li>Provide any documents requested, including personal information.</li> <li>Sign on my behalf to permit other people, businesses, or agencies to give personal information about me to DES and/or AHCCCS, including protected health information needed to determine if I am disabled.</li> <li>I also agree to give information about my representative and agree to allow my representative to assign all my rights to medical reimbursement claims to AHCCCS on my behalf.</li> </ul>	<ul> <li>By signing below, I (the representative) agree to act on the customer's behalf. I also agree to:</li> <li>Provide only truthful and complete information under penalty of perjury.</li> <li>Fill in and sign needed forms.</li> <li>Obtain and give to DES and/or AHCCCS all information needed to determine if the customer can qualify for help with insurance and Medicare costs, Nutrition Assistance, Cash Assistance, and/or Tuberculosis Control, such as the customer's Social Security number, income, assets, citizenship, residency, medical insurance, and information about the customer's spouse, minor children, and parents (if the customer is a minor child).</li> <li>Tell DES and/or AHCCCS right away if the customer has an/a: <ul> <li>Increase or decrease in income;</li> <li>Increase or decrease in assets;</li> <li>Change in ownership of assets, including opening or closing financial accounts;</li> <li>Change in health insurance or the amount of premiums paid.</li> </ul> </li> <li>Maintain confidentiality of any information regarding the applicant or beneficiary provided by the agency.</li> </ul>
If I am determined eligible, this authorization will stay it. This authorization will expire when my application t eligibility ends. However, this authorization will contin in an administrative hearing or court proceeding.	
Signature of Applicant: Date:	Signature of Representative: Date:

#### How do I begin the application process?

You must file an application to begin the application process. You may file an application with only your name, address, and the signature of a responsible household member or your authorized representative. This will hold your date of application.

Eligibility cannot be determined until we get a completed application. For Nutrition Assistance and Cash Assistance, you must also complete an interview.

In most cases, when you are eligible for benefits, benefits are provided from the date your application is received by our agency. This may not always be true for certain medical programs or when the application is filed while the applicant resides in an institution such as jail.

#### How will my information be used?

We will use your information to determine eligibility. We will computer match with state, local, and federal agencies and our other programs to verify information. Information available through the Income and Eligibility Verification System (IEVS) will be requested, used and may be verified through collateral contacts when discrepancies are found. This information may affect eligibility and the amount of benefits you will receive.

We may also use your information, including your SSN to:

- Verify identity
- Verify income and resources
- Prevent duplicate benefits
- Establish and enforce child support
- Collect money we overpaid to you in the form of benefits
- Share with other government agencies and their contractors to assess Nutrition Assistance and/or Cash Assistance program management and compliance

Food Preparation. Tell us how your household buys and prepares food.

Does anyone at your address buy and prepare his/her own food separately from others in the household? No If Yes, tell us about the people who buy and prepare their own food using the table below. Yes Relationship to Does this person Name (first & last) Age What expenses? MAIN CONTACT pay expenses? Access to Electronic Benefit Transfer (EBT) Account: This section is OPTIONAL. You may choose a person, called an Alternate Cardholder, to get **S E** your benefits for you. If you need an Alternate Cardholder, choose a person you trust. Please note that lost or stolen benefits will not be replaced. EBT Representative's (Rep) Name: \_\_\_\_\_ EBT Rep's Date of Birth: \_\_\_\_\_ EBT Rep's Mailing Address: \_\_\_\_\_ \_\_\_\_\_ State: \_\_\_\_\_ ZIP Code \_\_\_\_\_ City: \_\_\_\_\_ EBT Rep's Phone Number: \_\_\_\_\_ \_\_\_\_ Date: \_\_\_ Signature of Applicant: \_\_\_\_ Release of information to Hospitals/Hospital Agents/Organizations/Agencies: L This section is OPTIONAL. You may give permission to DES and AHCCCS to release information about you or a family member's eligibility. AHCCCS and DES cannot share any information about you or your family members without your written permission. Name of Hospital/Hospital's Agent/Organization/Agency: Contact Person: \_\_\_\_\_ Phone Number: \_\_\_\_\_ Mailing Address: \_\_\_\_\_ \_\_\_\_\_ State: \_\_\_\_\_ ZIP Code \_\_\_\_\_ City: \_\_\_\_\_ I give permission for DES and/or AHCCCS staff to tell the hospital, hospital agent, organization, or agency listed above: That I have applied for help with insurance costs; The information or proof needed to see if I can get help with insurance costs, and If approved for help with insurance costs, the effective date of my eligibility, the redetermination date, and

the category of assistance that I was approved for. If denied for help with insurance costs, the reason I was denied.

Signature of Applicant: \_\_\_\_\_ Date: \_\_\_\_\_

#### Do I need a Social Security Number?

Applying and providing information is voluntary, but some information is required for the agency to make an eligibility determination. For example, every applicant must provide or apply for a Social Security number (SSN). (Immigrants who are not legally able to obtain a Social Security number are not required to provide one.) Therefore, if personal information is not provided, you may not be eligible for benefits. SSNs are verified through computer matching programs and may be shared with federal and state agencies or private claims collection agencies. For Nutrition Assistance, requesting your SSN is authorized under the Food and Nutrition Act of 2008.

When applying for Nutrition Assistance, persons in your household may choose not to get Nutrition Assistance benefits. These persons are not required to provide a SSN or citizenship/immigration information. However, for Nutrition Assistance and Cash Assistance, some persons in the household may be required to be included. The amount of Nutrition Assistance benefits depends on the number of persons requesting benefits, but eligible persons in the household can get benefits even though some of the persons in the household are not applying for benefits. Persons in the household who are not applying for benefits may be required to provide financial information (e.g. income) when it is needed to determine eligibility or the benefit amount for the persons who are applying.

Federal law requires that you provide a SSN for anyone who wants to get AHCCCS Medical Assistance, help with Medicare costs, Nutrition Assistance, Cash Assistance, and/or Tuberculosis Control (42 U.S.C. §1320b-7; 42 U.S.C. §405(c)(2)(C), 7 U.S.C. §§ 2011-2036, and Social Security Act (SSA) of 1935 (Section 1137) as amended by P.L. 98-369).

If you or anyone you are applying for does not have an SSN, we will refer you to the Social Security office to apply for one. Immigrants who are not legally able to get an SSN are not required to give one or apply for one. Any person you are applying for who is legally able to get an SSN but does not have one or does not apply for one will not be eligible for benefits.

If you are not applying for benefits for yourself, you do not have to give us your SSN. However, it may reduce the total amount of Nutrition Assistance and/or Cash Assistance benefits for the person you are applying for because we will not include you in the benefit amount.

We will not use your SSN as your DES or AHCCCS identification number.

We will not give any SSNs to the United States Citizenship and Immigration Services (USCIS).

Household Information:										
of who	m y	ou r	nus	t in	clu	on in your house de. If you are a r in the househol	representative,		page A for a defini who you are	tion
	A	pply	ying	g fo	or?					ale
Name Last, First, M.I. (List name as shown on SSN card)	Help with Health Insurance	Help with Medicare costs	Nutrition Assistance	Cash Assistance	Tuberculosis Control	Relationship to Main Contact (1.)	Marital Status (never married, married, legally separated, divorced, or widowed)	Date of Birth	Social Security Number (If not applying, optional)	Gender M=Male F=Female
1.						Main Contact				
2.										
3.										
4.										
5.										
6.										

Have any of the people listed above ever used another name, (i.e. alias, maiden name, suffix)?

