

## DDD BEHAVIORAL HEALTH ADVOCATE REFERRAL

### INSTRUCTIONS

To refer a member to DDD’s Behavioral Health Advocacy program, complete all applicable sections of this referral form and email it to the BH Advocate Email Box: [OIFABHAdvocate@azdes.gov](mailto:OIFABHAdvocate@azdes.gov). Identify the subject line as: BH Advocate Referral for (Member’s Initials). (Refer to the DDD Behavioral Health Advocacy procedure for more details.)

### SECTION I. MEMBER INFORMATION

Member Name (*Last, First, M.I.*): \_\_\_\_\_ Date: \_\_\_\_\_

Date of Birth: \_\_\_\_\_ Primary Language: \_\_\_\_\_ Area Code and Phone No.: \_\_\_\_\_

Email Address: \_\_\_\_\_ Preferred Time to Contact: \_\_\_\_\_

Member Health Plan: \_\_\_\_\_

Responsible Person Name: \_\_\_\_\_

Email Address: \_\_\_\_\_ Area Code and Phone No.: \_\_\_\_\_

Relationship to Member: \_\_\_\_\_ Preferred Time to Contact: \_\_\_\_\_

Does member have a:      Public Fiduciary      Court-Appointed Guardian  
    Behavioral Health Human Rights Advocate assigned by the Special Assistance Program

If yes, Name: \_\_\_\_\_ Area Code and Phone No.: \_\_\_\_\_

Support Coordinator Name: \_\_\_\_\_ District: \_\_\_\_\_

Email Address: \_\_\_\_\_ Area Code and Phone No.: \_\_\_\_\_

Support Coordinator’s Supervisor Name: \_\_\_\_\_

Email Address: \_\_\_\_\_ Area Code and Phone No.: \_\_\_\_\_

Behavioral Health Complex Care Specialist Name, If assigned: \_\_\_\_\_

Email Address: \_\_\_\_\_ Area Code and Phone No.: \_\_\_\_\_

Behavioral Health Agency, If assigned: \_\_\_\_\_

Behavioral Health Agency Contact Name: \_\_\_\_\_

Email Address: \_\_\_\_\_ Area Code and Phone No.: \_\_\_\_\_

Has the member or responsible person agreed to accept the assistance of an Advocate?      Yes      No

## SECTION II. REASON FOR REFERRAL

Check all applicable concern factors. In the Reason for Referral text box provide sufficient details needed to understand all of the concern factors checked. Also, include information regarding the barriers to resolve the issue(s) and actions taken, such as contacts made with DDD function areas, the Health Plan, and providers to resolve the issue(s).

Feels her/his voice is not being heard or her/his choice is not being respected regarding their behavioral health service needs.

Feels she/he is not actively involved in the service planning process.

Has limitations in the ability to communicate her/his behavioral health needs.

Is unable or does not know how to advocate for her/himself and would benefit from advocacy services.

May need assistance in navigating the behavioral health or other service systems of care.

May need assistance in understanding the behavioral health grievance process.

Other: \_\_\_\_\_

Reason for Referral: