

### **CHAPTER 3 - PROVIDER SERVICE DEPARTMENTS**

REVISION DATE: 5/27/2016, 1/29/2016, 4/16/2014

EFFECTIVE DATE: March 29, 2013

The Division offers a variety of assistance for its providers. For inquiries regarding billing/claims, contracts, and health care services, or to initiate a complaint, providers may contact Provider Relations at 602-542-6863 or e-mail [DDDProviderRelations@azdes.gov](mailto:DDDProviderRelations@azdes.gov).

Medical providers providing services for members enrolled with an acute care contractor should contact the appropriate Health Plan:

United Community Health Plan: 1-800-445-1638

Care1st: 602-778-1800

Mercy Care: 1-800-624-3879