4th Annual World Elder Abuse Awareness Day (WEAAD) Conference

June 13-14, 2022

Department of Economic Security
Your Partner For A Stronger Arizona
Mission: The Arizona Department of Economic Security makes Arizona stronger by helping Arizonans reach their potential through temporary assistance for those in need, and care for the vulnerable.

True North: All Arizonans who qualify receive timely DES services and achieve their potential.

Thank you for your support of DES and all of its partnering organizations that serve aging adults!
Dear Community Partners and Professionals in Aging,

Arizona is one of the best places in the country for aging adults, as represented by the continuing growth of our older population. As our communities’ demographics change, so too must we change and adapt the ways in which we are supporting and protecting older adults.

For the past several years, the World Elder Abuse Awareness Day Conference has brought together organizations, professionals and experts in aging to discuss the ways in which we can better serve and protect older adults so they can continue to age in dignity. I welcome you to the 4th annual conference, where we continue the conversation to help Arizona seniors as they become older, stronger and safer. Here, countless partnerships are represented that together form the network of services that keep vulnerable adults safe and as independent as possible. Only through our collaboration and coordination can we ensure older adults receive the services they need and deserve.

We thank you for your passion and dedication for our aging community, and for your participation in this year’s conference. I know these conversations will be fruitful and empower us to do even more for the health, safety and wellbeing of older adults.

Sincerely,

Michael Wisehart
Director
Arizona Department of Economic Security
June 13:

Registration and Breakfast: 7:30 a.m. to 8:00 a.m.
Room: Fiesta Ballroom and Lobby

Welcome and Opening: 8:00 a.m. to 8:15 a.m.
Room: Fiesta Ballroom
Speakers: Dr. David Coon, Associate Dean of Research Initiatives, Support, and Engagement and Professor in the Edson College of Nursing and Health Innovation, Arizona State University; Molly McCarthy, Assistant Director of the Arizona Department of Economic Security (DES), Division Aging and Adult Services.

Keynote Speaker (VIRTUAL): 8:15 to 9:15 a.m.
Room: Fiesta Ballroom
Susan B. Geffen, Esq., an elderly law attorney, who has advocated for aging residents and their families for more than 30 years.

Break/Visit Exhibitors: 9:15 to 9:45 a.m.
Room: Fiesta Ballroom Lobby

Breakout Session One: 9:45 to 10:45 a.m.

Quality Dementia Care: New Community Support for Persons Living with Dementia and their Care Partners
Room: Coronado
Speaker: Dr. Maribeth Gallagher, DNP, PMHNP-BC, FAAN, director of Hospice of the Valley’s Dementia Program, and a board-certified Psychiatric Nurse Practitioner will talk about how Hospice of the Valley’s new Dementia Care and Education Campus serves residents with dementia, as well as family caregivers, healthcare professionals and anyone impacted by dementia.

Room: Tempe

Speaker: Col. Brenda Dietzman (Ret.), who worked for 28 years in law enforcement and corrections, will talk about pre-traumatic growth and how to develop tools and resources to help make us more resilient. Col. Dietzman is an internationally certified instructor for the International Association of Law Enforcement Standards and Training (IADLEST).

The Vulnerable Adult Protocol

Room: Redrock

Speaker: Kelli Donley Williams, director of human services of Maricopa Association of Governments (MAG), who has worked in public health for the last 20 years, will talk about The Vulnerable Adult Protocol (VAP or Protocol), which has been updated to include a broader scope and more up-to-date practices and procedures to effectively intervene in crimes against vulnerable adults.

Break/Visit Exhibitors: 10:45 to 11:00 a.m.
Room: Fiesta Ballroom Lobby

Breakout Session Two: 11:00 a.m. to 12:00 p.m.

Social Isolation and Loneliness in Older Adults

Room: Coronado

Speaker: Brenda Holt, AARP Associate State Director of Community Outreach and Advocacy will talk about how to help aging adults have meaningful connections despite having to physically distance themselves from others during this COVID-19 pandemic.

Understanding ACEs, Trauma and the Impact on Adult Health Outcomes

Room: Tempe

Speaker: Sandi Cimino, Director of Training and Development for the AZ ACEs Consortium, will talk about the original ACEs Study and how ACEs connect to significant effects on adults' health, including higher rates of suicide, depression and early death.
Connecting Dementia Expertise to Native American Communities

Room: Redrock

Speaker: Nicole Lomay, Senior Outreach Program Manager for the Native American Outreach Program at Banner Alzheimer’s Institute in Phoenix, will provide a general description of American Indian people, their perspective of caregiving and some of the challenges caregivers face when obtaining services and support.

