

CHAPTER 4 – COVERED AND NON-COVERED SERVICES

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Covered Services

The Division follows AHCCCS guidelines pertaining to the services that are covered under the ALTCS program as set forth in the AHCCCS Medical Policy Manual (AMPM). Services cannot be denied based on moral and religious grounds. You are encouraged to view the AMPM on the AHCCCS website for further information about covered services.

- A. Examples of covered services for members under the age of 21 years include, but are not limited to:
 - 1. Emergency room services
 - 2. Dental
 - 3. Podiatry
 - 4. Vision
 - 5. Doctor's office visits
 - 6. Urgent care
 - 7. Transplants
 - 8. Family planning services
 - 9. Medications
 - 10. Behavioral health services
 - 11. Therapies
 - 12. Respite
 - 13. Habilitation
 - 14. Attendant care services.

- B. Examples of covered services for members age 21 years and over include, but are not limited to:
 - 1. Emergency room services
 - 2. Dental
 - 3. Podiatry

4. Doctor's office visits
5. Urgent care
6. Family planning services
7. Medications
8. Behavioral health services
9. Respite
10. Habilitation
11. Attendant care services
12. Residential.

Non-Covered Services

- A. Examples of non-covered services for members age 21 years and over:
 1. Percussive vest
 2. Certain transplants.
- B. Examples of non-covered services for members of all ages:
 1. Vehicle modification
 2. Vehicle lift
 3. Day care
 4. Additions to homes
 5. Pill crusher
 6. Service animal
 7. Life coach
 8. Home repairs
 9. Rent.
- C. Examples of covered Behavioral Health Services:
 1. Behavior Management (behavioral health personal assistance, family support/homecare training, self-help/peer support)
 2. Behavioral Health Case Management Services

3. Behavioral Health Nursing Services
4. Behavioral Health Therapeutic Home Care Services (formerly known as Therapeutic Foster Care)
5. Emergency/Crisis Behavioral Health Care
6. Emergency and Non-Emergency Transportation
7. Evaluation and Assessment
8. Individual, Group and Family Therapy and Counseling
9. Inpatient Hospital Services
10. Institutions for Mental Disease (with limitations)
11. Laboratory and Radiology Services for Psychotropic Medication Regulation and Diagnosis
12. Non-Hospital Inpatient Psychiatric Facilities (residential treatment centers and sub-acute facilities)
13. Opioid Agonist Treatment
14. Partial Care (supervised day program, therapeutic day program and medical day program)
15. Psychosocial Rehabilitation (living skills training; health promotion; supportive employment services)
16. Psychotropic Medication Adjustment and Monitoring
17. Respite Care
18. Rural Substance Abuse Transitional Agency Services
19. Screening.