

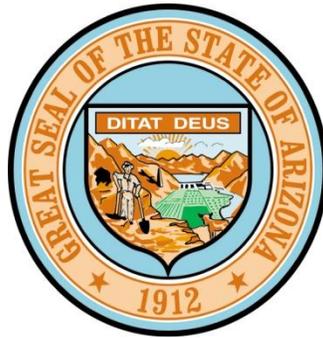


Version 1.0

Department of Economic Security

Subject: User Guide

Arizona Department of Economic Security
Arizona Early Intervention Program (AzEIP)



I-TEAMS User Manual

Contractors

Version 1.0



DEPARTMENT OF ECONOMIC SECURITY
Your Partner For A Stronger Arizona



Version 1.0

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1. Introduction:

I-TEAMS (*Infant-Toddler Electronic Administration and Monitoring System*) is a web-based application which allows DES/AzeIP as well as its contractors and partner agencies, including the Arizona State Schools for the Deaf and the Blind, the DES/Division of Developmental Disabilities (DDD), Raising Special Kids, and Northern Arizona University/Institute for Human Development (AzEIP TAMS) to record and view information in an easy and efficient manner.

1.1. Information Recorded and Accessed in I-TEAMS

- a. Organization and Contract related information
 1. Add their personnel to I-TEAMS
 2. Assign personnel to contract regions and to roles; remove or change personnel as needed
 3. Record Professional Provider's information to Professional Registry
 4. Create and submit invoices to DES/AzeIP based on services provided under their contracts (Billing)
 5. Create/Manage Banner messages for their Team members and Personnel

- b. Child related information:
 1. Enter/View Referral Information of a child
 2. Record/View Child Demographics information
 3. Record/View Insurance Information for a child
 4. Enter/View Eligibility decision and reason
 5. Create and update IFSPs for a child
 6. Assign and Change Team members for a child
 7. Enter/View Service Delivery information
 8. Record/View Transfer, Transition and Exit information for a child
 9. Record/View Child Entry/Exit Indicator Summary information

1.2. User Roles and Access to I-TEAMS

Access to I-TEAMS is determined by the roles assigned to the employee, including contractors and their subcontractors. Roles are assigned by the DES/AzeIP Contract Admin, Contract Admin, DDD Admin and ASDB Admin. There are three levels of access:

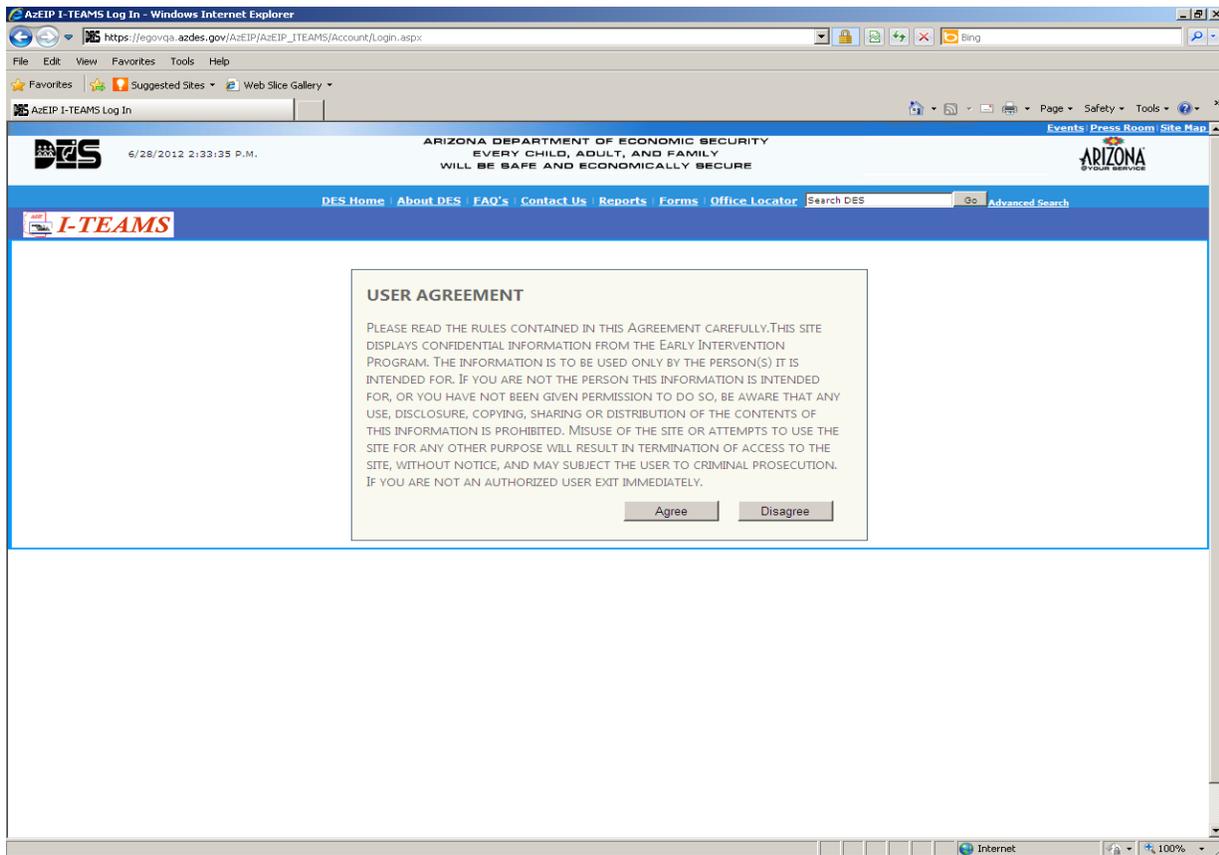
- a. Read access- able to view, but not enter or edit, information
- b. Write Access- able to enter and edit information
- c. Read and Write Access- able to read, enter and edit



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2. AzEIP Webpage Navigation:

To access the application, navigate to AzEIP login page using your Internet Explorer browser (Internet Explorer - 9 is recommended) or Firefox Mozilla. User will be provided the link to I-TEAMS from their administrators. In order to advance, select “Agree” button.