If yes, who? \_\_\_\_\_

Other Name(s): \_\_\_\_\_

Citizenship Information:						
<ul> <li>Complete ONLY for each person applying. If a person is not applying for benefits, skip this section for that particular person. For those applying, you may need to provide proof of citizenship.</li> <li>State agencies must use the Systematic Alien Verification and Eligibility (SAVE) system. The alien status of persons requesting benefits may be subject to verification by USCIS through the submission of information from the application to USCIS. The information received from USCIS may affect the household's eligibility and benefit amount.</li> </ul>						
Is the MAIN contact a U.S. citizen or U						
Yes No Choose not to a		,				
If the MAIN contact is NOT a U.S. Citi	zen, what is their immigration status′	?				
Lawful Permanent Resident	Lawful Temporary Resident	Remove/Suspension of				
Asylee	Refugee	Deportation				
Special Immigrant Juvenile	Battered Spouse, Child, Parent	Paroled into United States				
Status Applicant	Victim of Trafficking	Order of Supervision				
Deferred Action Status	Withholding of Deportation	Citizen of Republic of the				
Legalization under LIFE Act	Conditional Entrant granted	Marshall Islands				
Legalization under IRCA Act	before 1980	Citizen of Federated States of				
Applicant for Asylum, LPR or	Cuban-Haitian Entrant	Micronesia				
Withholding Deportation		Citizen of Republic of Palau				
I do not want to provide this inform		Other:				
What immigration document does the						
Permanent Resident Card I-	6 1	None				
	Immigration Document Num					
Has the MAIN contact lived in the U.S	. since August 22, 1996? Yes	No				
Is <b>PERSON 2</b> a U.S. citizen or U.S. na	ational? (see page F for more inform	ation)				
Yes No Choose not to a						
If PERSON 2 is NOT a U.S. Citizen, v	hat is their immigration status?					
Lawful Permanent Resident	Lawful Temporary Resident	Remove/Suspension of				
Asylee	Refugee	Deportation				
Special Immigrant Juvenile	Battered Spouse, Child, Parent	Paroled into United States				
Status Applicant	Order of Supervision					
Deferred Action Status	Withholding of Deportation	Citizen of Republic of the				
Legalization under LIFE Act	Conditional Entrant granted	Marshall Islands				
Legalization under IRCA Act	before 1980	Citizen of Federated States of				
Applicant for Asylum, LPR or	Cuban-Haitian Entrant	Micronesia				
Withholding Deportation		Citizen of Republic of Palau				
I do not want to provide this inform	ation	Other:				

What immigration document does PER	SON 2 have?	
Permanent Resident Card I- 9	4 Visa Foreign Passport	None
Other:	Immigration Document Numb	ber:
Has PERSON 2 lived in the U.S. since	August 22, 1996? Yes No	
Is PERSON 3 a U.S. citizen or U.S. na	tional? (see page F for more informa	ation)
Yes No Choose not to an	swer	
If PERSON 3 is NOT a U.S. Citizen, w	hat is their immigration status?	
Lawful Permanent Resident	Lawful Temporary Resident	Remove/Suspension of
Asylee	Refugee	Deportation
Special Immigrant Juvenile	Battered Spouse, Child, Parent	Paroled into United States
Status Applicant	Victim of Trafficking	Order of Supervision
Deferred Action Status	Withholding of Deportation	Citizen of Republic of the
Legalization under LIFE Act	Conditional Entrant granted	Marshall Islands
Legalization under IRCA Act	before 1980	Citizen of Federated States of
Applicant for Asylum, LPR or	Cuban-Haitian Entrant	Micronesia
Withholding Deportation		Citizen of Republic of Palau
I do not want to provide this informa	ation	Other:
What immigration document does PER	SON 3 have?	
Permanent Resident Card I- 9	4 Visa Foreign Passport	None
Other:	Immigration Document Numb	ber:
Has PERSON 3 lived in the U.S. since	August 22, 1996? Yes No	
Is PERSON 4 a U.S. citizen or U.S. na	tional? (see page F for more informa	ation)
Yes No Choose not to an	swer	
If PERSON 4 is NOT a U.S. Citizen, w	hat is their immigration status?	
Lawful Permanent Resident	Lawful Temporary Resident	Remove/Suspension of
Asylee	Refugee	Deportation
Special Immigrant Juvenile	Battered Spouse, Child, Parent	Paroled into United States
Status Applicant	Victim of Trafficking	Order of Supervision
Deferred Action Status	Withholding of Deportation	Citizen of Republic of the
Legalization under LIFE Act	Conditional Entrant granted	Marshall Islands
Legalization under IRCA Act	before 1980	Citizen of Federated States of
Applicant for Asylum, LPR or	Cuban-Haitian Entrant	Micronesia
Applicant for Asylum, LPR or Withholding Deportation I do not want to provide this informa	Cuban-Haitian Entrant	Micronesia Citizen of Republic of Palau Other:

What immigration document does PER	SON 4 have?	
Permanent Resident Card I- 9	4 Visa Foreign Passport	None
Other:	Immigration Document Numb	ber:
Has PERSON 4 lived in the U.S. since	August 22, 1996? Yes No	
Is PERSON 5 a U.S. citizen or U.S. na	tional? (see page F for more informa	ation)
Yes No Choose not to an	swer	
If PERSON 5 is NOT a U.S. Citizen, w	hat is their immigration status?	
Lawful Permanent Resident	Lawful Temporary Resident	Remove/Suspension of
Asylee	Refugee	Deportation
Special Immigrant Juvenile	Battered Spouse, Child, Parent	Paroled into United States
Status Applicant	Victim of Trafficking	Order of Supervision
Deferred Action Status	Withholding of Deportation	Citizen of Republic of the
Legalization under LIFE Act	Conditional Entrant granted	Marshall Islands
Legalization under IRCA Act	before 1980	Citizen of Federated States of
Applicant for Asylum, LPR or	Cuban-Haitian Entrant	Micronesia
Withholding Deportation		Citizen of Republic of Palau
I do not want to provide this informa	ation	Other:
What immigration document does PER	SON 5 have?	
Permanent Resident Card I- 9	4 Visa Foreign Passport	None
Other:	Immigration Document Numb	ber:
Has PERSON 5 lived in the U.S. since	August 22, 1996? Yes No	1
Is PERSON 6 a U.S. citizen or U.S. na	tional? (see page F for more informa	ation)
Yes No Choose not to an	swer	
If PERSON 6 is NOT a U.S. Citizen, w	hat is their immigration status?	
Lawful Permanent Resident	Lawful Temporary Resident	Remove/Suspension of
Asylee	Refugee	Deportation
Special Immigrant Juvenile	Battered Spouse, Child, Parent	Paroled into United States
Status Applicant	Victim of Trafficking	Order of Supervision
Deferred Action Status	Withholding of Deportation	Citizen of Republic of the
Legalization under LIFE Act	Conditional Entrant granted	Marshall Islands
Legalization under IDCA Act		
Legalization under IRCA Act	before 1980	Citizen of Federated States of
Applicant for Asylum, LPR or	before 1980 Cuban-Haitian Entrant	Citizen of Federated States of Micronesia
•	Cuban-Haitian Entrant	-

Permane Other: Has PERSC Federal In	ON 6 lived in the U.S. s	PERSON 6 have? I- 94 Visa Fo Immigration since August 22, 1996? ng information for everyo	Document Number Yes No			
	Plan to file Federal income tax return? Yes No	Filing Status: Head of Household Single Married-Filing Joint Spouse's name:	Marr Return	lifying Widow(er) ied-Filing Separate Return		
Main Contact						
	Claimed as dependent on someone else's tax return? Yes No If yes, name of tax filer claiming this person:					
	Plan to file Federal income tax return? Yes No	Filing Status: Head of Household Single Married-Filing Joint Spouse's name:	Marr Return	lifying Widow(er) ied-Filing Separate Return		
Person 2	Will claim dependen If yes, list dependen	ts on own tax return? s' names:	Yes No			
	Yes No	ent on someone else's ta ler claiming this person:				

