



Tips for Navigating the UI Tax Phone System

The Unemployment Insurance Tax Interactive Virtual Response (IVR) Phone System has been redesigned to increase virtual access for Arizona's employers. Employers can access account details such as their tax rate, payment, report history, and any outstanding balance. The IVR also allows employers the option to make payments by phone and hear answers to frequently asked questions.

To use the IVR and connect with an Arizona UI Tax representative:

- Call the Arizona UI tax unit's automated telephone system
- Listen carefully to the announcements
- Select **option #2** for employers' services
- Enter your **9-digit Federal Employer Identification Number (FEIN)**
- Enter the **8-digit Arizona Employer Tax account number**.

(Your Arizona employer tax account number can be found on your company's determination letter or tax rate notice.)

Account status will automatically be played when the FEIN and account number are successfully detected by the system.

- Select **option #2** for frequently asked questions and additional options for employers

Call us!

UI Tax Main Phone Number: (602) 771-6606

Registration: (602) 771-6602

Experience Rating: (602) 771-6603

Accounting: (602) 771-6601

Collections: (602) 771-6604

Visit our website at azuitax.com for additional information, frequently asked questions, and to download an employer handbook. Use the online Tax and Wage system available at uitws.azdes.gov to view your account status, make a payment, or report changes.