

Part C State Annual Performance Report (APR) for FFY 2011

Overview of the Annual Performance Report Development:

Same process as described in Indicator 1.

Monitoring Priority: Early Intervention Services In Natural Environments

Indicator 4: Percent of families participating in Part C who report that early intervention services have helped the family:

- A. Know their rights;
- B. Effectively communicate their children's needs; and
- C. Help their children develop and learn.

(20 USC 1416(a)(3)(A) and 1442)

Measurement:

A. Percent = [(# of respondent families participating in Part C who report that early intervention services have helped the family know their rights) divided by the (# of respondent families participating in Part C)] times 100.

B. Percent = [(# of respondent families participating in Part C who report that early intervention services have helped the family effectively communicate their children's needs) divided by the (# of respondent families participating in Part C)] times 100.

C. Percent = [(# of respondent families participating in Part C who report that early intervention services have helped the family help their children develop and learn) divided by the (# of respondent families participating in Part C)] times 100.

Target Data and Actual Target Data for FFY 2011:

Target Data and Actual Data	FFY 2011 Target	FFY 2011	
		# Surveys/ Total Surveys	Actual
A. Know their rights.	93%	561/578	97%
B. Effectively communicate their children's needs.	93%	541/569	95%
C. Help their children develop and learn.	93%	569/584	97%

DES/AzEIP used the NCSEAM 6-point rating scale. The percentage reported for each of the sub-indicators equals the percent of families who rated a four (“4”) or higher.

DES/AzEIP received a total of 600 surveys for all questions; however, not all families rated all questions. This is one survey less than last year. The numbers of surveys received by question used in this indicator are: 578 responses for sub-indicator A; 569 responses for sub-indicator B; and 584 responses for sub-indicator C. By question, the change from last year is: +21 for sub-question A, +5 for sub-question B, and +12 for sub-question C.

Representativeness:

Ethnicity	618 Data (2011)	AZ Survey Data	+/-
American Indian	5%	5%	--
Asian or Pacific Islander	1%	2%	+1
Black or African American	2%	2%	--
Hispanic or Latino	35%	31%	- 4
White	56%	60%	+ 4
County	% Children served as of 10/1/12	% Surveys returned by county FFY 2011	+/-
Apache	1.0%	.6%	- .5
Cochise	1.8%	1.5%	- .3
Coconino	2.2%	5.0%	+ 2.8
Gila	1.0%	.17%	- .83
Graham	.8%	.85%	+ .05
Greenlee	.1%	0%	- .1
La Paz	.3%	0%	- .3
Maricopa	62.0%	53.0%	- 9
Mohave	2.2%	5.8%	+ 3.6
Navajo	2.4%	3.0%	+ .6
Pima	14.0%	15.0%	+ 1
Pinal	7.3%	5.0%	- 2.3
Santa Cruz	.6%	.17%	- .43
Yavapai	2.4%	5.5%	- 3.1
Yuma	2.1%	5%	+ 2.9

The State’s family survey data were representative of the ethnicity of the children served in the program per the State’s 618 data for American Indian, Asian or Pacific Islander, and Black or African American. The surveys were over-represented for White families (+4 percent) and under-represented for Hispanic/Latino (-4 percent) than the 618 data. This may be due to a difference in looking at ethnicity over an entire year for the surveys versus a point in time for the 618 data.

DES/AzEIP compared the percentage of surveys returned by county for FFY 2011 with the percentage of children served by county as of October 1, 2011 using its 618 data. Seven out of fifteen counties received a higher percentage of surveys than the percentage of children served. No surveys were received from two counties that have the lowest child count in the state; both counties are served by the same Early Intervention Program that serves adjoining counties that did receive surveys. Maricopa County, the State’s largest county, was under-represented in its surveys by 9 percentage points.

Discussion of Improvement Activities Completed and Explanation of Progress or Slippage that occurred for FFY 2011:

Improvement Activities found in Combined table.

Revisions, with Justification, to Proposed Targets / Improvement Activities / Timelines / Resources for FFY 2012

Improvement Activity	Timeline	Resources
Review representativeness of survey data and conduct targeted activities to increase response rates in identified geographical areas or ethnicity.	April 2014	DES/AzEIP Staff, TAMS and agency partners