

ARIZONA UNEMPLOYMENT BASIC INFORMATION

<p style="text-align: center;">NEW APPLICATION</p> <p>Unemployment Insurance claims can only be completed on the secure website: www.azui.com select "Apply for UI Benefits". Claims are not accepted by phone.</p>	<p style="text-align: center;">CUSTOMER SERVICE</p> <table border="0"> <tr> <td>Monday – Friday</td> <td>8:00 am – 5:00 pm</td> </tr> <tr> <td>Phoenix Area</td> <td>602-364-2722</td> </tr> <tr> <td>Tucson Area</td> <td>520-791-2722</td> </tr> <tr> <td>Toll Free</td> <td>1-877-600-2722</td> </tr> </table>	Monday – Friday	8:00 am – 5:00 pm	Phoenix Area	602-364-2722	Tucson Area	520-791-2722	Toll Free	1-877-600-2722
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<p style="text-align: center;">WEEKLY BENEFIT AMOUNT</p>									
<p>The maximum weekly benefit amount in Arizona is \$320 up to 24 or 26 weeks. This is calculated based on wages earned in the base period which is the first four of the last five completed calendar quarters prior to filing a claim.</p>									
<p style="text-align: center;">TAXES WITHHELD</p>									
<p>Unemployment Insurance is taxable income. An individual who files a claim for benefits has the option to have Federal/ State taxes withheld from their unemployment insurance benefits. At the end of each year the Department will send a 1099G showing the total benefits paid and any taxes withheld.</p>									
<p style="text-align: center;">PAYMENT METHOD</p>									
<p>Every new claimant will receive a Way2Go Electronic Payment Card in the mail within 10 days after filing a new claim. All benefit payments are deposited onto this card. A customer service line is available for questions regarding the debit card at 1-833-915-4041. Unemployment Insurance benefits may also be deposited into a personal checking or savings account. A direct deposit form is available online at www.azui.com.</p>									
<p style="text-align: center;">WAITING WEEK</p>									
<p>This is the first week you file a weekly claim and meet all eligibility requirements. Benefits will not be paid for the waiting week. The waiting week cannot be a week in which earnings were reported that are equal to or greater than the weekly benefit amount, a week for which you are not eligible for any reason, or a week that is prior to the effective date of the claim.</p>									
<p style="text-align: center;">WEEKLY CLAIM</p>									
<p>It is important that you file a weekly claim beginning the Sunday after you initially apply for benefits (whether or not your application has been approved) but no later than Friday 6:00 p.m. (MST). All weekly claims for benefits are for a calendar week beginning Sunday and ending Saturday. To file a weekly claim online, use the secure website www.azui.com.</p>									
<p style="text-align: center;">WORK SEARCH REQUIREMENTS</p>									
<p>You must make an active and continuous effort to seek work each week you claim benefits. To meet the work search requirements you must make at least one (1) contact on four (4) different days of the week. If you do not meet that minimum requirement, you will be disqualified until you return to work and earn eight (8) times your weekly benefit amount. You have the option to "Decline to File" for any week that you do not meet the work search requirements.</p>									
<p style="text-align: center;">REPORTING EARNINGS</p>									
<p>If you work or earn any money including part-time or temporary work, you must report the total amount you earned before deductions when you file your weekly claim even if you have not been paid at the time you filed your weekly claim. You may earn up to \$160.00 in a week. If you earn over \$160.00 in a week, we will deduct each dollar amount in earnings over that amount from your weekly benefit amount. (Weekly benefit amount=\$320.00; earnings=\$170.00; unemployment insurance will pay \$310.00 which is the difference between the weekly benefit amount and earnings plus a \$160.00 allowance).</p>									
<p style="text-align: center;">ISSUES</p>									
<p>If there are any pending issues on your claim, the Department has 21 days in which to resolve the issues, as long as all necessary requested information has been received and you have filed a weekly claim. You have the right to file an appeal on any determination or decision that denies you benefits.</p>									
<p style="text-align: center;">ARIZONA@WORK/EMPLOYMENT SERVICE</p>									
<p>To receive Unemployment Insurance benefits in Arizona you must be registered with the State Employment Service on their secure website www.azjobconnection.gov. When you file a new Unemployment Insurance claim a basic registration is automatically created. It is recommended that you go in person to the local Arizona@Work office to complete a full registration. There are many services and tools available to help you with your search for work. To find a location near you, visit the secure website at www.arizonaatwork.com.</p>									

Equal Opportunity Employer/Program • Under Titles VI and VII of the Civil Rights Act of 1964 (Title VI & VII), and the Americans with Disabilities Act of 1990 (ADA), Section 504 of the Rehabilitation Act of 1973, the Age Discrimination Act of 1975, and Title II of the Genetic Information Nondiscrimination Act (GINA) of 2008; the Department prohibits discrimination in admissions, programs, services, activities, or employment based on race, color, religion, sex, national origin, age, disability, genetics and retaliation. The Department must make a reasonable accommodation to allow a person with a disability to take part in a program, service, or activity. Auxiliary aids and services are available upon request to individuals with disabilities. To request this document in alternative format or for further information about this policy, Contact your local office; TTY/TDD Services: 7-1-1. • Free language assistance for DES services is available upon request. • Disponible en español en línea o en la oficina local.