

CHAPTER 28 - MEMBER RIGHTS

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REFERENCES: [42 CFR 438.100](#); [A.R.S § 36-551.01](#); Division Operations Manual: Chapter 1000, 1001-A

All members have the right to be treated with dignity and respect. The Division is concerned with protecting the rights of all individuals who are receiving supports and services operated by, supervised by, or financially supported by the Division. The provider must ensure all employees are familiar with the information in the references listed above.