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3. Register:

Select Register tab or hyperlink from login page to get empty registration form. All fields are required for registration. All AzEIP contractors, ASDB, NAU and Raising Special Kids will need to register their user name first which will be provided by Administrators

- **Note:** Passwords must be at least 8 characters long, consist of only letters and numbers, and must have at least one UPPERCASE LETTER, lowercase letter, and 1 number.

Steps to register:

- Enter your **User Name**, press on tab or click on another text field, it will auto populate user first name and last name. *
- Enter **password**, re-enter password on **confirm password** field to confirm. *
- Enter **e-mail**. *
- Select the **Security Question** and enter relevant answer. *Remember to save your security answers that can be used to manage or change password in future.* *
- Then, click on **Create User** button to register. *
- *Confirmation message appears at the bottom of the page*
- User will get the verification message at the bottom of the page, **“User has been registered. Click on the Log In above to Log into AzEIP I-TEAMS”**
- Select **Login tab** to go to login page.
- Enter your user name, password, and click on login button to go to home page of I-TEAMS. *(Enter user name, password and click on button)*



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Screen Display for Register Screen:

Log In

REGISTER ACCOUNT

Use the form below to register for a new account. You should already have been assigned an I-TEAM user name.
Passwords are required to be a minimum of 8 characters in length.
Passwords must have at least one UPPERCASE LETTER, lowercase letter, and 1 number.
Answers to security questions are not case-sensitive.

Account Information

User Name:

First Name:

Last Name:

Password:

Confirm Password:

E-mail:

Security Question 1: ▼

Security Answer 1:

Security Question 2: ▼

Security Answer 2:

User has been successfully registered.
Click on the Log In button above to log into AzEIP I-TEAMS.

User has been registered. Click on the Log In above to Log into AzEIP I-TEAMS.



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4. Log in:

Select **Agree** button from user agreement window, login page will appear. If Disagree is selected, button will direct the user to the DES home page.

Steps to login:

- Enter your **Username**.
- Enter your **Password**.
- Then, click on the **Log In** button.

The screenshot shows a web browser window titled "AzEIP I-TEAMS Log In - Windows Internet Explorer". The address bar contains the URL "https://egovqa.azdes.gov/AzEIP/AzEIP_I-TEAMS/Account/Login.aspx". The page header includes the DES logo, the date "6/28/2012 2:35:37 P.M.", and the mission statement "ARIZONA DEPARTMENT OF ECONOMIC SECURITY EVERY CHILD, ADULT, AND FAMILY WILL BE SAFE AND ECONOMICALLY SECURE". Below the header is a navigation menu with links like "DES Home", "About DES", "FAQ's", "Contact Us", "Reports", "Forms", "Office Locator", and a search bar. The main content area features a "LOG IN" form with fields for "Username" and "Password", and a "Log In" button. There are also tabs for "Register" and "Manage Password".



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5. Manage the Password:

Log In page also has the option to manage password which will allow users to change and manage their password.

- **Note:** *If user attempts to login with invalid password more than three times and locks the user account, user has to go to the login page and select manage password tab to reset password.*

Steps to manage password:

- Click on **Manage Password**.
- Enter your **username** and click on **Submit** button.
- *Window will display security questions selected at the time of registration Answer the security questions.*
- Click on **Reset Password** button.
- **Temporary Password** will appear in new screen.
- Copy the **Temporary Password**.
- **Note:** *To change password, click on manage password tab and click on change password tab to change password.*
- Select **Change Password** tab.
- Paste or enter the temporary password in **Old Password** field.
- Enter **New Password**.
- Enter **Confirm New Password**.
- Click on **Change Password**.
- Verification message will appear on the screen "**Your password has been changed successfully**"



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5.1. Screen display of Manage Password:

Log In Change Password

MANAGE YOUR PASSWORD

Forgot Password or Account Has Been Locked

Please enter your username:

Enter your username and Click **Submit**

Log In Change Password

MANAGE YOUR PASSWORD

Forgot Password or Account Has Been Locked

Please enter your username:

What is the country of your ultimate dream vacation?

What was the color of your first car?



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Log In Change Password

MANAGE YOUR PASSWORD

Forgot Password or Account Has Been Locked

Please enter your username:

What is the country of your ultimate dream vacation?

What was the color of your first car?

Your temporary password is:

Temporary Password

Please copy Your temporary password and select the Change Password button to reset your password by entering Your temporary password as your Old Password



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Log In

CHANGE PASSWORD

Use the form below to change your password.

New passwords are required to be a minimum of 8 characters in length. Additionally, Passwords must have at least one UPPERCASE LETTER, lowercase letter, and 1 number.

Change Your Password

Enter Your User Name:

Old Password:

New Password:

Confirm New Password:

Cancel

Change Password



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Log In

CHANGE PASSWORD SUCCESS

Your password has been changed successfully.

Use the Navigation Link above to the Login Page and Log into AzEIP I-TEAMS.



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6. Home Page:

- **Note:** Wherever I-Teams throw a System error, a message will appear saying “Please save this LOG-ID for reference when communicating with the Help Desk”

User will only see children that have been assigned to him/her and list can be sorted out in ascending or descending order.

- **Note:** User is logged in as Contract Admin; all the actors will have different roles and access accordingly.

The screenshot shows the I-TEAMS web application interface. At the top, there is a header with the DES logo, the date and time '2/27/13 1:25:50 P.M.', the department name 'ARIZONA DEPARTMENT OF ECONOMIC SECURITY', and the slogan 'EVERY CHILD, ADULT, AND FAMILY WILL BE SAFE AND ECONOMICALLY SECURE'. There are also links for 'Events', 'Press Room', and 'Site Map'. Below the header is a navigation bar with 'DES Home', 'About DES', 'FAQ's', 'Contact Us', 'Reports', and 'Forms'. A search bar is present with 'Search DES' and 'Go' buttons, along with a link to 'Advanced Search'. The user is logged in as 'Dilpre Kaur' and has a 'Log Out' link.