Person 3	Plan to file Federal income tax return? Yes No Will claim dependent If yes, list dependent	Filing Status: Head of Household Single Married-Filing Joint Return Spouse's name: ts on own tax return? Yes ts' names:	Qualifying Widow(er) Married-Filing Separate Return No
	Claimed as depende Yes No	ent on someone else's tax return?	
		ler claiming this person:	
Person 4	Plan to file Federal income tax return? Yes No Will claim dependent If yes, list dependent	Filing Status: Head of Household Single Married-Filing Joint Return Spouse's name: ts on own tax return? Yes ts' names:	Qualifying Widow(er) Married-Filing Separate Return No
	Yes No	ent on someone else's tax return?	
Person 5	Plan to file Federal income tax return? Yes No	Filing Status: Head of Household Single Married-Filing Joint Return Spouse's name:	Qualifying Widow(er) Married-Filing Separate Return
	Will claim dependent If yes, list dependent	ts on own tax return? Yes	No

	Claimed as depende	ent on someone else's tax return?				
	Yes No					
	If yes, name of tax fi	ler claiming this person:				
	Plan to file Federal income tax return? Yes No Will claim dependen	Filing Status: Head of Household Single Married-Filing Joint Return Spouse's name: ts on own tax return? Yes	Qualifying Widow(er) Married-Filing Separate Return No			
Person 6	Will claim dependents on own tax return?       Yes       No         If yes, list dependents' names:       Second S					

## Prior Medical Expenses:

		Who?	Month(s)?
Does anyone applying for benefits also need help with medical bills in any of the last three months?	Yes No		
Is the person needing help with medical expenses pregnant or had a pregnancy end in the last 5 months?	Yes		
Does anyone in this application have Medicare and want help paying their Medicare Part B premium for any of the last three months?	Yes No		

## Deceased Applicant:

		Who?	Date Deceased
Is anyone you are applying for Deceased?	Yes		
	No		



Temporary Absence: Tell us about any people who are temporarily living outside of your home who are expected to return.

Name (first & last)	Date Left	Expected Return Date	Why are they out of the home?

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Residency for All Applicants: Tell us about residency. You may need to provide proof of residency.

Is each person applying for benefits a resident of Arizona?	Yes No	Who is not?			
Did any of the persons applying for benefits move to Arizona within the last four months?	Yes No	If yes, who? Date moved			
🕂 🍅 💲 🐛 🛛 Questions for All Applicants:					

## **Questions for All Applicants:**

Is anyone applying for benefits currently in a jail, prison or detention center?	Yes No	If yes, who?
Has anyone applying for benefits been released from a jail, prison or detention center within the last four months?	Yes No	If yes, who? Release Date



Foster Care and Adult with Child:

Was anyone in Foster Care on their 18th birthday?	Yes No	Who?
Was anyone in Tribal Foster Care on their 18th birthday?	Yes No	Who? What Tribe?
Does any adult live with at least one child under age 19 and is the main caretaker of the child?	Yes No	Who?
Is anyone a foster child or foster adult?	Yes No	Who?

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Race/Ethnicity: Select one or more answers for each person applying for benefits. This information is used to ensure that program benefits are distributed without regard to race, color, or national origin. This information is optional and does not affect eligibility or benefit level.

Ethnicity			Rac	e												
Person	Hispanic/Latino	Not Hispanic/Latino	American Indian/ Alaskan Native	Asian Indian	Black or African American	Chinese	Filipino	Guamaniam or Chamoro	Japanese	Korean	Native Hawaiian	Other Asian	Other Pacific Islander	Samoan	Vietnamese	White
Main Contact																
Person 2																
Person 3																
Person 4																
Person 5																
Person 6																

American Indian and Alaskan Native Persons: Complete this section if anyone applying is an American Indian or Alaska Native.

Person	Enrolled in Federally Recognized Tribe?	Name of Tribe	<ul> <li>Received services from</li> <li>Indian Health Service;</li> <li>a tribal health program;</li> <li>urban health program;</li> <li>through a referral from one of these programs?</li> </ul>	If no, is the person eligible to receive these services?
	Yes		Yes	
	No		No	
	Yes		Yes	
	No		No	
	Yes		Yes	
	No		No	

Person	Enrolled in Federally Recognized Tribe?	Name of Tribe	<ul> <li>Received services from</li> <li>Indian Health Service;</li> <li>a tribal health program;</li> <li>urban health program;</li> <li>through a referral from one of these programs?</li> </ul>	If no, is the person eligible to receive these services?
	Yes		Yes	
	No		No	
	Yes		Yes	
	No		No	
	Yes		Yes	
	No		No	

Person	Live within the bounds of a Tribal Nation?		Name of Tribal Nation	Tribal Census Number
	Yes	No		

## Help with Health Insurance Costs, Help with Medicare Costs, and Cash Assistance Questions:

Is anyone you are applying Ye for pregnant?	Who?	Number of Babies Due	Expected Due Date
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For anyone applying under age 19, are both of his/her parents living in the home?

## Yes No If no, complete the information below

Child's Name:	Parent's Name:	Social Security Number: Date of Birth:		
	Mailing Address:	City, State:	ZIP Code:	
	Phone number:	Reason parent is absent	:	
		Deceased Out o	f Home Unknown	

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Child's Name: Parent's Name:		Social Security Number:		Date of Birth:		
	Ma	Mailing Address:		9:	ZIP Code:	
	Ph	Phone number: Re		arent is absent:		
				ased Out of	Home L	Jnknown
Has anyone ever rece	ived Sup	plemental Security Inco	ome (SSI)?			
Yes No Who	o?					
		Who?		Medicare Claim	or Railroad N	Number:
Does anyone have	Yes			Part A	Part B	Part D
Medicare coverage?	No	Who?		Medicare Claim	or Railroad N	Number:
				Part A	Part B	Part D

## S Potential Benefits:

<ul> <li>Has anyone you are applying for, their spouse or deceased spouse worked for:</li> <li>A government agency; or</li> <li>An employer with a pension plan</li> </ul>	Yes No	If yes, who? Employer Name:
<ul> <li>Is anyone you are applying for:</li> <li>A person who served in the U.S. military;</li> <li>A widow or widower of a person who served in the U.S. military; or</li> <li>A child of a deceased person who served in the U.S. Military and is: <ul> <li>Not married, and</li> <li>Under age 18, or</li> <li>Under age 23 and is attending school, or</li> <li>Determined to have a permanent disability before age 18</li> </ul> </li> <li>A child (as defined above) or a spouse of a person who served in the U.S. Military who has a service connected disability</li> </ul>	Yes No	If yes, provide the following information: Veteran Name: Veteran SSN: Serial Service Number: Branch of Service: Veteran's Date of Birth: VA Claim Number: Dates of Service:
Is anyone you are applying for out of work because of an injury or illness received at work and may qualify for Worker's Compensation?	Yes No	If yes, who?
Is anyone you are applying for out of work because of an injury or illness and may qualify for Short-Term Disability or Long-Term Disability Payments through their employer or other company?	Yes No	If yes, who?

Has anyone you are applying for lost		
employment in the past six months?	Yes	If yes, who?
When the answer is yes, you may be required to	No	ii yes, who:
apply for Unemployment Benefits.		



## Nutrition Assistance and Cash Assistance Expenses:

For Nutrition Assistance and/or Cash Assistance you must tell us about your expenses and provide proof to receive deductions, for the following expenses: court ordered child support paid, child/adult dependent care expenses, medical expenses, transportation costs to and from the provider of medical care or daily care of a child/adult dependent, rent or mortgage payments, utility or other shelter costs.

