

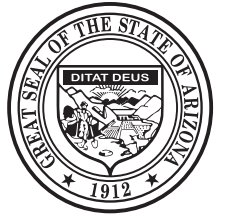


DEPARTMENT OF ECONOMIC SECURITY

Your Partner For A Stronger Arizona



ARIZONA DEPARTMENT OF ECONOMIC SECURITY AMERICANS WITH DISABILITIES ACT NOTICE



If you have a disability or medical, mental health, or learning problem that limits what you can do, you have rights under the Americans with Disabilities Act (ADA). The ADA protects people with these and other problems:

- Medical problems (heart problems, cancer, asthma, HIV, others)
- Learning disabilities
- Depression and other mental health problems
- Hearing, speech, and vision problems

If you have a disability or medical, mental health, or learning problem, you may have a right to reasonable accommodations from DES, an accommodation can be:

- Help filling out forms
- Help understanding program rules
- Equipment and services (e.g., sign language interpreters, readers, etc.)
- Materials in Braille, large print, on cassette or CD
- Appointments at a different time or place, or in your home
- Changing program rules
- Helping you in other ways

To request an accommodation, ask your worker or the Department External ADA Coordinator.

You can contact Claudia Mendoza, the Department External ADA Coordinator, at the address, email or phone number below.

DES Office of Equal Opportunity

1789 W. Jefferson Street, 1st Floor NE
Mail Drop 1323
Phoenix, AZ 85007
OfficeofEqualOpportunity@azdes.gov

or Phone

Voice: (602) 364-3976 – TTY: 7-1-1

If you ask for an accommodation and do not get it or you think DES has treated you unfairly because of your medical problem or disability, you have a right to file an ADA grievance (complaint) with the Department External ADA Coordinator. You can file a grievance in a letter, on a DES grievance form, or by phone.

Please Note:

- Copies of this document are available in Braille, large print, or other formats by request.
- ADA does not require DES to take any action that would fundamentally alter the nature of its programs or services, or impose an undue financial or administrative burden.