The left sidebar contains a navigation menu with the following categories:

- Home Page
- Banners
 - Add New Contractor Banner
 - Manage Contractor Banners
- Contracts
 - Manage Contracts
- Employees
 - Add Employee / Assign Roles
 - Manage Employee / Roles
 - Manage Employee Profile
- Professional Providers
 - Manage Professional Provider
- Organizations
 - Manage Organizations
- Referral
 - Search for Referral Match
 - Manage Referral
- Child
 - Locate Child
- Billing
 - Invoice
- Logout

The main content area displays a table of alert messages:

| Select | Alert Message | Due Date | Employee Name | Action |
|--------|---|------------|---------------------------|--------|
| Select | Transfer notification - transferred to user | 02/25/2013 | NavajoNation NavajoNation | (None) |

Below the table, it states 'No Children Found'.



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7. Banners:

Banners are the text messages that are displayed in the application’s home page for contractors and/ or subcontractors. Banner messages can be displayed for all or specific regions. Contractor banner message will display above the children table on home page.

- **Note:** Contractor Banners can be created or removed by AzEIP Admin or Contract Admin.

The screenshot shows a sidebar menu on the left with the following items: Home Page, Banners (highlighted with a red circle), Add New Contractor Banner, Manage Contractor Banners, Contracts, Manage Contracts, Employees, Add Employee / Assign Roles, Manage Employee / Roles, Manage Employee Profile, Professional Providers, Manage Professional Provider, Organizations, Manage Organizations, Referral, Search for Referral Match, Manage Referral, Child, Locate Child, Billing, Invoice, and Logout.

The main content area displays a table of banner messages:

| Select | Alert Message | Due Date | Employee Name | Action |
|------------------------|---|------------|------------------------------|--------|
| Select | Transfer notification - transferred to user | 02/25/2013 | NavajoNation NavajoNation | (None) |

Below the table, there is a header for a children table:

| Last Name | First Name | Date of Birth | Gender | Status | Status Date |
|-------------------|------------|---------------|--------|--------|-------------|
| No Children Found | | | | | |



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7.1. Add New Contractor Banner:

Using Add New Contractor Banner option user can create banner for their contractor and/or subcontractor employees for all or selected regions.

Home Page > Banners > Manage Contractor Banners

Add Contractor Banner

| | |
|--|--|
| Message | <div style="border: 1px solid gray; padding: 5px;">Sample Banner</div> <div style="border: 1px solid gray; padding: 2px;">2027 characters left</div> |
| Start Date (mm/dd/yyyy) | 02/27/2013 |
| Effective Date (mm/dd/yyyy) | 02/27/2013 |
| End Date (mm/dd/yyyy) | 03/09/2013 |
| Regions | <input type="checkbox"/> 3c Coconino <input checked="" type="checkbox"/> 7 Navajo Nation Select All Clear All |
| Add Cancel | |

a. Message:

Message can be entered up to 2040 alphanumeric characters inside the message text box. This box automatically calculates the left over characters.

b. Start Date:

This section contains the date when the banner is first created by user. It will be shown as Posted Date on home page, until user makes any changes. This field may be populated by using the calendar icon or user can type in using text box. User is required to enter the Start date.

- o **Note:** User requires entering the start date not less than current date.



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c. Effective Date:

The effective date is the date when banner will start displaying on selective user's home page. This field may be populated by using the calendar icon or user can type in using text box

d. End Date:

The End Date specifies the date when the message will stop displaying on the Home Page. This field may be populated by using the calendar icon or user can type in using text box.

- **Note:** *User requires entering the end date not less than start date.*

e. Regions:

As displayed in above sample, user has the list of regions that are assigned to this employee. Select at least one region from the list where message is going to be displayed.

f. Steps to Add New Contractor Banner:

- Enter Message in **Message** text box.
- Select **Start Date**, **Effective Date**, & **End Date** using text box or calendar icon.
- Select **Regions** using the selection box or select all buttons.
- Click on **Add** button to add.
- Confirmation message will display on page "**Banner has been successfully posted**"



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g. Screen Display of Contract Message on Home Page:

| Contractor Message | | Posted Date | Effective Date | | |
|--------------------|---|---------------|------------------------------|--------|-------------|
| Sample Banner | | 02/27/2013 | 02/27/2013 | | |
| Select | Alert Message | Due Date | Employee Name | Action | |
| Select | Transfer notification - transferred to user | 02/25/2013 | NavajoNation NavajoNation | (None) | |
| Last Name | First Name | Date of Birth | Gender | Status | Status Date |

No Children Found



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7.2. Manage Contractor Banner:

DES AzEIP App Admin & Contractor Administrators can make changes in banners using Manage Contract Banner. System will save the modifications with user information and date.

Home Page > Banners > Manage Contractor Banners

Manage Contractor Banners

Start Date: End Date:

| Select | Message | Start Date | Effective Date | End Date | Modified By | Modified Date |
|------------------------|---|------------|----------------|------------|-------------------|---------------|
| Select | n/a | 06/29/2012 | 07/28/2012 | 09/07/2012 | Dilpreet Kaur | 06/21/2012 |
| Select | New Banner for 1a from ContrAdmin23 | 07/05/2012 | 07/05/2012 | 08/31/2012 | Contract Admin 23 | 07/05/2012 |
| Select | New ASDB All 5 regions banner from ASDB Admin. | 07/05/2012 | 07/05/2012 | 08/31/2012 | ASDB Admin | 07/05/2012 |
| Select | New Contractor Banner for 1a created by ContrAdmin | 07/05/2012 | 07/05/2012 | 08/31/2012 | Contractor Admin | 07/05/2012 |
| Select | This is a new contractor banner for Milemarkers for Maricopa 1d | 07/05/2012 | 07/16/2012 | 07/31/2012 | Jack Johnson | 07/05/2012 |
| Select | This is a new banner for ASDB regions | 07/05/2012 | 07/09/2012 | 07/19/2012 | ASDB Admin | 07/05/2012 |

[Add New Contractor Banner](#)

a. Start Date:

User must enter the start date using calendar icon or text box to view contract banner started from that particular date.

b. End Date:

User must enter the end date using calendar icon or text box to view contract banner within that date.



c. Steps to Manage Contractor Banners:

- Enter **Start Date** using calendar icon or text box.
- Enter **End Date** using calendar icon or text box.
- Select **Search** button to search for banner.
- *Messages will appear on page.* Select **Select** hyperlink to view message in detail.
- Select **Edit** button to make modification.
- Select **Update** button after modification to save changes.

d. Screen Display of Contract Message on Home Page:

| Contractor Message | Posted Date | Effective Date |
|-------------------------------------|-------------|----------------|
| This is a new contractor banner. | 06/01/2012 | 07/01/2012 |
| New Banner for 1a from ContrAdmin23 | 07/05/2012 | 07/05/2012 |

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8. Contracts:

Contract is a program where an organization and employee have the agreement with the AzEIP based on their regions. Contractor Administrators will have Read only access to his/her contracts.