Do you or anyone in your household pay for the care of a child or an adult with a disability in order to work, look for work, attend training, or school?	Yes No	If yes, who pays? Amount paid? \$ How often paid?
Do you or anyone in your household have transportation costs to travel to or from the person or agency that provides after school care or adult care?	Yes No	If yes, who pays? Amount paid? \$ How often paid?
Do you or anyone in your household pay court- ordered child support?	Yes No	If yes, who pays? Amount paid? \$ How often paid?



## Nutrition Assistance and Cash Assistance:

Are the persons you are applying for living in Government assisted housing?	Yes No
What are your monthly housing costs?	Rent or Mortgage \$ Taxes \$ Insurance \$
What are your monthly utility costs that are billed separately from your rent or mortgage?	Electric \$ Gas or propane \$ Coal, oil, or wood \$ Telephone \$ Garbage, sewer, septic, or cost of portable toilet rental \$ Water, well maintenance, cost of water when not available \$ Initial utility installation fees \$
Is anyone in the home billed for heating (central heating, fireplace, furnace, space heater, stove) or cooling (central or room air conditioners, evaporative cooler) separately from rent or mortgage?	Yes No If Yes, which of the ones listed?

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**Employment:** Tell us about everyone's employment, including self-employment and rental income. You may need to provide proof of income. If self-employed, please attach the most recent federal tax forms: 1040, SE and applicable schedules such as C, C-EZ, E,F, and K1. If you do not have these tax forms, attach proof of business income and expenses for at least the last and current calendar month.

Does anyone in this application work?

Yes No If yes, give employment information below.

Who	Employer's Name and Phone Number	How often paid? Weekly, biweekly, semi-monthly, monthly	Date last paid

Did anyone leave a job in the last 30 days?

## Yes No If yes, give the information below.

Who	Employer's Name and Phone Number	Last day worked	Last pay date	Gross amount of last pay

Is anyone on a leave of absence from a job?

Yes No If yes, give the information below.

Who	Employer's Name and Phone Number	Date Leave Started	Last pay date	Expected Return Date



**Other Income:** Check YES or NO for each income type.

You may need to provide proof of income.

Type of Income	Yes or No
Is anyone in the household an owner or member of a franchise, corporation or limited liability corporation?	Yes No
Social Security Benefits	Yes No
Supplemental Security Income (SSI Cash)	Yes No
Retirement/pension	Yes No
Unemployment	Yes No
Disability / worker's compensation	Yes No
Child support Court ordered Other:	Yes No
Spousal maintenance (alimony)	Yes No
Veterans benefits	Yes No
Gift, contributions or loans	Yes No
Tribal money Gaming Other:	Yes No
Rental income	Yes No
Per capita payments from natural resources, usage rights, leases or royalties	Yes No
Payments from natural resources, farming, ranching, fishing, leases or royalties from Indian trust land	
Lottery or Gambling winnings	Yes No
Other:	Yes No

#### Check here if no other income

## If you checked YES for any of the income types on the previous page, provide additional

**information below.** If there is not enough space to list all income types, attach a piece of paper with the additional information.

Type of income:	Who receives?	Amount	How often received?	Who pays the income?

🗕 🎃 💲 🛓 Expected Income Changes:

In the next twelve (12) months, does anyone in the household expect income changes because of seasonal work or contract employment? Please tell us only about the changes that happen regularly

Yes No

Name of sources: \_\_\_\_\_

Amount expected to make in the next 12 months \$ \_\_\_\_\_

Does anyone in the household expect c	hanges in income for an	y other reason in the	next twelve (12)
months?			

Yes No

If Yes, who? \_\_\_\_\_

Please explain:

Allowed deductions from taxes/income: Tell us if anyone has the following expenses that can be taken for taxes. Do not include self-employment expenses.

Expense	Who has the expense?	Amount	How Often?
Deductions from pay for expenses like retirement and insurance taken out before taxes			
Student Loan Interest			
Spousal Maintenance (Alimony)			
Other Type:			

## 🕂 🍅 💲 🛓 Questions for All Applicants:

Is any adult you are applying for not able to work because of a medical or mental condition that has lasted or may last 12 months, or might result in death?	Yes No	If yes, who? Date of last day worked? Expected return date?
Does any child you are applying for have a physical or mental condition that is disabling and has lasted or may last 12 months, or might result in death?	Yes No	If yes, who? When did the condition begin?
Is anyone you are applying for under age 65, have a disability expected to last at least 12 months and is working?	Yes No	If yes, who?
Does anyone you are applying for have a legal guardian?	Yes No	If yes, who? Name of the legal guardian:
Does anyone you are applying for need help with activities of daily living (bathing, dressing, etc.) through personal assistance, services, nursing home, or other medical facility?	Yes No	If yes, who? To submit a request for an application by phone or for help, contact the Arizona Long Term Care System (ALTCS) at (602) 417-6600 or call (toll- free) (888) 621-6880.

**)** \$

Nutrition Assistance and Cash Assistance:

Is anyone you are applying for a migrant or seasonal farm worker?		If yes, type of farm worker?
Is this person under contract or agreement to	Yes	
begin employment within 30 days?	No	
Is this person working a minimum of 30 hours a	Yes	
week?	No	If yes, who?
Are you or anyone you are applying for on	Yes	
strike?	No	If yes, who?
Are you or anyone you are applying for a	Yes	
boarder?	No	If yes, who?
Are the persons you are applying for homeless?	Yes	
Has anyone you are applying for been		
determined to be blind or have a disability by:	Yes	If yes whe?
• The Social Security Administration (SSA), or	No	If yes, who?
<ul> <li>The Veterans Administration (VA)?</li> </ul>		

Has anyone you are applying for had a felony conviction for possession, use, or distribution of a controlled substance on or after August 23, 1996?	Yes No	If yes, who? City/state of conviction: Date of conviction: Type of conviction:
If you or anyone you're applying for have a felony drug conviction and would like to get Nutrition Assistance or Cash Assistance, do you agree to random drug testing?	Yes No	If yes, who?
<ul> <li>Is anyone you are applying for:</li> <li>Running from the law on any felony charges, or</li> <li>In violation of probation or parole?</li> </ul>	Yes No	If yes, who?
<ul> <li>Has anyone you are applying for been convicted of any of the following felonies and is in violation of probation or parole:</li> <li>Aggravated sexual abuse</li> <li>Murder</li> <li>Sexual exploitation and other abuse of children involving sexual assault</li> </ul>	Yes No	If yes, who?
Has anyone been found to have committed a Nutrition Assistance or Cash Assistance Intentional Program Violation in Arizona or any other state?	Yes No	If yes, who? What State?

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## **Questions for All Applicants:**

Is anyone on this application attending school?

Yes No If yes, complete grid below:

Who	Name of School	Address	Full/part time	Grade	Start date	Graduation date

S & Other Benefits and Expenses: Answer the following questions about receiving benefits. Also, answer the questions for anyone who has a disability or is age 60 or over. When a household member who has a disability, or is age 60 or over has medical expenses, the household may be eligible for a Standard Medical Deduction or actual out-of-pocket medical expenses, whichever is greater.