Lunch and Networking: 12:00 to 1:15 p.m.
Take a box lunch, sit where you like indoors or outdoors, and get to know your colleagues in aging!

Breakout Session Three: 1:15 to 2:15 p.m.

Let’s Not Throw the Adult Out with the Bath Water

Room: Coronado

Speaker: Dr. Roderick Logan, Senior Faculty member and Director of Organizational Programs at the Arizona Trauma Institute, will provide an overview of the science of trauma, showing how early childhood development is critical to adults’ health and wellness outcomes.

Grandparents Raising Grandchildren: What They Do For Love

Room: Redrock

Speakers: Patricia Dominguez, director of kinship care services at the non-profit organization Duet, and Lisa McCormick, kinship care services coordinator at Duet, will talk about the issues and concerns surrounding grandparents taking on the roles of caregivers, raising grandchildren and/or other relatives.

Trauma and Trauma-Informed Care: Yoga for First Responders (VIRTUAL)

Room: Tempe

Speaker: Wendy Hummell, a 24-year law enforcement veteran, who retired at the rank of Detective after 21 years of service with the Wichita Police Department, will share tools of mindfulness and resiliency and the importance of exercise, sleep, nutrition and relationships in enhancing their well-being and job performance. Hummell is currently the Health and Wellness Coordinator for the Sedgewick County Sheriff’s Office, and is a yoga instructor.
Break/Visit Exhibitors: 2:15 to 2:30 p.m.
Room: Fiesta Ballroom Lobby

Breakout Session Four: 2:30 to 3:30 p.m.

The Impact of Trauma Exposure on Professionals
Room: Coronado

Speaker: Kirsten R. Lewis, M.Ed., is a probation officer with the Maricopa County Adult Probation Department, adjunct forensic psychology instructor at Glendale Community College, and president of KSL Research, Training & Consultation, LLC. She will talk about simple, realistic techniques to mitigate the negative effects of traumatic stress and improve personal and professional well-being.

The Top 10 Financial Scams of the Elderly
Room: Tempe

Speakers: Mark and Carol Fairall, elder justice advocates and survivors of abuse, will share advice on how to prevent abuse and fraud after Mark was forced into retirement from his job because of a stroke and Carol had to end her restaurant management career when she needed a liver transplant. They discovered elder abuse and neglect in a senior living facility where they lived.

Simple Communication Tips to Manage Behavioral Challenges in Dementia
Room: Redrock

Speaker: Lori Nisson, MSW, LCSW Family & Community Services Director at Banner Alzheimer’s Institute/Banner Sun Health Research Institute, will provide information to professionals, community members, patients and family caregivers on topics related to memory changes, movement disorders and behavioral health issues.

Visit Exhibitors: 3:30 to 4:00 p.m.
June 14:

**Registration and Breakfast:** 7:30 a.m. to 8:00 a.m.  
**Room:** Fiesta Ballroom and Lobby

**Welcome:** 8:00 a.m. to 8:15 a.m.  
**Room:** Fiesta Ballroom

**Speaker:** Dr. David Coon, Associate Dean of Research Initiatives, Support, and Engagement and Professor in the Edson College of Nursing and Health Innovation, Arizona State University.

**Keynote Speaker:** 8:15 to 9:15 a.m.  
**Room:** Fiesta Ballroom

Bob Blancato, president of Matz, Blancato and Associates, and national coordinator of the Elder Justice Coalition.

**Break/Visit Exhibitors:** 9:15 to 9:30 a.m.  
**Room:** Fiesta Ballroom Lobby

**Breakout Session One:** 9:30 to 10:30 a.m.

**Family Caregivers**  
**Room:** Coronado

**Speaker:** Dr. David W. Coon, associate dean of research initiatives, support, and engagement and professor in the Edson College of Nursing and Health Innovation at Arizona State University, will share his expertise on the interventions that focus on culturally diverse groups of mid-life and older adults facing chronic illnesses.