- o **Note:** One organization can have only one contract whereas one employee can have multiple contracts.

The screenshot shows a web application interface. On the left is a sidebar menu with the following items: Home Page, Banners (Add New Contractor Banner, Manage Contractor Banners), **Contracts** (Manage Contracts), Employees (Add Employee / Assign Roles, Manage Employee / Roles, Manage Employee Profile), Professional Providers (Manage Professional Provider), Organizations (Manage Organizations), Referral (Search for Referral Match, Manage Referral), Child (Locate Child), Billing (Invoice), and Logout. The 'Contracts' menu item is circled in red. The main content area displays a table with the following data:

| Select | Alert Message | Due Date | Employee Name | Action |
|--------|---|------------|------------------------------|--------|
| Select | Transfer notification - transferred to user | 02/25/2013 | NavajoNation NavajoNation | (None) |

Below the table, there is another header with columns: Last Name, First Name, Date of Birth, Gender, Status, Status Date. Below this header, the text "No Children Found" is displayed.



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8.1. Manage Contract:

Contractor Administrators will have Read Only access to their own contracts, no modification can be made to their own contract. In order to make any changes DES AzEIP App Admin would be able to modify any information. Manage Contract can be selected using left hand menu.

Home Page > Contracts > Manage Contracts

Manage Contract Information

Contract Name

| Select | Contract Name | Organization Name | Federal Tax ID | FMCS Contract Number | Current Contract Expiration Date | Amended Expiration Date | Liability Insurance End Date |
|------------------------|--|------------------------------------|----------------|----------------------|----------------------------------|-------------------------|------------------------------|
| Select | Northland Rural Therapy Associates 3c Coconino | Northland Rural Therapy Associates | 861105135 | E1000064 | 11/30/2012 | 05/31/2013 | |
| Select | The Navajo Nation 7 Navajo Nation | The Navajo Nation | 860092335 | E1111791 | 06/30/2015 | | |

o **Note:** Select the Select hyperlink to go to detail information page. All the entered information for the contract will be displayed on the page. (Contract detail page can't be displayed due to security reason)

- a. Contract Name
- b. Organization Name
- c. Regions
- d. Agency
- e. Federal Tax ID
- f. DES Contract Number
- g. FMCS Contract Number
- h. Original Contract Beginning Date
- i. Current Contract Expiration Date
- j. Maximum End Date: (required)
- k. Amended Expiration Date
- l. Liability Insurance End Date
- m. Central Registry Complete Date
- n. Contract Contact First Name



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- o. Contract Contact Last Name
- p. Contract Contact Email
- q. Contract Contact Phone
- r. Competitive
- s. Competitive Solicitation #
- t. Comp. Issue Date
- u. Comp. Award Date
- v. Regions



9. Employees:

Administrator will have the access to add an employee into the application, assign their roles, and add to the contracts. And make changes to the employee information if needed as well as profile.

The screenshot shows a web application interface. On the left is a sidebar menu with the following items: Home Page, Banners (Add New Contractor Banner, Manage Contractor Banners), Contracts (Manage Contracts), **Employees** (Add Employee / Assign Roles, Manage Employee / Roles, Manage Employee Profile), Professional Providers (Manage Professional Provider), Organizations (Manage Organizations), Referral (Search for Referral Match, Manage Referral), Child (Locate Child), Billing (Invoice), and Logout. The 'Employees' section is circled in red. The main content area displays a table with the following data:

| Select | Alert Message | Due Date | Employee Name | Action |
|--------|---|------------|------------------------------|--------|
| Select | Transfer notification - transferred to user | 02/25/2013 | NavajoNation NavajoNation | (None) |

Below the table, there is another header with columns: Last Name, First Name, Date of Birth, Gender, Status, Status Date. Below this header, the text "No Children Found" is displayed.

9.1. Add Employee / Assign Roles:

Using add employee option user can add employees, assign roles (service coordinator, professional provider, Admin), and add contracts to the employees. This section is to add contractors (non-des employees) into the application.



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Home Page > Employees > Manage Employee / Roles

