



DEPARTMENT OF ECONOMIC SECURITY

Your Partner For A Stronger Arizona

DIVISION OF DEVELOPMENTAL DISABILITIES

Sent on Behalf of DES/DDD

AHCCCS AMPM POLICY 1240-A FREQUENTLY ASKED QUESTIONS

Target Audience - DDD Qualified Vendors and Providers

Transmittal Date - 09/20/2019

The Arizona Health Care Cost Containment System (AHCCCS) recently released guidelines related to the new AHCCCS Medical Policy Manual (AMPM) Policy 1240-A. This new policy pertains to Direct Care Services and the background check requirements that take effect on October 1, 2019.

These guidelines were sent out by Dara Johnson, AHCCCS Program Development Officer, and are available for download on the Policy page of the Division's website under the Medical Policy Manual, https://des.az.gov/sites/default/files/media/AMPM_1240-A_Policy_Guidance.pdf.

If you have any questions, please contact the DDD Customer Service Center at 1-844-770-9500 ext. 1 (TTY/TDD 711).