



Here are some resources that may assist you with your current needs:

**ARIZONA@WORK® Job Centers and Employment Service Offices**

-  [www.azjobconnection.gov](http://www.azjobconnection.gov)
-  [www.arizonaatwork.com/az-locations/](http://www.arizonaatwork.com/az-locations/)

***Additional Resources:***

**Career One Stop**

-  [www.careeronestop.org](http://www.careeronestop.org)

**Department of Veterans Affairs**

-  [www.va.gov](http://www.va.gov)

**U.S. Department of Labor, Employment and Training Program for Veterans**

-  [www.dol.gov/vets](http://www.dol.gov/vets)

**U.S. Office of Personnel Management**

-  [www.opm.gov/veterans](http://www.opm.gov/veterans)

*For more information, please see any of our staff.*



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DEPARTMENT OF  
ECONOMIC SECURITY  
*Your Partner For A Stronger Arizona*



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**We counted on you...**



**You can count on us!**

**VETERANS'  
PRIORITY OF SERVICE**



Equal Opportunity Employer / Program  
• Auxiliary aids and services are available upon request to individuals with disabilities • To request this document in alternative format or for further information about this policy, contact your local office; TTY/TDD Services: 7-1-1 • Disponible en español en línea o en la oficina local

ESA-1184A PAMENG (4-21)



## What is Veterans' Priority of Service?

**Priority of Service** is the right of an eligible "covered person" to be given priority of service over an eligible non-covered person for the receipt of employment, training and placement services, notwithstanding other provisions of the law.

"Covered persons" take precedence over non-covered persons in obtaining services and receive access to services and resources earlier in time than a non-covered person. If services or resources are limited, the covered person receives access instead of or before the non-covered person.



You are a "covered person" and are entitled to Priority of Service if:

**You served in the military or air service and were discharged or released under conditions other than dishonorable, as specified in 38 U.S.C. 101(2).** Active service includes full time National Guard or a Reserve component, other than full-time duty for training.

**OR**

**You are the spouse of:**

- ★ Any veteran that died of a service connected disability;
- ★ Any veteran who has a total disability resulting from a service connected disability, as evaluated by the Veterans Administration;
- ★ Any veteran who died while a disability (total service-connected disability as evaluated by the Department of Veterans Affairs) was in existence; or
- ★ Any member of the armed forces serving on active duty who, at the time of application for the priority, is listed as one or more of the following categories and has been so listed a total of more than 90 days:
  - Missing in Action;
  - Captured in line of duty by a hostile force; and
  - Forcibly detained or interned in the line of duty by a foreign government.

**ARIZONA@WORK®** partners provide access to employment and training services.

**These services include:**

- ★ Resource center self-service;
- ★ Career development;
- ★ Resume writing;
- ★ Job fair information;
- ★ Equipment such as printers, copiers, computers, internet access, word processing software, telephones, fax machines, and more.

**Professional Development Workshops**

- ★ Self-assessment and job search strategies;
- ★ Telephone and interview techniques;
- ★ Resume assistance, and more.

**Other services may include:**

- ★ Case management;
- ★ Training opportunities;
- ★ Aptitude, interest inventory and skill tests;
- ★ Self-assessment tools;
- ★ Provide career guidance;
- ★ Information and referrals to other programs and services;
- ★ Referrals to job openings;
- ★ Labor market information;
- ★ Unemployment Insurance benefit information; and
- ★ Gold Card services for post 9/11 era veterans.