Add Employee

| | | | | | | | | | | | | | | | | | | | | | | |
|--|--|---|-------------------------------------|-------------------------------------|--|--|--|----------------------------------|---|------------------------------------|--|---|--------------------------------------|---------------------------------------|---|---|--|-----------------------------------|--|-------------------------------------|--|--|
| Employee Login ID | <input type="text" value="TestEmp"/> | | | | | | | | | | | | | | | | | | | | | |
| Title | Dr. <input type="button" value="v"/> | | | | | | | | | | | | | | | | | | | | | |
| First Name | <input type="text" value="Test"/> | | | | | | | | | | | | | | | | | | | | | |
| Last Name | <input type="text" value="Employee"/> | | | | | | | | | | | | | | | | | | | | | |
| Suffix | ----- <input type="button" value="v"/> | | | | | | | | | | | | | | | | | | | | | |
| Job Title | <input type="text" value="Service Coordinator"/> | | | | | | | | | | | | | | | | | | | | | |
| Employee Fax | <input type="text"/> | | | | | | | | | | | | | | | | | | | | | |
| Central Registry Completed Status | Completed <input type="button" value="v"/> | | | | | | | | | | | | | | | | | | | | | |
| Date Central Registry Completed | 02/25/2013 <input type="button" value="calendar"/> | | | | | | | | | | | | | | | | | | | | | |
| Roles | <table border="1"> <tr> <td><input type="checkbox"/> Referral</td> <td><input type="checkbox"/> Contractor</td> <td><input type="checkbox"/> DDDFinance</td> </tr> <tr> <td><input type="checkbox"/> DataEntryExpanded</td> <td><input type="checkbox"/> ContractAdmin</td> <td><input type="checkbox"/> DDDServiceCoordinator</td> </tr> <tr> <td><input type="checkbox"/> Finance</td> <td><input type="checkbox"/> DESAzEIPAdminContracts</td> <td><input type="checkbox"/> ASDBAdmin</td> </tr> <tr> <td><input checked="" type="checkbox"/> ServiceCoordinator</td> <td><input type="checkbox"/> DESAzEIPAdminFinance</td> <td><input type="checkbox"/> ASDBFinance</td> </tr> <tr> <td><input type="checkbox"/> ProfProvider</td> <td><input type="checkbox"/> DESAzEIPAdminMonitor</td> <td><input type="checkbox"/> ASDBServiceCoordinator</td> </tr> <tr> <td><input type="checkbox"/> MonitorAndTACContractor</td> <td><input type="checkbox"/> DDDAdmin</td> <td><input type="checkbox"/> DESAzEIPAdmin</td> </tr> <tr> <td><input type="checkbox"/> Supervisor</td> <td></td> <td></td> </tr> </table> | <input type="checkbox"/> Referral | <input type="checkbox"/> Contractor | <input type="checkbox"/> DDDFinance | <input type="checkbox"/> DataEntryExpanded | <input type="checkbox"/> ContractAdmin | <input type="checkbox"/> DDDServiceCoordinator | <input type="checkbox"/> Finance | <input type="checkbox"/> DESAzEIPAdminContracts | <input type="checkbox"/> ASDBAdmin | <input checked="" type="checkbox"/> ServiceCoordinator | <input type="checkbox"/> DESAzEIPAdminFinance | <input type="checkbox"/> ASDBFinance | <input type="checkbox"/> ProfProvider | <input type="checkbox"/> DESAzEIPAdminMonitor | <input type="checkbox"/> ASDBServiceCoordinator | <input type="checkbox"/> MonitorAndTACContractor | <input type="checkbox"/> DDDAdmin | <input type="checkbox"/> DESAzEIPAdmin | <input type="checkbox"/> Supervisor | | |
| <input type="checkbox"/> Referral | <input type="checkbox"/> Contractor | <input type="checkbox"/> DDDFinance | | | | | | | | | | | | | | | | | | | | |
| <input type="checkbox"/> DataEntryExpanded | <input type="checkbox"/> ContractAdmin | <input type="checkbox"/> DDDServiceCoordinator | | | | | | | | | | | | | | | | | | | | |
| <input type="checkbox"/> Finance | <input type="checkbox"/> DESAzEIPAdminContracts | <input type="checkbox"/> ASDBAdmin | | | | | | | | | | | | | | | | | | | | |
| <input checked="" type="checkbox"/> ServiceCoordinator | <input type="checkbox"/> DESAzEIPAdminFinance | <input type="checkbox"/> ASDBFinance | | | | | | | | | | | | | | | | | | | | |
| <input type="checkbox"/> ProfProvider | <input type="checkbox"/> DESAzEIPAdminMonitor | <input type="checkbox"/> ASDBServiceCoordinator | | | | | | | | | | | | | | | | | | | | |
| <input type="checkbox"/> MonitorAndTACContractor | <input type="checkbox"/> DDDAdmin | <input type="checkbox"/> DESAzEIPAdmin | | | | | | | | | | | | | | | | | | | | |
| <input type="checkbox"/> Supervisor | | | | | | | | | | | | | | | | | | | | | | |
| Select All Roles Clear All Roles | | | | | | | | | | | | | | | | | | | | | | |
| Add Cancel | | | | | | | | | | | | | | | | | | | | | | |

You may associate this Employee to Contracts after adding (creating) the Employee.

a. Employee Login ID:

AzEIP Admin or Contract Admin must enter employee login id using the text field.

- o Note: Employee Login ID can only be characters, if user selects symbols; employee will not be able to register their login ID.

b. Title:

Title can be selected between Dr., Mr., Ms. using drop down list.

c. First Name:

User must enter employee's valid first name using text box.

d. Last Name:



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User must enter employee's valid last name using text box.

e. Suffix:

User has given the option from drop down list to select one suffix for employee.

f. Employee Fax:

Employee Fax can be provided using text box.

g. Central Registry Completed Status:

User can select between completed or not completed registry information using drop down list.

h. Date Central Registry Completed:

User must enter date using calendar icon or text box when central registry completed is selected, Date Central Registry Completed will be enabled to enter dates.

i. Roles:

Roles can be selected from check box table for employee. User has the optional buttons to select all and clear all roles.

- **Note:** One employee can be assigned multiple roles.
- **Note:** It doesn't include the role DES AzEIP Admin. If user wants to assign that role, add the employee from DES Employee located on the left hand menu.

| | | |
|--|---|---|
| <input type="checkbox"/> Referral | <input type="checkbox"/> Supervisor | <input type="checkbox"/> DDDAdmin |
| <input type="checkbox"/> DataEntryExpanded | <input type="checkbox"/> Contractor | <input type="checkbox"/> DDDFinance |
| <input type="checkbox"/> Finance | <input type="checkbox"/> ContractAdmin | <input type="checkbox"/> DDDServiceCoordinator |
| <input type="checkbox"/> ServiceCoordinator | <input type="checkbox"/> DESAzEIPAdminContracts | <input type="checkbox"/> ASDBAdmin |
| <input type="checkbox"/> ProfProvider | <input type="checkbox"/> DESAzEIPAdminFinance | <input type="checkbox"/> ASDBFinance |
| <input type="checkbox"/> MonitorAndTACContractor | <input type="checkbox"/> DESAzEIPAdminMonitor | <input type="checkbox"/> ASDBServiceCoordinator |



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j. Steps to Add Employee:

- Enter appropriate login Id for **Employee Login ID** using text box. *User can only enter letters.*
- Select **Title** using drop down selection between Dr., Mr., Ms.
- Enter employee's **First Name**
- Enter employee's **Last Name**.
- Select **Suffix** using drop down list selection between II, III, IV, Jr., Sr.
- Enter **Job Title**.
- Enter **DES User Fax** number if provided.
- Select **Central Registry Completed Status** using drop down option.
- If Completed is selected from the upper list, **Enter Date Central Registry Completed** using text box or calendar icon.
- Select **Roles** from the list of roles provided. User may select multiple roles for employee as well.
User has the option to select all roles and clear all roles.
- Click on **Add** button to add and save.
After adding the employee information user may assign contract(s).

