

ARIZONA DEPARTMENT OF ECONOMIC SECURITY  
 Division of Aging and Adult Services (DAAS)  
 Coordinated Hunger Relief Program

## VOLUNTEER CONFIDENTIALITY

As a volunteer of the Arizona Department of Economic Security / Coordinated Hunger Relief Program and providing services associated with The Federal Emergency Food Assistance Program (TEFAP) and/or the Commodity Senior Food Program (CSFP) commodities at food banks and/or food pantries, I understand that all information regarding the individuals and households receiving food assistance must be maintained in the strictest confidence. I have a legal and ethical responsibility to protect the confidentiality and security of all protected data and information to which I have access in carrying out my duties. Confidential information may include, but is not limited to: recipients of food assistance; household composition, names, addresses, and phone numbers. It may be from any source or in any form (oral, written or electronic). This information may be protected by state and federal laws and by policies of the Department.

I agree to keep confidential any individual and household information I may obtain either directly or indirectly during the course of my volunteer work at locations that provide services related or directly involved with the distribution of TEFAP commodities.

Agency Name \_\_\_\_\_

Name (*Print or type*) \_\_\_\_\_

Signature \_\_\_\_\_ Date \_\_\_\_\_

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To file a program complaint of discrimination, complete the USDA Program Discrimination Complaint Form, (AD-3027) found online at: [http://www.ascr.usda.gov/complaint\\_filing\\_cust.html](http://www.ascr.usda.gov/complaint_filing_cust.html), and at any USDA office, or write a letter addressed to USDA and provide in the letter all of the information requested in the form. To request a copy of the complaint form, call (866) 632-9992. Submit your completed form or letter to USDA by:

- (1) mail: U.S. Department of Agriculture  
 Office of the Assistant Secretary for Civil Rights  
 1400 Independence Avenue, SW  
 Washington, D.C. 20250-9410;
- (2) fax: (202) 690-7442; or
- (3) email: [program.intake@usda.gov](mailto:program.intake@usda.gov).

This institution is an equal opportunity provider.

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