



DEPARTMENT OF ECONOMIC SECURITY

Your Partner For A Stronger Arizona

Interested in filing an application?

You have a right to apply for Cash Assistance (CA), Nutrition Assistance (NA) or Medical Assistance (MA) benefits.



Phone

Call our Customer Service Center at 1-855-432-7587 to request an application by mail or to find the nearest office.

Call and speak with a Customer Service Center Assistor that will complete an application by phone.

Online

Start the application process from anywhere using our secure online application at www.healthearizonaplus.gov.

Sign in using an existing account or sign up for a new account and submit an online application for NA, CA or MA benefits.

Mail / Fax

An application can be mailed to any office, faxed to (602) 257-7031 or faxed toll free to (844) 680-9840.

Send completed and signed applications by mail to:

DES/FAA
P.O. Box 19009
Phoenix, AZ 85005

In Person

Apply at this or any Family Assistance Administration (FAA) eligibility office. Check in with the front desk and receive a number. Wait in the lobby until your number is called.

Completed applications can be turned in to the receptionist during business hours.

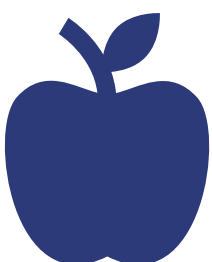
Don't wait to file an application!

If you do not have all the information to complete the application, complete as much as you can! You may leave an incomplete application with just your name, address and signature. An Eligibility Worker can assist you in finishing the application.

You have a right to receive a paper copy of application information you submit electronically. Ask your worker if you would like a paper copy of your application. You have a right to file an application on the date you contact us. The date your application is received can impact when you start receiving benefits for Medical Assistance and how much benefits you receive for Nutrition Assistance and Cash Assistance.

NA Expedited Application Processing Times

For Nutrition Assistance, benefits can be received within 7 calendar days by meeting certain criteria. All applications are reviewed for expedited eligibility. Ask an eligibility worker if you qualify for this service. When you do not qualify for expedited services, it can take up to 30 days to process an application.



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