k. Contracts Name:

User has given the option to select contract for employee at bottom of the page of employee

- **Note:** *User can select multiple contracts for one employee.*
- **Note:** *Cannot Add a Record with this Start Date as it will produce Active Contract Assignment Date Overlap.*
-

Employee has been added successfully.
Select the Contract(s) to be assigned below.

| Contract Name | Employee Start Date | Employee End Date |
|---|-------------------------------|-------------------------------|
| Add <input type="text" value="---Please Select Item---"/> | <input type="text" value=""/> | <input type="text" value=""/> |

l. Employee Start Date:



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User must enter employee start date using calendar icon or text box

m. Employee End Date:

User may enter employee end date using calendar icon or text box if there is any.

n. Steps to Assign New Employee to Contract:

- Select **Contract Name** for the Employee using drop down list.
- Enter **Employee Start Date** using text box or calendar icon for date.
- Enter **Employee End Date** using text box or use calendar icon for date.
- Click on **Add** button to add contract for employee.



9.2. Manage Employee / Roles

Administrators have the ability to modify employee role through manage employee / roles. The table shows the list of all the active employees. Employee information may be entered manually using the text box or using the select button from the list.

- **Note:** It keeps the history of user who had modified information with the date.

Home Page > Employees > Manage Employee / Roles

Manage Employee Information

First Name Last Name

| Select | Member Login ID | Employee First Name | Employee Last Name | JobTitle | Modified By | Modified Date |
|------------------------|-----------------|---------------------|--------------------|---------------------|---------------|---------------|
| Select | TestEmp | Test | Employee | Service Coordinator | Dilpreet Kaur | 03/01/2013 |

[Add New Employee](#)

- **Note:** Select the Select hyperlink to go to detail information page. All the entered information for the employee will be displayed on the page.



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Home Page > Employees > Manage Employee / Roles

Manage Employee Information

| | |
|-----------------------------------|--|
| Employee Login ID | TestEmp |
| Title | Dr. |
| First Name | Test |
| Last Name | Employee |
| Suffix | ----- |
| Job Title | Service Coordinator |
| Employee Fax | |
| Central Registry Completed Status | Completed <input type="button" value="v"/> |
| Date Central Registry Completed | 02/25/2013 |
| Modified By | Dilpreet Kaur |
| Modified Date | 03/01/2013 |
| Roles | <input checked="" type="checkbox"/> ServiceCoordinator |

[Edit](#) [Cancel](#)

| Contract Name | Employee Start Date | Employee End Date |
|--|-------------------------------|-------------------------------|
| Edit Remove UCP of Central AZ Northwest Maricopa | 02/27/2013 | |
| Add <input type="text" value="---Please Select Item---"/> | <input type="text" value=""/> | <input type="text" value=""/> |

a. Steps to Manage Employee / Roles:

- Click on **Select** button to view employee information in detail. *User may manually enter information using text boxes.*
- Click on **Edit** button to make changes.
- Click on **Update** button to save the modified information.
User can also make changes to the contract at the bottom of the page using Edit button.



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b. Steps to Manage Contract Name:

User may also edit the Contract Name for employee using Edit/ Add button. Multiple Contracts can be assigned to one employee.

- User can click on **Edit** button to edit contract name, employee start / end date.
New contract can be assigned using the Add button.
- Click on **Update** button to save changes.



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9.3. Manage Employee Profile:

Changes in employee profile can be made using manage employee profile option from left hand menu. The table shows the list of all the active employees Employee information may be entered manually using the text box or using the select button from the list. Address can be added using address option at the bottom of the page.

Note: It keeps the history of user who had modified information with the date

Home Page > Employees > Manage Employee Profile

Manage Employee Profile Information

First Name Last Name

| Select | Member Login ID | Employee First Name | Employee Last Name | Modified By | Modified Date |
|------------------------|-----------------|---------------------|--------------------|---------------|---------------|
| Select | TestEmp | Test | Employee | Dilpreet Kaur | 03/01/2013 |

- o **Note:** Select the Select hyperlink to go to detail information page. All the entered information for the employee will be displayed on the page.

Home Page > Employees > Manage Employee Profile

Manage Employee Profile Information

| | |
|-----------------------------------|---------------------|
| Employee Login ID | TestEmp |
| First Name | Test |
| Last Name | Employee |
| Employee Fax | |
| Central Registry Completed Status | Completed |
| Date Central Registry Completed | 02/25/2013 |
| Job Title | Service Coordinator |
| Modified By | Dilpreet Kaur |
| Modified Date | 03/01/2013 |

[Edit](#) [Cancel](#)

| Address Line One | Address Line Two | City | State | Zip Code | Address Type | Verified | Is ACP |
|---------------------|----------------------|----------------------|-------|----------------------|----------------------|--------------------------|---------------------------------|
| Add | <input type="text"/> | <input type="text"/> | AZ | <input type="text"/> | <input type="text"/> | <input type="checkbox"/> | <input type="checkbox"/> Is ACP |
| Phone Number (s) | Extension | Phone Type | | | | | |
| Add | <input type="text"/> | <input type="text"/> | | | | | |
| Email Address (s) | Email Content | Email Type | | | | | |
| Add | <input type="text"/> | <input type="text"/> | | | | | |



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a. Steps to Manage Employee Profile Information:

- Click on **Edit** button to edit employee profile.
- Update the information using text box.
- Click on **Update** button to update the information on profile.
- User can always cancel the update by using Cancel button.

b. Steps to Update Address for Employee:

- Enter the address using address text box for Address Line one and Address Line Two.
- Enter City using text box.
- Select State using drop down box.
- Enter zip code.
- Select Address Type from the drop down between Home, business, mailing, and billing.
- User may also select Is ACP for employee address confidentiality
- User may enter Phone Number with extension using text box.
- Click on Add button to save information.



11. Organizations:

Organization is a vendor name created by DES AzEIP App Admin only. DES AzEIP App Admin is the only person who has the access to this page.

| Select | Alert Message | Due Date | Employee Name | Action |
|--------|---|------------|------------------------------|--------|
| Select | Transfer notification - transferred to user | 02/25/2013 | NavajoNation NavajoNation | (None) |

| Last Name | First Name | Date of Birth | Gender | Status | Status Date |
|-------------------|------------|---------------|--------|--------|-------------|
| No Children Found | | | | | |

11.1. Manage Organizations:

Contract Administrators will have Read Only access to manage organization page. If any change is required in organization page DES AzEIP App Admin is the only one can make the modification to the organization.