Has anyone on the application received Nutrition Assistance from another state?	Yes No	If yes, who? When did benefits stop? Name of state?
Has anyone on the application received Cash Assistance benefits from another state?	Yes No	If yes, who? When did benefits stop? Name of state?
Does anyone receive Tribal Food Distribution?	Yes No	If yes, who? When did benefits stop? Name of Tribe?
Is anyone on the application living in an assisted living facility or group home?	Yes No	If yes, who?
Does anyone on the application have a disability or is age 60 or over?	Yes No	If yes, who?
Does this person have any paid or unpaid medical expenses, even if they have medical insurance?	Yes No	Average Total Monthly Medical Expenses \$

#### **S** Cash Assistance Questions

Are you requesting an additional 12 months of Cash Assistance?	Yes No	If yes, who?
Is any adult in the household currently sanctioned for Jobs Program noncompliance?	Yes No	If yes, who?
Do all children in the household who are ages 6-15 have a school attendance record of at least 90%, unless the child was excused pursuant to A.R.S. §15-802?	Yes No	If no, who?
Has anyone you are applying for received Cash Assistance this month?	Yes No	If yes, who? When did benefits stop? Name of state?
Do all children under age 19 have current immunizations (shots)?	Yes No	If no, who does not?

#### S Nutrition Assistance and Cash Assistance:

Does anyone you are applying for have any type of bank account?	Yes	No
If Yes, what is the total value?		
Who owns the account?		
If the account is interest-bearing, what is the amount of interest earned monthly?		
Does anyone you are applying for have cash, uncashed checks, or		
money on a pre-paid debit card?	Yes	No
If Yes, what is the total value?		
Does anyone you are applying for have a retirement account or an annuity?	Yes	No
If Yes, what is the total value?		
Who is the owner?		
Name of financial Institution:		
Do you or anyone in your household own or have their name on stock, bonds,		
money market accounts, Certificates of Deposit (CDs), trust funds, or life insurance?	Yes	No
If Yes, what is the total value?		
Who is the owner?		
Name of financial Institution:		
Does anyone you are applying for own any other land or buildings?	Yes	No
If Yes, what is the total value?		
Who is the owner?		
Name of Mortgage Company:		

**No Income:** Answer the following questions if you have no income.

How do you pay your bills?	
Living with Friends	Using money from savings or checking accounts
Working odd jobs	Living off credit cards
Monthly Income: \$	Other:
Check the box below and answer questions	for all that apply:
You receive loans from people.	Amount: \$
When does it need to be paid back?	
Someone gives you money.	Amount: \$
Someone pays your bills directly.	Amount: \$
Which Bills?	
You work in exchange for rent	
Number of Hours worked per week:	Monthly Rent

## Medical Assistance Questions:

Do any applicants have an injury or illness due to an accident or medical malpractice?	Yes	No
If Yes, who?		
Are any applicants currently admitted to a hospital?	Yes	No
If Yes, who?		
Name of the Hospital:		

### Health Insurance Coverage:

Do any applicants have health insurance	ce other than AHCCCS or Me	dicare?		
If Yes, provide details below.			Yes	No
Who is the policy holder?				
Name of Insured	Name of Insurance Provider	Policy Number	Covera Effective	
<ul> <li>Does any children under the age 19 you if they choose not to enroll) through the</li> <li>A parent or stepparent (in or out of th public agency) that offers health insuris eligible to get health insurance cov</li> <li>The child or child's spouse works for offers health insurance coverage through the insurance coverage?</li> <li>If Yes, who?</li></ul>	State of Arizona because: e home) works for an employ rance coverage through the S erage; <b>OR</b> an employer (state or other p	er (state or other tate of Arizona and ublic agency) that	Yes	No
Have any children under the age of 19 I days? If Yes, provide the information red	•	e in the last 90	Yes	No
Child(ren) who lost health insurance coverage				
Name of Policy Holder				
Name of Insurance Company				
Group Number				
Policy Number				
Insurance Company Phone Number				
Coverage End Date				

Do you need help with this application? Visit <u>www.healthearizonaplus.gov</u> or call 1-855-HEA-PLUS (432-7587).

Why did the h	ealth insurance	coverage stop?
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Cost too much money.	Divorce or death of parent.		
Coverage was through Medicare/KidsCare, or	Employer stopped offering covera	ge for	
through Advance Premium Tax Credits (APTC),	dependents.		
or Cost Sharing Reductions.	Other:		
Job changed or ended.			
If the health insurance cost too much:			
The monthly premium to cover one person is:	\$		
The monthly premium to cover family is:	\$		
Was approved for APTC because employer-sponsor	red insurance was determined to be u	naffordabl	e.
Do any children under the age of 19 you are applying fo	or have a chronic illness?	Yes	No
(Medical condition that requires frequent and ongoing tr	reatment and that if not properly treate	ed will serie	ously

affect the person's overall health)

If Yes, who?

**Health Plan Choice:** Please see page J for enrollment plan choices for everyone applying for Medical Assistance.

	Name	Health Plan Choice
Person 1:		
Person 2:		
Person 3:		
Person 4:		
Person 5:		
Person 6:		

**Insurance from Jobs:** Tell us about health insurance that may be offered through a job.

Is anyone eligible for health insurance coverage	Yes	No	l do not know
			questions below. <b>KNOW</b> , go to the next section.

Tell us about the job that offers health insurance coverage. If there are plans offered by more than one employer and you need more space, please attach additional pages. If you need help with the information, contact the employer.

Employee Name:	Employee SSN:
Employer Name:	
Employer Identification Number (EIN):	

-		State:			e
Whom may we c	ontact about employ	ment health insuranc	e coverage at	t this job?	
If you are in a w	aiting or probationar	y period for insurance	e offered by a	n employer, wh	en can you enroll
coverage?					
Who is eligible f	or coverage from this	s job?			
Does the employ	er offer a health plar	n that meets the mini	num value sta	andard?*	
Yes N	l do not knov	N			
	•	If NO or I DO NOT K			
		ne minimum value sta	andard* offere	d only to the er	nployee (does not
include family pla	,	ns, provide the premi	im that the or		nav if omployoo
		ny tobacco cessation			
	on wellness progran		programo, ar		vo uny other
		to pay in premiums fo	or that plan?		
	e employee have to				
Weekly		Every 2 Weeks	Monthly	Quarterly	Yearly
l do not kn	ow Other:				
What changes w	ill the employer mak	e for the new plan ye	ar (if known)?		
Employer will	not offer health cove	erage			
Employer will	start offering health	coverage to employe	es or change	the premium for	or the lowest-cost
plan available	only to the employe	e that meets the min	imum value s <sup>.</sup>	tandard*	
How much does	the employee have t	to pay in premiums fo	or that plan?		
How often will the	e employee have to	pay the premium?	-		
Weekly	Twice a month	Every 2 Weeks	Monthly	Quarterly	Yearly
l do not kn	low Other:	-	-	-	
* An employer-sp	onsored health plan	meets "minimum val plan is no less than 6		-	are of the total
Renewal of Tax	Credit Coverage in	Future Years:			
	•	ilitated Marketplace to	o determine m	ny eligibility for	help paving for he
		llow the Marketplace			

coverage in future years, I agree to allow the Marketplace to use income data, including information from tax returns. The Marketplace will send me a notice, let me make changes, and I can opt out at any time. Yes, renew my eligibility for the next:

5 years 4 years 3 years 2 years 1 years

No, do not use my information from tax returns to renew my coverage

#### Who can sign the application?

For Medical Assistance the following people may sign the application:

- The applicant or the applicant's designee (we must have documentation showing this person is authorized to act on the applicant's behalf); or
- An adult who is in the applicant's MAGI budget group (tax group),
- The parent/legal guardian of a minor child.

The application is not valid until it is signed.

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For Nutrition Assistance, Cash Assistance and Tuberculosis Control, the following people must sign the application:

• The applicant, a responsible household member, or a person representing the applicant

The application is not valid until it is signed.

