

## DIVISION OF DEVELOPMENTAL DISABILITIES

Sent on Behalf of DES/DDD

## DAY TREATMENT PROGRAM CLARIFICATION AND GROUP HOME PROVIDER SURVEY

Target Audience - Qualified Vendors and Providers

Transmittal Date - 03/27/2020

## **Day Treatment Programs**

This is to clarify the announcement sent out yesterday regarding Day Treatment Program service specifications. The announcement was not a direction for Day Treatment Programs to temporarily suspend services. Given the COVID-19 pandemic and the impact to service delivery DDD offered an alternative service delivery option for Day Treatment Vendors to deliver Day Treatment services in member homes and/or developmental homes. DDD encourages vendors to work in coordination with members, families, and Support Coordinators to identify an alternative service delivery for in-home care (if requested) and consider the service delivery flexibilities that have been authorized by DDD for Day Treatment services effective March 25, 2020.

## **Group Home Survey**

Please note that this survey is only applicable to Group Home Service Providers. DDD is continuing targeted outreach to Qualified Vendors of specific DDD services to better understand COVID-19's impact on services. DDD urgently requests that you complete this survey as quickly as possible, but no later than Friday, March 27, 2020, by 5:00 p.m.

DDD has received feedback that Group Home providers need additional guidance beyond what the CDC and ADHS have offered regarding how to manage the care of members who have tested positive for or exhibited symptoms of COVID-19. DDD plans to compile as much information as possible to help support the vendor community. The results of this survey will allow us to more comprehensively address questions and concerns impacting your operations.

The survey can be accessed via this <u>Survey Link</u>.

DDD will be reaching out to assess capacity issues and other concerns for additional services in the days to come. We recognize the need to work in close partnership with the vendor community during this unprecedented time. We thank you in advance for your participation as well as your continued dedication and commitment to DDD members.

Please contact DDDBusinessOperationsComments@azdes.gov with any questions or comments.