



DEPARTMENT OF  
ECONOMIC SECURITY

*Your Partner For A Stronger Arizona*

# Return to Regular MA Renewals



Since the start of the COVID-19 pandemic in 2020, participants have not been disenrolled from Medical Assistance (MA), unless a participant:

- Requested their benefits stop.
- Passed away.
- Moved out of state.
- Aged out of KidsCare.

**Effective 04/01/2023, all participants will be required to complete an MA renewal to redetermine continued eligibility.**

Renewal letters are being mailed to participants over the next 12 months.

All eligibility requirements will apply for MA coverage. It is important to keep your contact information current and read all letters about your medical benefits carefully. Pay attention to deadlines to avoid losing coverage.

For any questions or assistance completing your MA renewal, you can call 1-855-432-7587, Monday through Friday, 7:00 a.m. - 6:00 p.m.

You can also go online to [www.healtharizonaplus.gov](http://www.healtharizonaplus.gov).





## NO LONGER ELIGIBLE FOR MEDICAL ASSISTANCE?

**There are other healthcare options to explore:**

### **Through your job:**

Check with your employer about healthcare coverage options.

Losing MA benefits is considered a Qualifying Life Event (QLE) that may allow you to sign up for coverage outside the open enrollment period.

### **Through the Federally Facilitated Marketplace (FFM):**

When you choose to share your tax filing information on your MA application, it is automatically referred to FFM when you are determined ineligible for MA.

You may qualify for a Special Enrollment Period when you or anyone in your household lost health coverage in the past 60 days.

Visit [www.healthcare.gov](http://www.healthcare.gov) for more information.

### **Through Other Insurance Options:**

Call 2-1-1 or go to [www.211.org](http://www.211.org) for help finding health insurance that fits your needs. Help is available 24/7 in English and Spanish.

### **Through your school:**

Check with Student or Health Services on your local campus.

### **Through other resources:**

Local clinics may offer sliding-scale services based on income. Check with your county Health Department for availability.

Visit the Arizona Department of Health Services (ADHS) website, [www.azdhs.gov](http://www.azdhs.gov), for resources for health concerns including maternity and cancer treatment and prevention.

Ask your local FAA office for a list of resources available in your area.

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