Civil and criminal provisions and penalties for violations provided by the Food and Nutrition Act of 2008.

Any participant who breaks any of the rules on purpose can be barred from Nutrition Assistance for 12 months to permanently, fined up to \$250,000, and/or imprisoned up to 20 years. The participant may also be subject to prosecution under other applicable Federal and State laws. The participant may also be barred from Nutrition Assistance for an additional 18 months if court ordered.

If you, your representative, or any household member hides information or gives false information on purpose to get or continue to get Nutrition Assistance and/or Cash Assistance benefits that you are not entitled to, that person will be subject to:

- Criminal prosecution
- Fines
- Imprisonment
- Other penalties provided for by state and federal laws

You or a household member will not be eligible to get Nutrition Assistance benefits if you or the household member:

- Has been convicted of or found guilty in a court of law of using or getting Nutrition Assistance benefits in a transaction involving the sale of firearms, ammunition or explosives. This person can never get Nutrition Assistance benefits again.
- Has been found guilty of using or getting Nutrition Assistance benefits in a transaction involving the sale of a controlled substance. This person is not eligible to get Nutrition Assistance benefits for 2 years for the first violation and permanently for the second violation.
- Intentionally breaks the rules to get Nutrition Assistance benefits. This person will be disqualified from getting Nutrition Assistance benefits for 12 months for the first offense, 24 months for the second offense and permanently for the third offense. In addition, this person can be fined up to \$250,000, imprisoned up to 20 years or both.
- Has been found by a court of law to give false identification or residence information to get benefits in more than one case at the same time. This person will not be eligible for Nutrition Assistance benefits for 10 years.
- Has been found guilty by a court of law of having trafficked benefits for a total amount of \$500 or more. This person will be permanently ineligible to participate in the Nutrition Assistance program upon the first occurrence of such violation.

#### Penalty Warning

The information provided on this form may be verified by federal, state, and local officials. If any information is inaccurate, you may be denied benefits.

- You must not knowingly withhold or give false information with the intent to receive or to continue receiving DES and/or AHCCCS benefits to which you are not entitled.
- You will be required to pay back to DES and/or AHCCCS any benefits you receive as a result of withholding or giving false information and you will be subject to criminal prosecution.
- It is fraud for any person to knowingly withhold information with the intent to receive or continue to receive benefits to which they are not eligible. Any person found guilty of fraud may be subject to fines, criminal prosecution, imprisonment or other penalties as provided for by applicable State and Federal laws.

#### **Release of Information**

I authorize DES and/or AHCCCS to investigate and contact any sources necessary to establish eligibility and the accuracy of financial information that pertains to AHCCCS and DES programs or benefits eligibility.

#### Assignment of rights to other benefits for Medical Care

I understand that if I am or members of my household are approved for DES and/or AHCCCS benefits, DES and/or AHCCCS can collect payment from any other parties who may be responsible for paying for my/our health costs. This includes:

- Private or employer-sponsored health insurance (not including Medical Assistance)
- Persons, such as an absent spouse or parent, who are legally responsible for providing medical support
- Private or employer-sponsored disability or accident insurance
- Insurance claims, jury awards, or legal settlements resulting from injuries

I understand that DES and/or AHCCCS cannot collect more than the costs paid by DES and/or AHCCCS.

I also understand that I must give information about other responsible parties and take any action needed to receive medical support. This includes establishing paternity of my children, unless I can prove good cause not to do so.

I understand that DES and/or AHCCCS and/or their contractors will release information to DES/ Division of Child Support Services (DCSS), for a parent of a child who does not live in the home and whose child has AHCCCS or private health insurance. DCSS may use this information to get a medical support order.

#### Assignment of rights to other benefits for Cash Assistance

State and federal law (A.R.S. 46-407) provide that the legal rights to child support and spousal maintenance must be assigned to the State of Arizona for all persons receiving Cash Assistance. I understand:

- While receiving Cash Assistance, the State has the right to keep child support or spousal maintenance collections, including support or spousal maintenance that was owed while Cash Assistance was paid.
- When Cash Assistance stops, current support payments will be paid to me. The state may continue to collect any assigned back payments for support (assigned arrears) owed before and during the time I received Cash Assistance.
- Child support payments will be used to pay back the state for Cash Assistance paid to me or anyone on my application.
- The State will not keep more from my collected current support or assigned arrears than the total amount of Cash Assistance I received.
- The State will not keep any arrears that are more than the total amount of Cash Assistance I received.

#### Declarations

By signing this application:

- I agree I have read and understand the rules and penalties included with the application. I have read and understand my rights and responsibilities, and the requirement to provide Social Security numbers for each applicant that has a Social Security number.
- I agree I have read and understand the assignment of rights to other benefits for Medical Assistance.
- I agree I have read and understand the assignment of support rights for Cash Assistance above.
- I agree that certain Nutrition Assistance or Cash Assistance household members will cooperate with the work programs, which includes looking for work and accepting training and/or a job. If anyone does not, or will not, look for work, attend training, or accept a job, my benefits may be reduced or stopped.
- I agree to cooperate with Arizona or Federal personnel in the completion of a quality control review on my eligibility for benefits.
- In the event DES or its agents engage in child support enforcement activities involving me, I understand the Assistant Attorneys General and Deputy County Attorneys handling the cases represent DES, and not me or my children.
- If my child support case goes to court, I understand certain personal information contained in this application or my DES records may be released to the court and other parties to the case and becomes a public record document.
- I also hereby agree to accept service of process by first class mail with regard to any paternity or child support proceeding initiated by DES and its agents.
- I understand that my records will be kept confidential and will only be released for purposes authorized by federal and state law.
- I understand that I may be required to pay a premium if enrolled in the KidsCare or Freedom to Work program.

#### Submitting the Application by Mail

Submit your signed application along with any supporting documents to the following address:

+ • \$ ; Arizona Department of Economic Security Family Assistance Administration P.O. Box 19009 Phoenix, Arizona 85005-9009 OR Fax to (602)257-7031 or toll-free to (844)680-9840

Note: You can file an application with only your name, address, and the signature of a responsible household member or your authorized representative. Eligibility cannot be determined until you complete a full application and sign under penalty of perjury above.

#### **Do Not Send Applications Here**

#### USDA NONDISCRIMINATION STATEMENT

In accordance with federal civil rights law and U.S. Department of Agriculture (USDA) civil rights regulations and policies, this institution is prohibited from discriminating on the basis of race, color, national origin, sex (including gender identity and sexual orientation), religious creed, disability, age, political beliefs, or reprisal or retaliation for prior civil rights activity.

Program information may be made available in languages other than English. Persons with disabilities who require alternative means of communication to obtain program information (e.g., Braille, large print, audiotape, American Sign Language), should contact the agency (state or local) where they applied for benefits. Individuals who are deaf, hard of hearing or have speech disabilities may contact USDA through the Federal Relay Service at (800) 877-8339.

To file a program discrimination complaint, a Complainant should complete a Form AD-3027, USDA Program Discrimination Complaint Form which can be obtained online at <a href="https://www.usda.gov/sites/default/files/documents/ad-3027.pdf">https://www.usda.gov/sites/default/files/documents/ad-3027.pdf</a>, from any USDA office, by calling (833) 620-1071, or by writing a letter addressed to USDA. The letter must contain the complainant's name, address, telephone number, and a written description of the alleged discriminatory action in sufficient detail to inform the Assistant Secretary for Civil Rights (ASCR) about the nature and date of an alleged civil rights violation. The completed AD-3027 form or letter must be submitted to:

1. mail:

Food and Nutrition Service, USDA 1320 Braddock Place, Room 334 Alexandria, VA 22314; or

- 2. **fax:** (833) 256-1665 or (202) 690-7442; or
- 3. email: <u>FNSCIVILRIGHTSCOMPLAINTS@usda.gov</u>

This institution is an equal opportunity provider.