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Home Page > Organizations > Manage Organizations

Manage Organizations

Organization Name First Name Last Name

| Select | Organization Name | Organization Contact | ContractRegions | Active |
|------------------------|------------------------------------|----------------------|------------------|--------|
| Select | Northland Rural Therapy Associates | Shonnon Cosner | 3c Coconino, | Yes |
| Select | The Navajo Nation | Paula Seanez | 7 Navajo Nation, | Yes |

a. Organization Name:

Using organization name field user can search for organization that is contracted to him/her.

b. First Name:

Enter first name of organization contact to search using text field.

c. Last Name:

Enter last name of organization contact to search using text field.

d. Steps to Manage Organization:

- Enter one field to search for organization.
- Select **Select** hyperlink to view organization information in detail.
Address can be entered using address table at the bottom of the page.



12. Professional Providers:

Professional Providers include: service coordinators (whether AzEIP contractors, DDD service/support coordinators or ASDB service coordinators), occupational therapists, physical therapists, speech-language pathologists, social workers, psychologists, teachers of the deaf and hard of hearing, and teachers of the visually impaired. Professional Providers will have access to the child records that are assigned to them. A contract administrator assigns a Professional Provider to a contract on the Add/Manage employee page.

A Professional Provider must register themselves into I-TEAMS just like other users of I-TEAMS to create a password. After registering, a Professional Provider logs in and completes their professional provider profile. This is done by clicking on the ‘Manage Professional Provider’ link on the left-hand navigation bar.

Home Page > Professional Providers > Manage Professional Provider

Add Professional Provider Information

[Profile](#)

Professional Provider Profile

| | |
|-------------------------------------|---|
| Registration Date | |
| First Name | <input type="text" value="Professional"/> |
| Middle Initial | <input type="text"/> |
| Last Name | <input type="text" value="Tester"/> |
| Professional Discipline | ----- ▾ |
| License Number | <input type="text"/> |
| License Expiration Date | __/__/____ |
| AHCCCS ID | <input type="text"/> |
| Certification Number | <input type="text"/> |
| National Provider Identifier | <input type="text"/> |
| Type Of Degree | ----- ▾ |
| Type Of Degree Other | <input type="text"/> |
| Field Of Study | ----- ▾ |
| Field Of Study Other | <input type="text"/> |



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The Professional Provider fills the fields that are required depending on the 'Professional Discipline' chosen.

- Registration Date auto populates after the user saves the Profile
- 'First Name' and 'Last Name' fields auto-populate and are read-only
- Professional Provider chooses their 'Professional Discipline', and the required fields will change depending on this selection
- In the next two fields, the Professional Provider enters the Professional License number (if required) and the expiration date of that professional license
- If the provider has an AHCCCS ID #, Certification Number and National Provider Identifier #, it is entered here

The Professional Provider selects the 'Type of Degree' –

- Bachelor
- Doctorate
- Masters
- Other

If 'Other' is chosen, the field "Type of Degree Other" must be entered.

Field of study is then chosen. If Field of Study is not in the drop down, 'Other' is chosen, and the Field of Study is entered in the field labeled "Field of Study Other."



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| | |
|--|--|
| EI Counties Served | <input type="checkbox"/> Apache <input type="checkbox"/> Greenlee <input type="checkbox"/> Pima <input type="checkbox"/> Cochise <input type="checkbox"/> La Paz <input type="checkbox"/> Pinal <input type="checkbox"/> Coconino <input type="checkbox"/> Maricopa <input type="checkbox"/> Santa Cruz <input type="checkbox"/> Gila <input type="checkbox"/> Mohave <input type="checkbox"/> Yavapai <input type="checkbox"/> Graham <input type="checkbox"/> Navajo <input type="checkbox"/> Yuma |
| Started At AzEIP | <input type="text" value="/ /"/> |
| AzEIP Standards Of Practice Due Date | |
| AzEIP Standards Of Practice Completion Date | |
| Fingerprint Expiration Date | <input type="text" value="/ /"/> |
| Total Hours | |
| Last Updated By | |
| Last Updated Date | |
| Insert Cancel | |

The next fields on the same page are:

- EI Counties Served – the professional provider selects which counties s/he will provide services.
- Started At AzEIP – this is the date the professional first started working with AzEIP as a Professional Provider.
- AzEIP Standards of Practice Due Date – this field auto-populates three years from the date of the Professional Provider’s start with AzEIP.
- AzEIP Standards of Practice Completion Date – If completed, this date will be entered by a representative of the NAU/AzEIP Staff Development and Training Project.
- Fingerprint Expiration Date – the expiration date of Fingerprint is entered in this field. The Professional Provider can also click on the calendar icon to select the date.
- Total Hours – This is the total hours per week that the Professional Provider works in early intervention. It is the total of the hours per week the provider works on the contract.
- Last Updated By – This field auto-populates and is a read-only field that notes the name of the I-TEAMS user who updated this page last.
- Last Updated Date – This field auto-populates and is a read-only field that notes the date and time the update was done.



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Home Page > Professional Providers > Manage Professional Provider

Add Professional Provider Information

| Select | Last Name | First Name | RegistrationDate | Professional Discipline |
|--------|-----------|--------------|------------------|-------------------------|
| Select | Tester | Professional | 01/30/2013 | Occupational Therapist |

Note: A red arrow points to the 'Select' link in the table row.

After the Professional Profile has been successfully created and the page has been refreshed, the provider will see the screen as shown above. This screen can also be accessed by clicking on the 'Manage Professional Provider' link on the left-hand navigation panel. Click on 'Select' to go back to the Profile page of the Professional Provider where the provider is able to edit and update their profile, and also will be able to indicate on which contracts they are available to work (See next image).

Manage Professional Providers

[Profile](#)

Professional Provider Profile

---List of Contracts---
 ---List of Contracts---
---Add New Contract Information---

| | |
|-------------------------|------------------------|
| Registration Date | 01/30/2013 |
| First Name | Professional |
| Middle Initial | |
| Last Name | Tester |
| Professional Discipline | Occupational Therapist |
| License Number | 123XYZ |
| License Expiration Date | 11/26/2013 |

Note: A red arrow points to the '---Add New Contract Information---' dropdown menu.

