

CONTACT US

Tired of all the PAPERWORK?



The Division of Child Support Services (DCSS) understands that child support related activities create extra work for employers. Our office provides several online services and tools to make it easier to comply with the legal requirements that govern employers' child support responsibilities.

DCSS appreciates the tremendous effort the employer community plays in collecting child support. Arizona employers help children receive much needed child support by garnishing wages, enrolling dependent children in health insurance, verifying wage and employment information and reporting new hires.

On behalf of Arizona's children, we thank employers for the vital role they play in ensuring financial security of children and families. We value your partnership and assistance in helping families in need of services and support.

Arizona Department of Economic Security Division of Child Support Services

P.O. Box 40458
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Employer Relations
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Electronic Options for Employers

- e-Employer
- Electronic Funds Transfer (EFT)
- Electronic Income Withholding Order (e-IWO)

Division of Child Support Services

Customer Service: 602-252-4045

Toll Free: 1-800-882-4151



DEPARTMENT OF ECONOMIC SECURITY

Your Partner For A Stronger Arizona

CSE-1193A PAMPD (5-16)

Go Electronic with the Division of Child Support Services (DCSS)

Electronic Funds Transfer

Employers today are faced with numerous responsibilities. One of the most challenging is the accurate deduction and remittance of child support payments for your employees. To assist your efforts, the Arizona Support Payment Clearinghouse (SPC) and the Division of Child Support offers you the opportunity to submit child support payments electronically.

Here is a quick list of benefits:

- **Eliminates the cost of postage**
- **Eliminates the cost of manually processing checks**
- **Reduces delays due to data entry errors**
- **Reduces calls to Customer Service**
- **Easy to use with existing payroll services**
- **Arizona's families receive payments quicker**

If you are interested in using, or learning more about the EFT process, please contact:

Informatix Inc.
EFT Services
Arizona Centralized Payment Processing
AZCPPOutreach@Informatixinc.com
602-843-1230 Direct
602-843-1451 Fax
1-844-518-4385 Toll Free

e-Employer

The Division of Child Support Services offers employers the opportunity to receive and respond to income withholding orders, medical support notices, employment verifications and report employee terminations online.

- **No Paper!**
- **No Postage!**
- **Faster Response!**
- **Cost Effective!**

By registering as an e-Employer, you will help Arizona's children receive the support they deserve.

To register

For more information regarding self-registration, please email us at:

To e-Employer@azdes.gov

e-IWO

In an effort to improve in the efficiency and effectiveness of Income Withholding, the Federal Office of Child Support Enforcement (OCSE) implemented the electronic exchange of Income Withholding Orders, "e-IWO". With e-IWO, states can send Income Withholding Orders electronically to employers. In addition, an electronic acknowledgement process enables employers to notify states about the status of an existing income withholding order.

The electronic transmission of IWO's will increase processing efficiency and improve the speed with which payments are made to families by:

- **Reducing the time from IWO preparation to employer processing**
- **Reducing cost of postage and processing paper documents**
- **Providing an on-going communications link between child support enforcement agencies and employers should additional actions be necessary**

Contact DCSS at:

DCSSEmployerCentral@azdes.gov for more information or would like to participate in the e-IWO project.