#### **Do Not Send Applications Here**

To request this document in alternative format or for further information about this policy, contact your local office; TTY/TDD Services: 7-1-1. • Disponible en español en línea o en la oficina local.

## NOTICE OF NON-DISCRIMINATION

The Arizona Health Care Cost Containment System (AHCCCS) and the Department of Economic Security (DES) comply with applicable Federal civil rights laws and do not discriminate on the basis of race, color, national origin, age, disability, or sex. AHCCCS and DES do not exclude people or treat them differently because of race, color, national origin, age, disability, or sex. AHCCCS and DES provide free aids and services to people with disabilities to communicate effectively with us, such as qualified sign language interpreters and written information in other formats (large print, audio, accessible electronic formats, and other formats). AHCCCS and DES provide free language services to people whose primary language is not English, such as qualified interpreters and information written in other languages. If you need these services, contact the Health-e-Arizona Plus Customer Support Center at 1-855-432-7587 (TTY: 711). Also, under the Food Stamp Act and USDA policy, DES is prohibited from discriminating on the basis of religion or political beliefs.

If you believe that AHCCCS or DES failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance. You can file a grievance in person or by mail, fax, or email. Your grievance must be in writing and must be submitted within 180 days of the date that the person filing the grievance becomes aware of what is believed to be discrimination.

<u>Submit your AHCCCS grievance to:</u> General Counsel, AHCCCS Administration, Office of Administrative Legal Services, MD 6200, 801 E. Jefferson, Phoenix, AZ 85034 Fax: (602) 253-9115 Email: <u>EqualAccess@</u> <u>azahcccs.gov</u>. You can also file an AHCCCS civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <u>https://ocrportal.hhs.gov/ocr/smartscreen/main.jsf</u>, or by mail at Office for Civil Rights, U.S. Department of Health and Human Services; 200 Independence Avenue, SW; Room 509F, HHH Building; Washington, D.C. 20201; or by phone: (202) 368-1019 (voice), 800-368-1019 (toll-free), 800-537-7697 (TTY). Email: <u>OCRComplaint@hhs.gov</u>. Complaint forms are available at <u>https://www.hhs.gov/civil-rights/filing-a-complaint/complaintprocess/index.html</u>

Submit your DES discrimination complaint/grievance to: Arizona Department of Economic Security, Office of Equal Opportunity, P.O. Box 6123, Mail Drop 1119, Phoenix, Arizona 85005-6123; or by fax: (602) 364-3982. Email: OfficeofEqualOpportunity@azdes.gov

DHHS: Write DHHS, U.S. Department of Health and Human Services, Office for Civil Rights, 200 Independence Avenue, S.W., Room 509F, HHH Building, Washington, D. C. 20201 or call (202) 368-1019 (voice), (800) 368-1019 (tollfree) or (800) 537-7697 (TTY). Fax (202) 619-3818. Form: <u>https://www.hhs.</u> <u>gov/civil-rights/filing-a-complaint/complaint-process/index.html</u>

Email: OCRComplaint@hhs.gov

USDA: You may complete the USDA Program Discrimination Complaint Form, found online at <u>https://www.usda.gov/sites/default/files/documents/</u> <u>ad-3027.pdf</u>, or at any USDA office.For help filling out the form, call:(833) 620-1071 (toll-free customer service) or (800) 877-8339 (relay voice users). You may also write a letter containing all of the information requested in the form. Send your completed complaint form or letter to us by mail at Food and Nutrition Service, USDA, 1320 Braddock Place, Room 334, Alexandria, VA 22314; fax: (833) 256-1665 or (202) 690-7442; or email: <u>FNSCIVILRIGHTSCOMPLAINTS@usda.gov.</u>

## AVISO DE NO DISCRIMINACIÓN

El programa de seguro médico público estatal Arizona Health Care Cost Containment System (AHCCCS) y el Departamento de Seguridad Económica (Department of Economic Security / DES) cumplen con las leyes federales vigentes de derechos civiles y no discriminan por motivo de raza, color, origen nacional, edad, discapacidad o sexo. Las agencias AHCCCS y DES no excluyen a las personas ni las tratan de manera distinta por motivo de raza, color, origen nacional, edad, discapacidad o sexo. Las agencias AHCCCS y DES proporcionan ayudas y servicios gratuitos a las personas con discapacidades para comunicarse efectivamente con nosotros, tales como intérpretes de idioma de señas calificados e información escrita en otros formatos (letra grande, audio, formatos electrónicos accesibles y otros formatos). Las agencias AHCCCS y DES proporcionan servicios gratuitos de idiomas para las personas cuyas lenguas vernáculas no sean el inglés, tales como intérpretes calificados e información escrita en otros idiomas. Si necesitara estos servicios, comuníquese con el Centro de Servicios a Clientes de Health-e-Arizona Plus al 1-855-432-7587 (TTY: 711). Además, de conformidad con la Ley General de las Estampillas Para Alimentos (Food Stamp Act) y la política de la Secretaría Federal de Agricultura de los Estados Unidos (United States Department of Agriculture), se le prohíbe al DES discriminar por motivo de creencias religiosas o políticas.

Si le pareciera que las agencias *AHCCCS o DES* no le proporcionaron estos servicios o discriminaron de cualquier otra manera por motivo de raza, color, origen nacional, edad, discapacidad o sexo, podrá presentar una querella. Podrá presentar la querella en persona, por correo, por fax o por correo electrónico *(email)*. Su querella deberá constar por escrito y deberá presentarse en los 180 días siguientes a la fecha en la que la persona que presente la querella se percatara de lo que le pareciera un discrimen.

Presente su querella contra AHCCCS a: General Counsel AHCCCS Administration Office of Administrative Legal Services 801 E. Jefferson St. MD 6200 Phoenix, AZ 85034

Por fax al (602) 253-9115; por correo electrónico *(email)* mediante <u>EqualAccess@azahcccs.gov</u>.

También podrá presentar una querella de derechos civiles contra *AHCCCS* ante la Oficina de Derechos Civiles de la Secretaría Federal de Salud y Servicios Humanos (U.S. Department of Health and Human Services, Office for Civil *Rights*) electrónicamente mediante el Portal de Querellas de la Oficina de Derechos Civiles (Office for Civil Rights Complaint Portal), disponible mediante <u>https://ocrportal.hhs.gov/ocr/smartscreen/main.jsf;</u> o por correo a: Office for Civil Rights U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201

O por teléfono al 800-368-1019 (teléfono gratuito), (202) 368-1019 (voz), 800-537-7697 (TTY), y (202) 619-3818 para fax. Correo electrónico: <u>OCRComplaint@hhs.gov</u>. La forma de querella está disponible mediante <u>https://www.usda.gov/sites/default/files/documents/ad-3027s.pdf</u>.

