

DDD SHOUT

PROVIDER NEWSLETTER

Volume I - March 2019

A Message from the A.D.

Valued Provider Partners,

I would like to thank you for reading the first edition of our new provider newsletter, the DDD Shout. I believe that improved communication with our providers is a cornerstone to ensuring we continue to empower Arizonans with developmental disabilities to lead self-directed, healthy, meaningful lives. As partners in this mission, I want to make sure that you have up-to-date information regarding key initiatives and insights happening within the Division.

The DDD Shout will be a monthly newsletter loaded with information focused on you and your business with the Division. I want the DDD Shout to reinforce the Division's commitment to our provider partners as we move forward and continue to face the challenges in our complex business together. If there are topics or issues that you would like to see included in future editions, please email them to DDDCommunications@azdes.gov, as I want this newsletter to include information that is pertinent to you.



Thank you,

James C. Green, Ph.D.
Assistant Director - DDD

Respite Scheduling

The Division is improving how Respite is scheduled with members to ensure the Division has a clear understanding of member needs. Support Coordinators will be asking families to provide specific dates and times when they foresee needing Respite services that will be included in the member's planning documentation. Support Coordinators will continue to work with families to provide respite services for situations and times that cannot be planned for.

Policy Public Comment

DDD is soliciting public comment regarding proposed changes to Chapter 600 Restitution in the DDD Behavioral Supports Manual. These proposed changes are open to public comment from March 13, 2019, through April 12, 2019. More information regarding these proposed changes and instructions for submitting comments can be found on the DDD website.

Article 9 Online Training Pilot Update

Between May 2018 and July 2018, DDD engaged in a pilot with select providers to issue Article 9 training in an online format. After the pilot concluded, it was determined that the online training does not meet the same standards as the instructor-led training. Participants that completed the online training during the pilot are credited for taking the course and do not need to take the training again.

AHCCCS Electronic Visit Verification (EVV)

On Tuesday, February 26, 2019, the Arizona Health Care Cost Containment System (AHCCCS) announced the selection of Sandata Technologies, LLC as the statewide electronic visit verification (EVV) vendor.

By January 1, 2020, AHCCCS and MDQ are planning to implement EVV for all personal care services and home health care services to comply with Electronic Visit Verification requirements in the 21st Century Cures Act (Cures Act). Stakeholders can learn more and stay updated via the AHCCCS EVV website.

- Cures Act requirements
- Program goals
- Applicable service codes and provider types
- EVV Model and funding structure
- Timeline

ADHS Confirms Measles Case in Pinal County

The Arizona Department of Health Services (ADHS) and the Pima County Public Health Department announced on March 8, 2019, that a 12-month-old infant from Pima County has been diagnosed with measles. The confirmed case is in a person with Asia-related travel. The Pima County Public Health Department and ADHS are currently investigating to learn if there was any community exposure to the disease. Read more on the ADHS website.

Care1st Becoming WellCare

The Division was notified in February that Care1st would be changing its name to WellCare of Arizona effective April 1, 2019. Care1st has since adjusted their timeline and this change will now go into effect on June 1, 2019. DDD members who selected Care1st as their medical plan will be presenting new WellCare ID cards, which they will receive in May, when seeking services.

If you have any information that you would like to see in the DDD Shout, please email your suggestions to DDDCommunications@azdes.gov.

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