

# Child Support and Employers

The Division of Child Support Services (DCSS) offers employers the opportunity to receive and respond to income withholding orders (IWOs), medical support notices and employment verifications online.

By registering as an electronic employer, you will help Arizona's children receive the support they deserve.

## Electronic Options Features:

- ✓ Easy online self-registration
- ✓ Assign up to ten users with separate login credentials
- ✓ Select which child support notices you would like to receive electronically
- ✓ Register multiple companies under one account
- ✓ Report employee changes and terminations
- ✓ All notices stored in history for 180 days
- ✓ Ability to print only the employee's copy of the document
- ✓ Update your company information online



Register as an e-Employer at [des.az.gov/dcss](https://des.az.gov/dcss)

## Questions?

Join a free 30-minute webinar. Topics covered include:

- ✓ Reporting new hires and terminations
- ✓ Employee Verifications
- ✓ Income Withholding Orders
- ✓ National Medical Support Notices
- ✓ Remitting Payments
- ✓ Reporting Lump Sum Payments



Email [DCSSEmployerCentral@azdes.gov](mailto:DCSSEmployerCentral@azdes.gov) for date and times.

General Questions:

[eemployer@azdes.gov](mailto:eemployer@azdes.gov) or 602-252-4045



DEPARTMENT OF ECONOMIC SECURITY

Your Partner For A Stronger Arizona

# Electronic Options for Employers

## **Electronic Funds Transfer:**

One of the most challenging responsibilities employers face is the accurate deduction and remittance of child support payments for your employees. This offers you the opportunity to submit child support payments electronically.

### **Benefits:**

- ✓ Eliminates the cost of postage
- ✓ Eliminates cost of manually processing checks
- ✓ Reduces delays due to data entry errors
- ✓ Easy to use with existing payroll services

## **E-Employer:**

Employers can receive and respond to income withholding orders, medical support notices, employment verifications and report employee terminations online.

### **Benefits:**

- ✓ No Paper
- ✓ No postage
- ✓ Faster Response

*\*Being an e-Employer is for electronic correspondence only and not for making payments.*

## **e-IWO:**

To improve the efficiency and effectiveness of Income Withholding Orders (IWO), the Federal Office of Child Support Enforcement implemented the electronic exchange. States can send IWO's electronically to employers. In addition, an electronic acknowledgement process enables employers to notify states about the status of an existing IWO.

### **Benefits:**

- ✓ Increase processing efficiency and improve the speed with which payments are made to families
- ✓ Reduce the time frame from IWO preparation to employer processing
- ✓ Provide an ongoing communications link between child support agencies and employers

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