

HOURS OF OPERATION, WEBSITE AND TELEPHONE NUMBERS

To file an initial claim application, re-open an existing claim and obtain information or assistance:

Website

www.azui.com

to file an initial claim application and for general questions

Customer Service

Phoenix Area	(602) 364-2722
Tucson Area	(520) 791-2722
Toll Free Number	1-877-600-2722
Monday-Friday	8:00 a.m. - 5:00 p.m. Mountain Standard Time

TIPS Line

To obtain information regarding your last benefit check:

Phoenix Area	(602) 417-3800
Tucson Area	(520) 884-8477
Toll Free Number	1-877-766-8477
TTY/TDD	1-877-877-6226
Internet	www.azui.com



Use the Internet for:

Initial claim applications

Weekly claim certifications

Information and assistance

Equal Opportunity Employer/Program • Under Titles VI and VII of the Civil Rights Act of 1964 (Title VI & VII), and the Americans with Disabilities Act of 1990 (ADA), Section 504 of the Rehabilitation Act of 1973, the Age Discrimination Act of 1975, and Title II of the Genetic Information Nondiscrimination Act (GINA) of 2008; the Department prohibits discrimination in admissions, programs, services, activities or employment based on race, color, religion, sex, national origin, age, disability, genetics and retaliation. The Department must make a reasonable accommodation to allow a person with a disability to take part in a program, service activity. Auxiliary aids and services are available upon request to individuals with disabilities. For example, this means if necessary, the Department must provide sign language interpreters for people who are deaf, a wheelchair accessible location, or enlarged print materials. It also means that the Department will take any other reasonable action that allows you to take part in and understand a program or activity, including making reasonable changes to an activity. If you believe that you will not be able to understand or take part in a program or activity because of your disability, please let us know of your disability needs in advance if at all possible. To request this document in alternative format or for further information about this policy, contact your local office manager; TTY/TDD Services: 7-1-1. • Free language assistance for DES services is available upon request. Disponible en español en la oficina local.

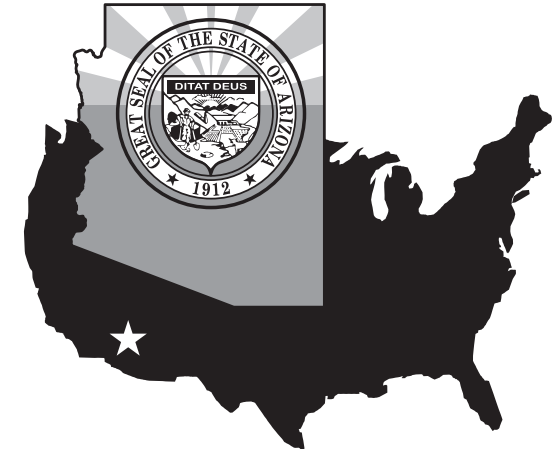


DEPARTMENT OF ECONOMIC SECURITY

Your Partner For A Stronger Arizona

UIB-1015APAMNA (8-15)

Take Care Of Unemployment Business By The Internet Or Telephone



Arizona Department of Economic Security

HOW TO PREPARE TO FILE FOR UNEMPLOYMENT BENEFITS

If you have worked in Arizona at any time during the past 18 months and are unemployed or working part-time, you may be eligible to file an unemployment insurance claim.

Please have the following information available when you call:

- Social Security Number
- Alien Registration Number (If you are not a U.S. citizen)
- Your residence address, city, state, and zip code
- County of residence
- Federal Forms SF-8 and SF-50 (If you worked for the Federal Government in the last 18 months)
- DD-214 (If you separated from active military service in the last 18 months)
- Name, mailing address, and zip code of your last employer, whether you worked full-time or part-time
- Be prepared to provide complete names and addresses of all employers that you worked for in the past 18 months

If you are currently receiving Arizona unemployment insurance benefits and you have moved to another state, you must call to re-open your claim.

HOW TO FILE AN UNEMPLOYMENT INSURANCE CLAIM APPLICATION ON THE INTERNET

You may file your initial claim, additional claim, or you may re-open an existing claim online. The Internet is a secure website to file your UI claim. The Internet access is open from 12:01 a.m. Sunday until 5:00 p.m. Friday. The web site address is www.azui.com

Unemployment Insurance Fraud is a Felony!

YOUR INITIAL CLAIM APPLICATION IS EFFECTIVE THE SUNDAY OF THE WEEK IN WHICH YOU FILE YOUR CLAIM

If you receive benefits as a result of making false statements or failing to disclose material facts, additional penalties may also be imposed which can include restitution and felony charges. Overpayment benefits cannot be offset from future benefits and may be recovered by intercepting your Arizona or Federal income tax refunds.

INTERNET WEEKLY FILING

Weekly Certification Filing may be accomplished online beginning 12:01 a.m. Sunday until 5:00 p.m. Friday.

To file your weekly continued claim, visit our secure website

www.azui.com

It is very important you submit your weekly continued claim on time. Everyone must begin filing weekly continued claims starting the first week after filing an unemployment insurance benefit claim. All weekly continued claims for unemployment insurance filed against Arizona are for a calendar week. A calendar week is a period of seven consecutive days beginning at 12:01 a.m. on Sunday and ending at 12:00 midnight on the following Saturday. You cannot file your next weekly continued claim until the prior week has ended. Weekly Certification Filing may be accomplished online beginning 12:01 a.m. Sunday until 5:00 p.m. Friday. If you do not have access to the internet you may visit your local employment service office or the nearest public library and use a computer to file your weekly continued claim.