

**Here are some resources  
that may assist you with your  
current needs:**

ARIZONA@WORK<sup>®</sup> Job Centers and  
Employment Service Offices —

[www.azjobconnection.gov](http://www.azjobconnection.gov)

[www.arizonaatwork.com/az-locations/](http://www.arizonaatwork.com/az-locations/)

*Additional Resources:*

Career One Stop —

[www.careeronestop.org](http://www.careeronestop.org)

Department of Veterans Affairs —

[www.va.gov](http://www.va.gov)

U.S. Department of Labor, Employment and  
Training Program for Veterans —

[www.dol.gov/vets](http://www.dol.gov/vets)

U.S. Office of Personnel Management —

[www.opm.gov/veterans](http://www.opm.gov/veterans)

**For more information,  
please see any of our staff.**



Innovative Workforce Solutions



DEPARTMENT OF  
ECONOMIC SECURITY

*Your Partner For A Stronger Arizona*

Equal Opportunity Employer/Program • Under Titles VI and VII of the Civil Rights Act of 1964 (Title VI & VII), and the Americans with Disabilities Act of 1990 (ADA), Section 504 of the Rehabilitation Act of 1973, the Age Discrimination Act of 1975, and Title II of the Genetic Information Nondiscrimination Act (GINA) of 2008; the Department prohibits discrimination in admissions, programs, services, activities, or employment based on race, color, religion, sex, national origin, age, disability, genetics and retaliation. To request this document in alternative format or for further information about this policy, contact your local office manager TTY/TDD Services: 7-1-1. • Free language assistance for department services is available upon request. • Ayuda gratuita con traducciones relacionadas a los servicios del Departamento está disponible a solicitud del cliente.

ESA-1184A PAMPD (8-16)

**We counted on you...**



**You can count on us!**

**Veterans'  
Priority of Service**

## What is Veterans' Priority of Service?

**Priority of Service** is the right of an eligible “covered person” to be given priority of service over an eligible non-covered person for the receipt of employment, training and placement services, notwithstanding other provisions of the law.

**Covered persons** take precedence over non-covered persons in obtaining services and receive access to services and resources earlier in time than a non-covered person. If services or resources are limited, the covered person receives access instead of or before the non-covered person.



## You are a “covered person” and are entitled to Priority of Service if:

**You served in the military or air service and were discharged or released under conditions other than dishonorable**, as specified in 38 U.S.C. 101(2). Active service includes full time National Guard or a Reserve component, other than full-time duty for training.

### OR

## You are the spouse of:

- ★ Any veteran that died of a service connected disability;
- ★ Any veteran who has a total disability resulting from a service connected disability, as evaluated by the Veterans Administration;
- ★ Any veteran who died while a disability (total service-connected disability as evaluated by the Department of Veterans Affairs) was in existence; or
- ★ Any member of the armed forces serving on active duty who, at the time of application for the priority, is listed as one or more of the following categories and has been so listed a total of more than 90 days:
  - ★ Missing in Action;
  - ★ Captured in line of duty by a hostile force; and
  - ★ Forcibly detained or interned in the line of duty by a foreign government.

## ARIZONA@WORK<sup>®</sup> partners provide access to employment and training services.

### These services include:

- ★ Resource center self-service;
- ★ Career development;
- ★ Resume writing;
- ★ Job fair information;
- ★ Equipment such as printers, copiers, computers, internet access, word processing software, telephones, fax machines, and more.

### Professional Development Workshops

- ★ Self-assessment and job search strategies;
- ★ Telephone and interview techniques;
- ★ Resume assistance, and more.

### Other services may include:

- ★ Case management;
- ★ Training opportunities;
- ★ Aptitude, interest inventory and skill tests;
- ★ Self-assessment tools;
- ★ Provide career guidance;
- ★ Information and referrals to other programs and services;
- ★ Referrals to job openings;
- ★ Labor market information;
- ★ Unemployment Insurance benefit information; and
- ★ Gold Card services for post 9/11 era veterans.