Here, the provider must select 'Add New Contract Information' and indicate (i) that they are available to work for a contract, and (2) the services they will provide. The following page loads when 'Add New Contract Information' is selected.



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Home Page > Professional Providers > Manage Professional Provider

Manage Professional Providers

[Profile](#)

--Add New Contract Information--

Professional Information

| | |
|-----------------------------------|---|
| Early Intervention Agency | ----- |
| Organization - Contract | ---Please Select Item--- |
| Primary Information | Yes Please select a Primary Contract |
| Relationship to Organization | Employee |
| Subcontractor Name, if applicable | |
| EI Services Provided | <input type="checkbox"/> Assistive Technology Services <input type="checkbox"/> Audiology Services <input type="checkbox"/> Family Training, Counseling and Home Visits <input type="checkbox"/> Health services necessary to enable the child to benefit from another early intervention service <input type="checkbox"/> Medical services only for diagnostic or other evaluation purposes <input type="checkbox"/> Nursing Services <input type="checkbox"/> Nutrition Services <input type="checkbox"/> Occupational Therapy |

The Professional Provider must fill out the following fields:

- Early Intervention Agency – For this field, the Professional Provider must choose the Agency for which s/he will be providing services (AzEIP, DDD and ASDB).
- *Note: ASDB Service Coordinators, Teachers of the Deaf/Hard of Hearing and Teachers of the Visually Impaired will select ASDB. While AzEIP Service Coordinators, Occupational Therapists, Physical Therapists, Developmental Specialist Instructionists, Speech-Language Pathologists, Social Workers, and Psychologists will choose AzEIP.*
- Organization - Contract – This provides the dropdown of contracts, from which the provider will select the one for which s/he wants to indicate availability.
- Primary Information – The provider indicates in this field if the contract information being entered is primary or not.
Note: *A Professional Provider can only have one Primary contract.*
- Relationship to Organization – Provider selects from drop down what the relation of the provider is to the Organization (employee, subcontractor, other).
- Subcontractor Name, if applicable – If subcontractor is chosen from the drop down list above, the name of the subcontractor is noted in this field.
- EI Services Provided – The provider indicates all of the services that s/he wants to provide according to their education and qualifications.
Note: *If the service you are providing is not one of the options on the list, 'Other Early Intervention Services' has to be selected, and the field box below must be completed with the service that is being provided.*



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| | |
|------------------------|---|
| | <input type="checkbox"/> Other Early Intervention Services <input type="checkbox"/> Physical Therapy <input type="checkbox"/> Psychological Services <input type="checkbox"/> Service Coordination Services <input type="checkbox"/> Sign Language and Cued Language Services <input type="checkbox"/> Social Work Services <input type="checkbox"/> Special Instruction <input type="checkbox"/> Speech and Language Pathology Services <input type="checkbox"/> Transportation and related costs necessary for the child and family to receive an early intervention service <input type="checkbox"/> Vision services Enter services for other: <input type="text"/> |
| Hours Per Week | <input type="text"/> |
| EIP Affiliation Status | <input type="text"/> |
| Effective Begin Date | <input type="text"/> |
| Effective End Date | <input type="text"/> |
| |  Insert Cancel |

- Hours Per Week – This is a numeric field where the Professional Provider enters the number of hours that can be provided for this contract (on a weekly basis).
- EIP Affiliation Status – The provider selects pending, active and inactive
- Effective Begin Date – The provider enters the date that s/he can begin work
- Effective End Date – The provider enters the date when they end working in EI

Provider MUST click on ‘Insert’ to save and update the information, as shown in the previous image.

Once this process is complete, the Contract Admin for the contract indicated by the Professional Provider must log in, go to the ‘Manage Employee Information’ link on their account, and then they will see this Professional Provider as a ‘Potential Professional Provider’ (See next image).



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Home Page > Employees > Manage Employee / Roles

Manage Employee Information

First Name

Last Name

| Select | Member Login ID | Employee First Name | Employee Last Name | JobTitle | Modified By | Modified Date |
|------------------------|--------------------|---------------------|--------------------|----------------------|---------------------|---------------|
| Select | 75 | Don | McDonald | potential Prof Prov. | Mohan Toopal | 12/14/2012 |
| Select | abe125 | Doctor | Seuss | potential Prof Prov. | Mohan Toopal | 12/15/2012 |
| Select | Bberry | Bush | Berry | General PA | Sherman Burwell | 12/26/2012 |
| Select | HighCountryYavapai | HighCountry | Yavapai | Conv Pseudo Employee | Janis Westendorf | 12/21/2012 |
| Select | AGore | Al | Gore | | Pichala Palanikumar | 01/03/2013 |
| Select | ContrAdmin | Contract | Admin | Contract Admin | Brian Popovec | 01/07/2013 |
| Select | TWilliams | Ted | Williams | Substitute PA | Brian Popovec | 01/07/2013 |
| Select | Bjoseph | Belina | Joseph | potential Prof Prov. | Aman Dham | 01/09/2013 |
| Select | Hson | Harold | Son | potential Prof Prov. | Aman Dham | 01/09/2013 |
| Select | HCbYavapai-UR | HC-UR | bYavapai | Conv Pseudo Employee | Janis Westendorf | 01/23/2013 |
| Select | Dilk | Dil | Test | Prof Prov | Dilpreet Kaur | 01/28/2013 |
| Select | Ptster | Professional | Tester | potential Prof Prov. | Aman Dham | 01/30/2013 |

If the Contract Admin wants the Professional Provider to be able to work in their contract, s/he clicks on 'Select' next to the Professional Provider, and goes to the bottom of the page to add the person to their contract. After this, the Contract Admin may assign children to this Professional Provider on the 'Assign/Change Team Members' page so that the Professional Provider can login and see the children assigned to them on their home page.

If all of these steps are not successfully completed, the Professional Provider cannot be associated with an open IFSP. This will prevent the Professional Provider from being assigned to an IFSP, listed as providing services per an IFSP and prevent the contractor from generating any invoices related to services provided by the professional provider.