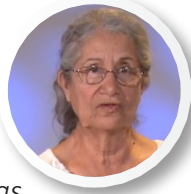


“ We would be lost without this program. We wouldn't know where to go to receive help for Medicare issues. – Marie Vargas



It's going to save you money and it's going to help you pick the right program for you. – Tracey Stewart



If this service were not available, I think that I would have been in worse shape than I am now. – Francine Dent



They make it very easy and simplify the whole process. – Gary Bartle



Before the help that I received here, it was like I was just a ball being thrown around. – Betty Jerry



I was not too adept at navigating the government website, but I had seen SHIP offering this service and I thought, “I think that's the way to go.” – Eloise Dennis”



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Area Agency on Aging, Region One, Inc.

1366 E. Thomas Rd. #108, Phoenix, 85014
(Serving Maricopa County)

Pima Council on Aging (PCOA)

600 S. Country Club, Tucson, 85716
(Serving Pima County)

Northern Arizona Council of Governments (NACOG)

323 N. San Francisco St. Ste. A, Flagstaff, 86001
(Serving Apache, Coconino, Navajo & Yavapai Counties)

Western Arizona Council of Governments (WACOG)

1235 S. Redondo Center Dr., Yuma, 85365
(Serving La Paz, Mohave & Yuma Counties)

Pinal-Gila Council for Senior Citizens (PGCSC)

8969 W. McCartney Road, Casa Grande, 85194
(Serving Pinal & Gila Counties)

SouthEastern Arizona Governments Organization (SEAGO)

300 Collins Rd., Bisbee, 85603
(Serving Cochise, Graham, Greenlee & Santa Cruz Counties)

Inter Tribal Council of Arizona (ITCA)

2214 N. Central Ave., Ste. 100, Phoenix, 85004

Contact Us

Statewide Helpline
1(800) 432-4040
des.az.gov

AAA-1341A PAMPD (1-20)



Local Medicare Help

Trusted, unbiased, one-on-one counseling and assistance.



DEPARTMENT OF ECONOMIC SECURITY

Your Partner For A Stronger Arizona

The national SHIP mission is to empower, educate, and assist Medicare-eligible individuals, their families, and caregivers through objective outreach, counseling, and training to make informed health insurance decisions that optimize access to care and benefits.



Coverage Changes

Considering making coverage changes during Medicare's Open Enrollment Period? Contact your SHIP for one-on-one assistance with reviewing health or prescription drug plan options.

Enrollment

Unsure about Medicare's enrollment and eligibility criteria? Your SHIP will help you understand the guidelines.

Who Pays First

Confused about who pays first, Medicare or another insurance? Your SHIP can explain how Medicare works with supplemental policies, retiree coverage, Medicaid, and other insurers.

What's Covered

Wondering what Medicare does and doesn't cover? Navigating Medicare can be complicated. Your SHIP has answers.

Costs

Worried about the out-of-pocket costs associated with Medicare? Contact your SHIP to find out about assistance programs for which you or your loved one might be eligible.

Appeals

Uncertain of your Medicare rights or the Medicare rights of your loved ones? Contact your SHIP for assistance.