**APS 101**  
**Room:** Redrock

**Speakers:** DES’ Kim Lanker, CPM and Senior Quality Assurance Manager for Adult Protective Services (APS), and Whitney McFall Elliott, RN, BSN, RNC, a Quality Assurance Nurse for APS, will provide a comprehensive look at the APS process, including how APS conducts investigations to protect vulnerable adults.
**Fatal Family Violence and the Dementias (VIRTUAL)**

**Room:** Tempe  

**Speaker:** Neil Websdale, Ph.D., is the Director of the Family Violence Center at Arizona State University and Director of the National Domestic Violence Fatality Review Initiative (NDVFRI). He will talk about his work establishing networks of domestic violence fatality review teams, steering community-informed, intimate partner violence risk assessment initiatives and safety assessment projects, among other work.

**Break/Visit Exhibitors: 10:30 to 10:45 a.m.**  
**Room:** Fiesta Ballroom Lobby

**Breakout Session Two: 10:45 to 11:45 a.m.**

**The Right to High Quality Healthcare (VIRTUAL)**

**Room:** Tempe  

**Speaker:** Bryan Fischer, Communications Lead, is a primary liaison between Livanta and healthcare providers, stakeholders, beneficiaries, and families. He will talk about how patients and families can help to improve the quality of healthcare for all Medicare beneficiaries through the Quality of Care review process.

**Creating Communities of Support in Rural Communities (VIRTUAL)**

**Room:** Coronado  

**Speakers:** Leda Rosenthal, director of growth for Trualta; Laura Jane Ward, relationship manager for Trualta; Carrie Gibbons, Case Manager Coordinator with SouthEastern Arizona Governments Organization (SEAGO) Area Agency on Aging; Karen Enriquez, Family Caregiver Support Program (FCSP) Care Coordinator for SEAGO Area Agency on Aging, will address building support for those who care for their loved ones.

**Patrol Responses: Vulnerable Adult Abuse**

**Room:** Redrock  

**Speaker:** Det. Deb Taylor in the Vulnerable Adult Abuse, Domestic Violence Unit with the Phoenix Police Department, will share her expertise in investigating vulnerable adult abuse cases in the city.
Lunch: Awards and Networking: 11:45 a.m. to 1:15 p.m.
Room: Fiesta Ballroom

Breakout Session Three: 1:15 to 2:15 p.m.

Consumer Scams
Room: Coronado

Speaker: Marle Ethelbah, Community Outreach and Education Coordinator with the Arizona Attorney General’s Office, will share tips on not falling victim to con artists, including details about the most common scams in the state.

Aging and Diversity: What Does “Great Replacement Theory” Mean for a Nation Becoming Majority-Minority and Older: Replacing the Narrative
Room: Tempe

Speaker: Dr. Fernando Torres-Gil, professor of social welfare and public policy at UCLA, an adjunct professor of gerontology at USC and director of the UCLA Center for Policy Research on Aging, will share his research and knowledge.

Living Effectively with Uncertainty: Ambiguous Loss
Room: Redrock

Speaker: Dr. Angela M. Allen has a Doctor of Philosophy (PhD) from Arizona State University College of Nursing and Healthcare Innovation, a Master of Education/Educational Specialists (EdS), a Master of Arts in Teaching (MAT) and a Bachelor of Science in Nursing (BSN). Allen, who also is a Certified Rehabilitation Registered Nurse with a specialization in research, will talk about the concept of ambiguous loss, how it differs from traditional loss and grief and how to obtain new strategies toward increasing tolerance for ambiguity and change

Closing: 2:15 to 2:30 p.m.
Room: Fiesta Ballroom

Speakers: Dr. David Coon, Associate Dean of Research Initiatives, Support, and Engagement and Professor in the Edson College of Nursing and Health Innovation, Arizona State University; Rebecca Clayton, Deputy Assistant Director of the Arizona Department of Economic Security (DES) Division of Aging and Adult Services.
EXHIBITORS

AARP (June 13 Only)

Arizona Abuse in Later Life Grant (Maricopa County)

Arizona Caregiver Coalition

AZ ACES Consortium (June 13 Only)

Arizona Coalition to End Sexual and Domestic Violence

Arizona Commission for the Deaf and the Hard of Hearing

Banner Research

Bill Simplicity

Duet (June 14 Only)

Foundation for Senior Living

Hospice of the Valley
EXHIBITORS

Arizona Department of Economic Security:

Division of Developmental Disabilities

Adult Protective Services (APS)

Aging Services/Senior Medicare Patrol

Department of Community Assistance and Development

Office of Tribal Relations
Equal Opportunity Employer / Program • Auxiliary aids and services are available upon request to individuals with disabilities • To request this document in alternative format or for further information about this policy, contact the Division of Aging and Adult Services at 602-542-4446; TTY/TDD Services 7-1-1.