



DIVISION OF DEVELOPMENTAL DISABILITIES

OIFA Member Newsletter - October 2020

DDD Actions Related to COVID-19

DDD has implemented many [temporary measures](#) to support members and vendors as a result of COVID-19. Most of those temporary measures including flexibilities and alternative service delivery options will continue at this time. DDD is working with AHCCCS. We will let members and families know when a timeline is created for ending those temporary measures. This will help ensure a smooth transition for members and vendors.

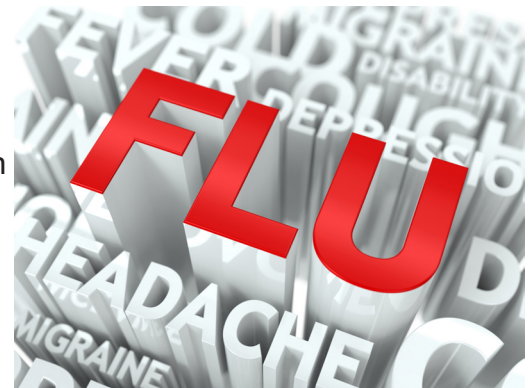
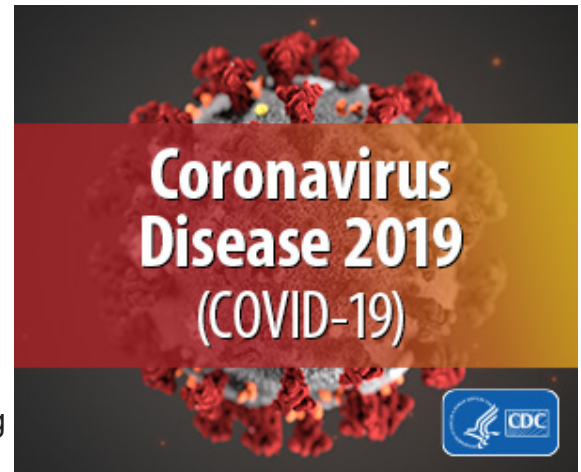
Remember, according to the Arizona Department of Health Services you can help slow the spread of COVID-19 by doing these 6 things:

- Maintain physical distancing of at least 6 feet
- Avoid large groups and going out if possible
- Wear a face cover when you are out in public
- Cover your cough or sneeze
- Wash your hands for at least 20 seconds often
- Stay home when you are sick

Learn more about COVID-19 at <https://www.cdc.gov/coronavirus/2019-ncov/index.html> or <http://azhealth.gov/coronavirus>.

Get A Flu Shot

Arizona is taking enhanced steps to expand access to the flu vaccine. All Arizonans are encouraged to get it. Getting a flu shot is more important than ever during the COVID-19 pandemic. Make an appointment with your PCP to get your flu shot. You can also find a location near you to get a flu shot using the [Vaccine Finder](#). Members enrolled with AHCCCS Complete Care or a DDD Health Plan can receive a \$10 gift card from their health plan after getting a flu shot. Contact your health plan's member services unit for details.



AHCCCS E.V.V.

ELECTRONIC VISIT VERIFICATION

Electronic Visit Verification (EVV) ensures, tracks and monitors timely service delivery and access to care for members. EVV applies to all providers of these services, **including** paid family direct care workers. Providers providing impacted services must begin using EVV on January 1, 2021. Please contact your vendor agency for more details regarding EVV if you are a paid caregiver for a member.

The DDD services impacted are:

- Attendant Care
- Homemaker/Housekeeping
- Habilitation Hourly
- Home Health (Nursing)
- Respite
- Skills Training and Development

EVV is being implemented as a result of the 21st Century Cures Act. It is also a federal requirement. Visit azahcccs.gov/evv to learn more.

DDD Provider Search

Members and families can search for Home and Community Based Service (HCBS) providers online. The [DDD Provider Search](#) tool allows you to search for a provider near you. Select if you want to search for a provider at a facility or one that will come to your home. You can then search by the service type. Your search can be narrowed down by service area, provider name, language and accessibility features. Clicking a provider will bring up details about their business.

Family Caregiver Grant Program

Funding is available through a reimbursement program for family caregivers who provide care for their loved ones in their own homes. Family caregivers can be reimbursed 50% (up to \$1,000 for each qualifying family member) for qualified home modifications and other equipment used to help their loved ones live more independently.

The Family Caregiver Grant Program was established as a result of legislation. The program is for individuals who have qualifying expenses during a calendar year. These expenses must be related to the care and support of a qualifying family member in their home. Applicants can call the Caregiver Resource Line at (888) 737-7494 to apply. Learn more at azcaregiver.org.

Arizona Partners in Leadership

The Arizona Partners in Leadership program provides training, resources and skill building. The deadline to submit applications has been extended until November 2, 2020.



The program is for self-advocates and parents of children with disabilities. Participants will meet and unite with others who have similar concerns. Participants will attend 8, 2-day sessions. The sessions will be held in Phoenix. They may be held via video conference due to COVID-19. Download the application and get more details at <http://pilotparents.org/programs-and-services/az-partners-in-leadership/> or call 1-877-365-7220.

Referring, Ordering, Prescribing, Attending (ROPA)

As a result of the Patient Protection and Affordable Care Act and the 21st Century Cures Act all health care providers who provide services to, refer (order), prescribe, or certify health care services to AHCCCS members must be enrolled as an AHCCCS provider. This affects members who receive services funded by Medicaid. After January 1, 2021, AHCCCS will not pay claims which include referring, ordering, prescribing or attending providers who are not enrolled with AHCCCS. AHCCCS is working with all its Managed Care Organizations including DDD to ensure providers are familiar with this requirement so they can register with AHCCCS. You can look up your providers on the [AHCCCS website](#) to see if they are registered. Learn more about ROPA at <https://azahcccs.gov/PlansProviders/NewProviders/ROPA.html>.

DDD Weekly Town Hall Meetings

DDD is hosting town hall meetings. DDD will present details about the plans and actions it is taking to support the health and safety of members, families, and workers in its system during the COVID-19 pandemic. Other information related to DDD programs and services will also be shared. Attendees can ask questions after the presentation. Visit <https://des.az.gov/services/disabilities/developmental-disabilities> and scroll to the “Upcoming DDD Events” section for the schedule.

Like DDD On Facebook

Like DDD on Facebook, [@OfficialArizonaDDD](#), and stay connected to the latest news and events.

Councils and Committees

There are many ways you can volunteer and positively impact the DD community. Visit the [DDD website](#) to see all the councils and committees you can volunteer to be on.

DDD is Here to Help

Please contact your Support Coordinator or the DDD Customer Service Center at 1-844-770-9500 ext. 1 (TTY/TDD 711) if you have questions.

Call the DDD Customer Service Center at 1-844-770-9500 ext. 1, TTY/TDD 711, to ask for this material in other formats. Language help is available at no cost to you.