DEPARTMENT OF ECONOMIC SECURITY

Your Partner For A Stronger Arizona



Arizona Department of Economic Security Americans With Disabilities Act Notice



If you have a disability or medical, mental health, or learning impairment that limits what you can do, you have rights under the Americans with Disabilities Act (ADA). The ADA protects people with these and other conditions:

- Medical conditions (heart condition, cancer, asthma, HIV, others)
- Learning disabilities
- Depression and other mental health conditions
- Hearing, speech, and vision impairments

If you have a disability or medical, mental health, or learning impairment, you may have a right to reasonable accommodations from DES, an accommodation can be:

- Help filling out forms
- Help understanding program rules
- Equipment and services (e.g., sign language interpreters, readers, etc.)
- Materials in Braille, large print, on cassette or CD
- Appointments at a different time or place, or in your home
- Changing program rules
- Helping you in other ways

To request an accommodation, ask your worker or the Department External ADA Coordinator.

You can contact Renee Parker-Weathersby, the Department External ADA Coordinator, at the address, email or phone number below.

DES Office of Equal Opportunity

1717 W. Jefferson Street, Ste. 103 Mail Drop 1119 Phoenix, AZ 85007 <u>oeoada504coordinator@azdes.gov</u> Phone: (602) 364-3976 – TTY: 7-1-1 Fax: (602) 364-3982

If you ask for an accommodation and do not get it or you think DES has treated you unfairly because

of your medical condition or disability, you have a right to file an ADA grievance (complaint) with the Department External ADA Coordinator. You can file a grievance in a letter, on a DES grievance form, or by phone.

Please Note:

- Copies of this document are available in Braille, large print, or other formats by request.
- ADA does not require DES to take any action that would fundamentally alter the nature of its programs or services, or impose an undue financial or administrative burden.

Equal Opportunity Employer / Program • Auxiliary aids and services are available upon request to individuals with disabilities • TTY/TDD Services 7-1-1• Disponible en español en línea o en la oficina local. POX-248 (11/24)