Presente su querella por discrimen contra DES a:

Arizona Department of Economic Security, Office of Equal Opportunity, P. O. Box 6123, Mail Drop 1119, Phoenix, Arizona 85005-6123; o por fax: (602) 364-3982. Correo electrónico: <u>OfficeofEqualOpportunity@azdes.gov</u>. Ante la Secretaría Federal de Salud y Servicios Humanos (DHHS): Escriba a: U.S. Department of Health and Human Services, Office for Civil Rights, 200 Independence Avenue, S.W., Room 509F, HHH Building, Washington, D. C. 20201; o llame al (202) 368-1019 (por voz), (800) 368-1019 (teléfono gratuito), o (800) 537-7697 (TTY). Fax: (202) 619-3818. Correo electrónico: OCRComplaint@hhs.gov. La forma de querella está disponible mediante https://www.hhs.gov/civil-rights/filing-a-complaint/complaintprocess/index.html

<u>Ante la Secretaría Federal de Agricultura (USDA):</u> Podrá rellenar la \*Forma de querella por discrimen en programas de la Secretaría Federal de Agricultura.\* (USDA Program Discrimination Complaint Form) por Internet en\_ https://www.usda.gov/sites/default/files/documents/ad-3027s.pdf o en cualquier oficina de USDA. Para obtener ayuda para completar el formulario, llame al: (833) 620-1071 (servicio de atención al cliente gratuito), (800) 877-8339 (retransmitir usuarios de voz). También podrá escribir una carta que contenga toda la información que se solicita en la forma. Envíenos su forma rellenada o carta de querella por correo a: *Food and Nutrition Service, USDA, 1320 Braddock Place, Room 334, Alexandria, VA 22314; fax: (833) 256-1665 or (202) 690-7442; or email: FNSCIVILRIGHTSCOMPLAINTS@usda.gov.* 

Do you need help with this application? Visit <u>www.healthearizonaplus.gov</u> or call 1-855-HEA-PLUS (432-7587).	
English	If you speak English, language assistance services, free of charge, are available to you. Call 1-855-432- 7587 (TTY: 711).
Spanish	ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-855-432-7587 (TTY: 711).
Navajo	Dií baa akó ninízin: Dií saad bee yánilti go Diné Blzaad, saad bee áká 'ánida 'áwo' déé', t'áá
Apache	jiik'eh, ei nä hölö, kojj' hödülnih 1455-432-7587 (TTY: 711) Ndee'ke'go ca'ish'chii'nii Ndaa'ke'go ca'ish'chii'nii bii'kaa'nie'ill'kiid on'tii'yu Naa'nie'ii'ziid'ii Nubiil'kiid Besh ba'niil'zud Da'laa'ha (1) saa'bii (8) ish'glaa'ii (5)ish'glaa'ii (5) dii'ii (4) taa'gii (3) Naakii (2) gus'tiid'ii (7) ish'glaa'ii (5) saa'bii (8) gus'tiid'ii (7) aa'dah taa'gii (3) biil'wun'chiid (TTY: 711).
Chinese	注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電 1-855-432-7587(TTY:711)。
Vietnamese	CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-855- 432-7587 (TTY:711).
Arabic	ملحوظة: إذا كنت تتحدث العربية، فإن خدمات المساحنة اللغوية تتوافر لك بالمجان. اتصل برقم 1-7587-432 (رقم هاتف الصم
- ·	والبكر: 711).
Tagalog	PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-855-432-7587 (TTY:711).
Korean	주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-855-432-7587 (TTY: 711) 번으로 전화해 주십시오.
French	ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-855-432-7587 (ATS : 711).
German	ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-855-432-7587 (TTY: 711).
Russian	ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-855-432-7587 (телетайл: 711).
Japanese	注意事項:日本語を話される場合、兼料の言語支援をご利用いただけます。1-855-432-7587(TTY: 711)まで、お電話にてご連絡ください。
Serbo-Croatian/Croatian	OBAVJEŠTENJE: Ako govorite srpsko-hrvatski, usluge jezičke pomoći dostupne su vam besplatno. Nazovite 1-855-432-7587 (TTY- Telefon za osobe sa oštećenim govorom ili sluhom: 711).
Syriac/Assyrian	مەمەت»، ىچى ئېسلامى بىتە ئېھىھىلاقى لىقكە تەللەتكە، ھى بىلەن ئېھلىلام، بىلچىۋە، بىتىنەتلەت ھۆكتە، ھۆكەبىلا، مەق چىمكە TTY: 711-432-432-1)).
Persian/Farsi	توجه: اگر به زبان فارسی گفتگو می کنید، تسپیلات زبانی بصورت رایگان برای شما فراهم می باشد. با (TTY 711) 1-855-432-7587 تماس بگیرید.
Thai	สียามี ก็กรุณสุขภาษาไหนสุขมาจากที่ได้มีการว่าของสีอหางกาษาได้ปี โดย <b>1-855-432-7587 (TTY:711)</b> .
Italian	ATTENZIONE: In caso la lingua parlata sia litaliano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-855-432-7587 (TTY: 711).

# + • \$ 5 Voter Registration: Tell us if any person over the age of 18 listed on this application would like to register to vote

If you are not registered to vote where you live now, would you like to apply to register to vote here today? Please go to the last attached page of this application, which is the "Voter Preference Question" form. Read the information, check "Yes" or "No," and then sign and date the form where indicated.

Applying to register or declining to register to vote will not affect the amount of assistance that you will be provided by this agency.

If you would like help in filling out the Voter Preference Question application form, we will help you. The decision whether to seek or accept help is yours. You may fill out the application form in private.

If you believe that someone has interfered with your right to register or to decline to register to vote, your right to privacy in deciding whether to register to vote, or your right to choose your own political party or other political preference, you may file a complaint with the State Election Director, Secretary of State's Office, 1700 West Washington, Phoenix, AZ 85007, 602-542-8683.

You may also get a voter preference form at https://servicearizona.com/VoterRegistration/selectLanguage.

## **VOTER PREFERENCE QUESTION FORM**

The Voter Preference Question form is on the last page.

Please read the form and answer "Yes" or "No."

Sign and date the form under "Signature of Client"

DES-1231A FORFF (12-23)

ARIZONA DEPARTMENT OF ECONOMIC SECURITY

### NATIONAL VOTER REGISTRATION ACT VOTER PREFERENCE QUESTION

Applying to register or declining to register to vote will not affect the amount of assistance that you will be provided by the Arizona Department of Economic Security (DES) or affect your eligibility for a DES program or service. If you are not registered to vote where you live now, would you like to apply to register to vote here today?

Yes No

# IF YOU DO NOT CHECK EITHER BOX, YOU WILL BE CONSIDERED TO HAVE DECIDED NOT TO REGISTER TO VOTE AT THIS TIME.

If you mark 'yes' or neither box is checked, a voter registration form will be provided to you. If you would like help filling out the voter registration form, we will help you. The decision whether to seek or accept help is yours. You may fill out the application in private. You may take the form with you and mail it to the County Recorder yourself or you may complete the form here and provide it to an employee.

Whether or not you choose to register to vote, your choice and any information you provide is confidential. It will be used only for voter registration purposes. This form will be kept separate from any assistancerelated documents. Any voter registration forms and attachments received by DES will be sent to the County Recorder's office.

NOTE: Free language assistance for DES services is available upon request. For additional information and instructions on how to complete the voter registration process, you can call 1-877-THE VOTE.

Signature of Client: \_\_\_\_\_ Date: \_\_\_\_\_ (or initials of staff person when client doesn't want to sign the form)

If you believe that someone has interfered with your right to register or to decline to register to vote, your right to privacy in deciding whether to register or in applying to register to vote, or your right to choose your own political party or other political preference, you may file a complaint with:

#### State Election Services Director - Office of the Secretary of State 1700 West Washington St. Phoenix, Arizona 85007 - (602) 542-8683 or (877) 843-8683

### **Official Use Only**

Complete the Method of Encounter for every covered transaction.

#### Method of Encounter:

In person (face to face) Remote (telephone, online, drop-off)

# When the response to the question "Would you like to apply to register to vote here today?" above, is "Yes" or neither box is checked, please answer the two questions below:

Question 1: What was the customer's Voter Preference Question Response?

Yes Neither box checked

Question 2: The Voter Registration form (DES-1232A) was provided:

In person By U.S. mail Through an online method